



Supported Browsers and Languages

January 2024





Supported browsers

Rival supports browser-neutral service delivery. It is recommended that you use modern browsers, as we make every attempt to support the latest versions of the following browsers.

Browser	Version
Mozilla Firefox	Latest
Google Chrome	Latest
Apple Safari	Latest
Microsoft Edge	Latest

Notes:

- Bugs/performance issues that occur when using unsupported browsers are not addressed/researched.
- Rival Learn: (Student portal - content dependent): We have not tested all content types with Safari and Chrome on the Mac; however, users report these browsers in the Mac environment function with no problem. Manager Portal functions have been tested on the three most used browsers on the Windows platform (IE, Chrome, and Firefox).
- Rival Onboard: Some translated languages do not render in the portal on older browsers. Rich text editor TinyMCE has known issues with Firefox. In eForm Builder when editing, prompts and static text do not behave as expected. Use Chrome if you experience these limitations while building eForms. Safari does not support drag-and-drop. When using Safari, use the Upload Using Browser option.

Mobile device support

Mobile device support is as an important capability. We continue to add functionality optimized for popular mobile devices. The following capabilities are known to have limitations on some or all devices:

- Rival Onboard default skin in Portal Studio, tablets and similar devices can be used for viewing tasks and other portal content. Although it can be rendered on a tablet, some content and functions may not be completely functional, including the cursor signature on an eForm.
- Rival Learn supports responsive mobile viewing for most student portal functions. Some content delivered may not be compatible with mobile operating systems.

Supported languages

Supported languages for each product are shown in the following table.

Supported Languages	Recruit Portal	Recruit ATS	Cand. Exp	Onboard Portal	Onboard UI	Perform	Perform (WingSpan)	Learn
Bahasa Indonesia (id-id)				✓				
Bulgarian (bg)	✓							
Croatian (hr-hr)				✓				
Czech (cs)	✓			✓			✓	
Chinese (Simplified) (zh-cn)	✓	✓		✓	✓	✓	✓	✓
Chinese (Traditional) (zh-tw)				✓				
Danish (da)	✓			✓				
Dutch (nl)	✓			✓	✓			
Dutch (Belgium) (nl-be)	✓							✓
English (United States) (en-us)	✓	✓	✓	✓	✓	✓	✓	✓

Supported Languages	Recruit Portal	Recruit ATS	Cand. Exp	Onboard Portal	Onboard UI	Perform	Perform (WingSpan)	Learn
English (Great Britain) (en-gb)	✓					✓	✓	
Estonian (et-ee)				✓				
Finnish (fi)	✓			✓				
French (fr)	✓	✓	✓	✓	✓	✓	✓	✓
French Canada (fr-ca)	✓	✓		✓	✓		✓	✓
German (de)	✓	✓	✓	✓	✓	✓	✓	✓
Greek (el- gr)				✓				
Haitian Creole (ht)						✓		
Hebrew (he)						✓		
Hungarian (hu)	✓			✓				

Supported Languages	Recruit Portal	Recruit ATS	Cand. Exp	Onboard Portal	Onboard UI	Perform	Perform (WingSpan)	Learn
Indonesian (id)						✓	✓	
Italian (it)	✓			✓		✓	✓	✓
Japanese (ja)	✓	✓		✓	✓	✓	✓	✓
Korean (ko)				✓	✓			
Macedonian (mk)	✓							
Norwegian (nb)	✓			✓				
Polish (pl)	✓			✓		✓	✓	
Portuguese (pt)	✓							✓
Portuguese • Brazilian (br)	✓			✓	✓	✓	✓	✓
Romanian (ro)				✓				

Supported Languages	Recruit Portal	Recruit ATS	Cand. Exp	Onboard Portal	Onboard UI	Perform	Perform (WingSpan)	Learn
Russian (ru)	✓			✓			✓	
Slovak (sk)	✓			✓				
Spanish (Universal) (es)	✓	✓	✓	✓	✓	✓	✓	✓
Swedish (sv)	✓			✓				
Thai (th)				✓				
Turkish (tr)				✓				
Vietnamese (vi)				✓				