

Rival Learn Release Notes
All Releases | 2023



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Latest 2023.3

December 4, 2023

Resolved issues

Release Note

Resolved an issue where the qualification status for a one-time only certification displays the "Due" status on the student properties PDP and student learning plan when it should display as "Not Met".

2023.2.2

October 2023

Resolved issues

Release Note

Resolved an issue where some Articulate imported SCORM courses are not reporting correctly within the SCORM interaction report.

2023.2.1

September 2023

Resolved issues

Release Note

Resolved an issue where the qualification status for a one-time only certification displays the "Due" status on the student properties PDP and student learning plan when it should display as "Not Met".

Resolved an issue where the student training reports did not display assignment records.

Resolved an issue where new recertification and qualification recertification notifications were not triggered and scheduled.

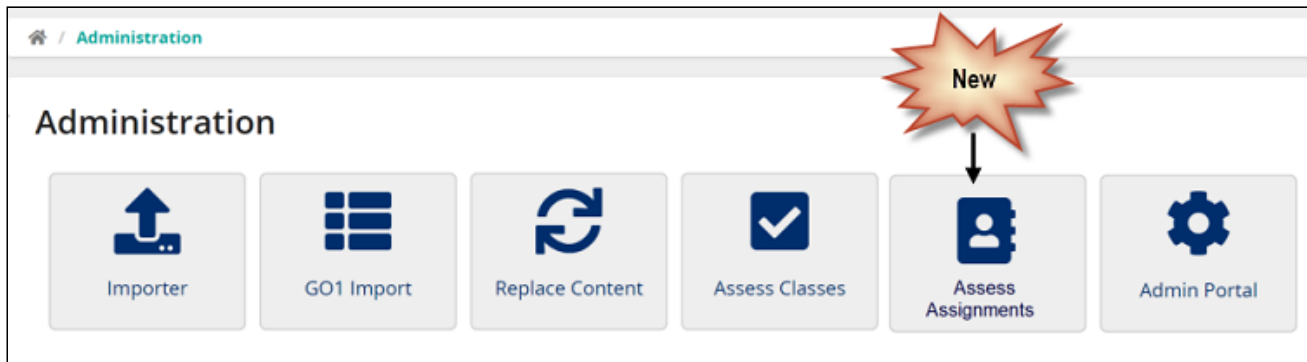
2023.2

July 2023

Here are some new features introduced in this release.

Assess Assignment admin tile in Student Portal

There's a new tile on the Administration page in the Student Portal:



Privileged admin users have access to this tile. There, they can:

- Search for Assignments
- Add new Assignment Records
- Edit existing Assignment Records
- Delete existing Assignment Records

Tip: You grant admin users the privilege to access the Assess Assignments tile in the security settings. You can do this for individual admin users or as part of a workgroup. (Best practice is by workgroup.) In WorkGroup Properties for the *Assess Assignment* privilege, be sure to check **View**, **Add**, **Edit** and/or **Delete**.

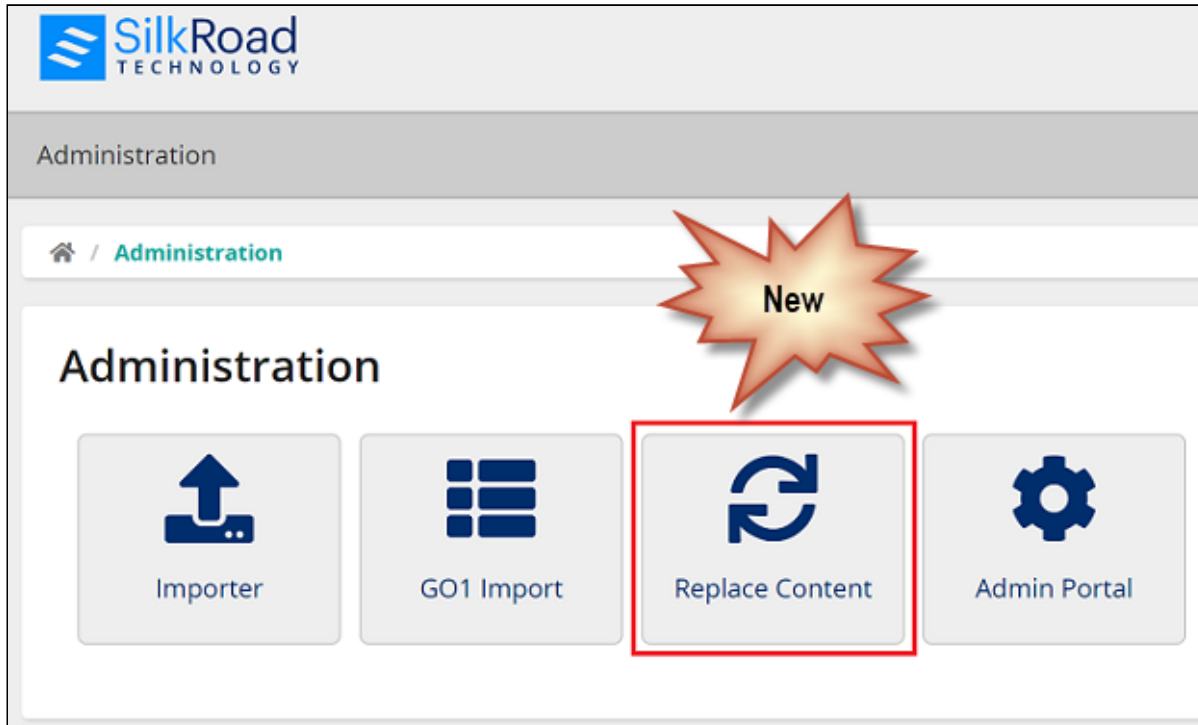
For more information about this new feature, refer to the *Assess Assignments (for administrators)* topic in online Help.

Replace native content object in an eCourse (Student Portal)

This feature provides the ability to replace the native content object in a selected eCourse with a newly imported SCORM native content object from an uploaded SCORM package. The original native content object in the selected eCourse is replaced with the newly imported content object from the imported SCORM package.

Access

Privileged administrators can access this new feature from the Replace Content tile in the Student Portal:



Tip: A privileged administrator is an administrator who has at least View access for the Replace Content privilege in Security Settings. This privilege can be set up for either an individual admin user or in an Admin workgroup. Best practice: Set up this privilege for a workgroup.

Doing it

To learn how to use this new feature, see the *Replace native content object in an eCourse (Student portal)* topic in online Help

New features and improvements

Release Note

Privileged admin users can now replace SCORM content using the new Replace Content feature in the Student Portal.

NOTE: Admin users require privilege to view this feature. Privilege for Content>Library>Replace Content must be active in either the Workgroup security settings or Individual security settings for the logged-in user.

Assess Classes Admin Tile now supports the admin privilege set for Assess Training Events in the Admin portal. Privileged admins can now view, add, or edit user enrollments, attendance, and course completions based on Admin privilege. To manage enrollments and edit Training Event status users need VIEW ADD and EDIT privilege. There is no DELETE privilege available in the Student portal. User course records can only be deleted from the Admin Portal.

When accessing the Assess Assignment feature in the Student Portal, privileged Admin users' VIEW, ADD, EDIT, and DELETE privilege will be applied based on their combined privileges for Workgroups and Individual privileges.

Privileged admin users can now delete an existing Assignment record using the Assess Assignment function in the Student Portal.

Release Note

A new Replace Content feature is now available for privileged admins in the Student Portal. This feature provides users with the ability to replace the native content object in a selected eCourse with a newly imported SCORM native content object from an uploaded SCORM package. The original native content object in the selected eCourse will be replaced with the newly imported content object defined in the imported SCORM package. Users may also update the eCourse Reference and Version fields for the updated eCourse and new Native Content object.

NOTE: Admin users require privilege to view this feature. Privilege for Content>Library>Replace Content must be active in either the Workgroup security settings or Individual security settings for the logged-in user.

Privileged admin users can now edit an existing Assignment record using the Assess Assignment function in the Student Portal.

Privileged admin users can now add a new Assignment record using the Assess Assignment function in the Student Portal.

Privileged admin users can now sort the user assignment search list in Ascending/Descending order by: (Assignment Name Ascending is default) User, Assignment Name, Type, Start Date, Last Entered Date, Mark, Mastered Date.

Selecting Assess Assignments from the Admin Dashboard displays a list of User Assignment records. Privileged admin users can now search for User Assignment records by User Name, Assignment Name, Assignment Reference, or Assignment Type (ALL(default), General, Ad Hoc, Student Ad Hoc).

A new Assess Assignment function is now available in the Student Portal Admin Dashboard. Privileged admin users can now manage user assignment records from the Admin Dashboard in the Student Portal.

A new admin tile is now available for privileged admins in the Student Portal that provides access to a new Replace Content feature. This feature provides users with the ability to replace the native content object in a selected eCourse with a newly imported SCORM native content object from an uploaded SCORM package. The original native content object in the selected eCourse will be replaced with the newly imported content object defined in the imported SCORM package.

NOTE: Admin users require privilege to view this feature. Privilege for Content>Library>Replace Content must be active in either the Workgroup security settings or Individual security settings for the logged-in user.

Resolved issues

Release Note

Privileged admin users can now add a new Assignment record using the Assess Assignment function in the Student Portal.

Privileged admin users can now add a new Assignment record using the Assess Assignment function in the Student Portal.

Release Note

Fixed an issue where DUE status was not correctly displayed for a fixed period recertification Learning Plan when the certification was reactivated.

Fixed issue where training was not correctly activated when a non-zero activation period was set for a Qualification certification rule.

Resolved an issue where hyperlinks within notifications (which contain a URL that is the same as the application), the domain portion of the URL is being removed. Now when the hyperlink is added the entire URL is displayed.

All date pickers now support date ranges from 25 years in the past to 12 years into the future from current year.

A new Admin utility provides the ability to configure an Onboarding site connection location from a Learning site location. Privileged Admin users can navigate to Enterprise>Configuration>Utilities>Learning to Onboarding Connection to set the URL, Admin Login and Password for the site.

Resolved an issue where Learning's ecommerce could not connect to PayPal's transactions servers.

2023.1.4

Resolved issues

Release Note

Fixed an issue where DUE status was not correctly displayed for a fixed period recertification Learning Plan when the certification was reactivated.

Fixed issue where training was not correctly activated when a non-zero activation period was set for a Qualification certification rule.

2023.1.3

Resolved issues

Release Note

Fixed an issue with Qualification rules not pushing training when a recertification rule was associated to the Qualification.

2023.1.2

Resolved issues

Release Note

Fixed an issue with the SR.Report_GetStudentTrainingAll_V2 and GL.Report_GetStudentTrainingHistory_v2 Stored Procedure Failing when the report was generated for some customers. Reports now generate without errors.

2023.1.1

Resolved issues

Release Note

Fixed an issue where submitting a Checklist Assignment as Passed or Failed did not correctly update the Last Entered Date field.

Fixed an issue where updating a Checklist Assignment in the Student portal did not correctly update the Last Entered Date field.

Fixed an issue with the SR.Report_GetStudentTrainingAll_V2 and GL.Report_GetStudentTrainingHistory_v2 Stored Procedure Failing when the report was generated for some customers. Reports now generate without errors.

Fixed issue where data view restrictions for Assessed By User were not applied when editing/creating an assessment record For eCourses, training activities, training events, exams, assignments, competencies, and requirements. Data view restrictions are now applied based on the student data view restrictions.

2023.1

Here are some new features introduced in this release.

Click [here](#) to view a video.

Assess Classes admin tile in Student Portal

There's a new tile on the Administration page in the Student Portal:



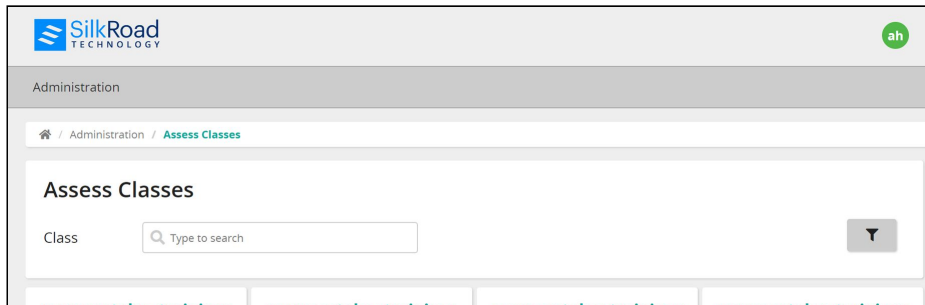
Privileged admin users have access to this tile. There, they can:

- Search for classes
- Assess enrollments
- Manage enrollments
- Set training event status

Tip: A privileged admin user is a user who has View, Add, Edit, and Delete access for the Assess Training Events privilege in Security Settings.

Search classes

The default search returns all classes with a start date scheduled for the last 30 days.



To search by class name, type a search string and a list of best matches is returned. Selecting a class name returns the selected class.

For more advanced searching, select the filter button:

SilkRoad TECHNOLOGY

Administration

Administration / Assess Classes

Assess Classes

Class

Start Date

Location

Instructor

Status

Sort By

You can search by search criteria to narrow down a search:

- Class Name
- Start Date
- Location
- Instructor
- Status

You can sort the Search list by either Schedule Date (Default) or Class Name. All selected search criteria remains until you click **Clear all filters**.

Sort By

Showing filtered results [Clear all filters](#)

You can browse the Class Search list using the navigation bar at the bottom of the page and you can set the number of classes to view on each page:

21 - 40 / 635

items / page

Assess class enrollments

When you click the **Assess** button for the selected class:

Business Ethics April 2023

Scheduled Date : 10-Apr-2023 9:00 AM MDT

Status : Scheduled

Instructor : adminqa01 hello, QA Admin

Location : Albuquerque - Sitel • Carlsbad • Albuquerque

Duration : 3 hr 0 min

Enrollments : 5

 Show Details
 Assess

Class details are shown:


ah

Administration

/ Administration / Assess Classes / **Business Ethics April 2023**

Business Ethics April 2023

☐ User	Attended	Mark	Mastery	
☐  Aubree Acevedo AubreeL.Acevedo@fake.com			--	
☐  Damian Blanchard DamianL.Blanchard@fake.com			--	
☐  Averi Brock AveriL.Brock@fake.com			--	
☐  Payton Elliott PaytonL.Elliott@fake.com			--	
☐  Genesis Gilmore GenesisL.Gilmore@fake.com			--	

Enroll Users

Edit Class Status

Details

Scheduled Date 10-Apr-2023 9:00 AM MDT

Status Scheduled

Duration 3 hr 0 min

Instructor adminqa01 hello, QA Admin

Location Albuquerque - Sitel • Carlsbad • Albuquerque

Phone 505 373 9110

Address The Plaza Square
NM
87104

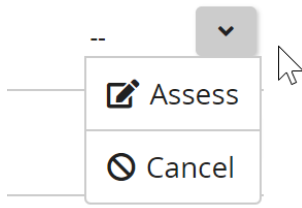
Notes Location NOTES are here

Enrollments 5

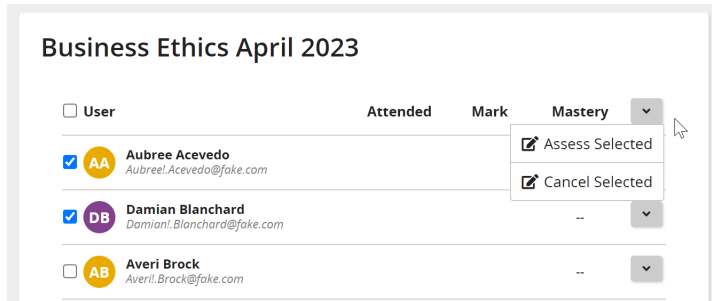
 [Show Sessions](#)

From here, you can assess one, multiple, or all users in the class. To assess:

- An individual student, select the drop-down arrow beside that user and click the Assess option:



- Multiple students, click the check box beside each user, select the drop-down arrow (top of enrollment list), and click **Assess Selected**:



An Assess Class popup appears to allow entering the attendance, Mark, and Mastery Date for a single user or all the selected users:

Assess Class

Student
Aubree Acevedo, Damian Blanchard

Attended

Mark

Mastery

Clear

Cancel Save

- All students, click the check box at the top of the enrollment list, select the drop-down arrow (top of enrollment list), and click **Assess Selected**.

Manage class enrollments

Admin users can manage class enrollments, including cancelling enrollment for a student or students and adding students to the class.

Admin users can cancel enrollment for an individual student, multiple students, or all students in a particular class. Selecting a student or students is the same as shown above, but from the drop-down, click **Cancel** for an individual student or **Cancel Selected** for selected students or all students.

Students can also be added to the enrollment list by clicking **Enroll Users**. An Enroll User popup open:

Add Enrollment

Student

Chloe Davies
Eric Reichle

Cancel

Save

Start typing a user name and the system will return the best match from the list of users. Select a user, then select **Save** to enroll the selected user into the class:

☐	 Genesis Gilmore <i>Genesisi.Gilmore@fake.com</i>	--	
☐	 Chloe Davies <i>Chloel.Davies@fake.com</i>	--	

Enroll Users
Edit Class Status

Set/Edit training event status

Select the **Edit Class Status** button to edit the current status. A Class summary popup opens. Here you can change the current training event status for the class:

Business Ethics April 2023

Scheduled Date 10-Apr-2023 9:00 AM MDT

Status

Scheduled

Planning

Scheduled

Confirmed

Cancelled

Closed

Completed

Duration

Instructor

Location

Phone

Address

The Plaza Square
NM
87104

Notes

Location NOTES are here

Enrollments

6

 [Show Sessions](#)

Close

Save

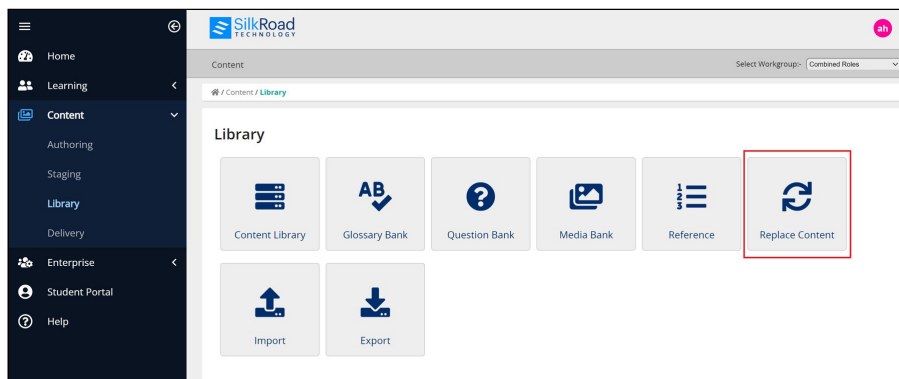
Replace native content object in an eCourse

This feature provides the ability to replace the native content object in a selected eCourse with a newly imported SCORM native content object from an uploaded SCORM package. The original native content object in the selected eCourse is replaced with the newly imported content object from the imported SCORM package.

Access

Privileged administrators can access this new feature from the Replace Content tile in the Admin Portal:

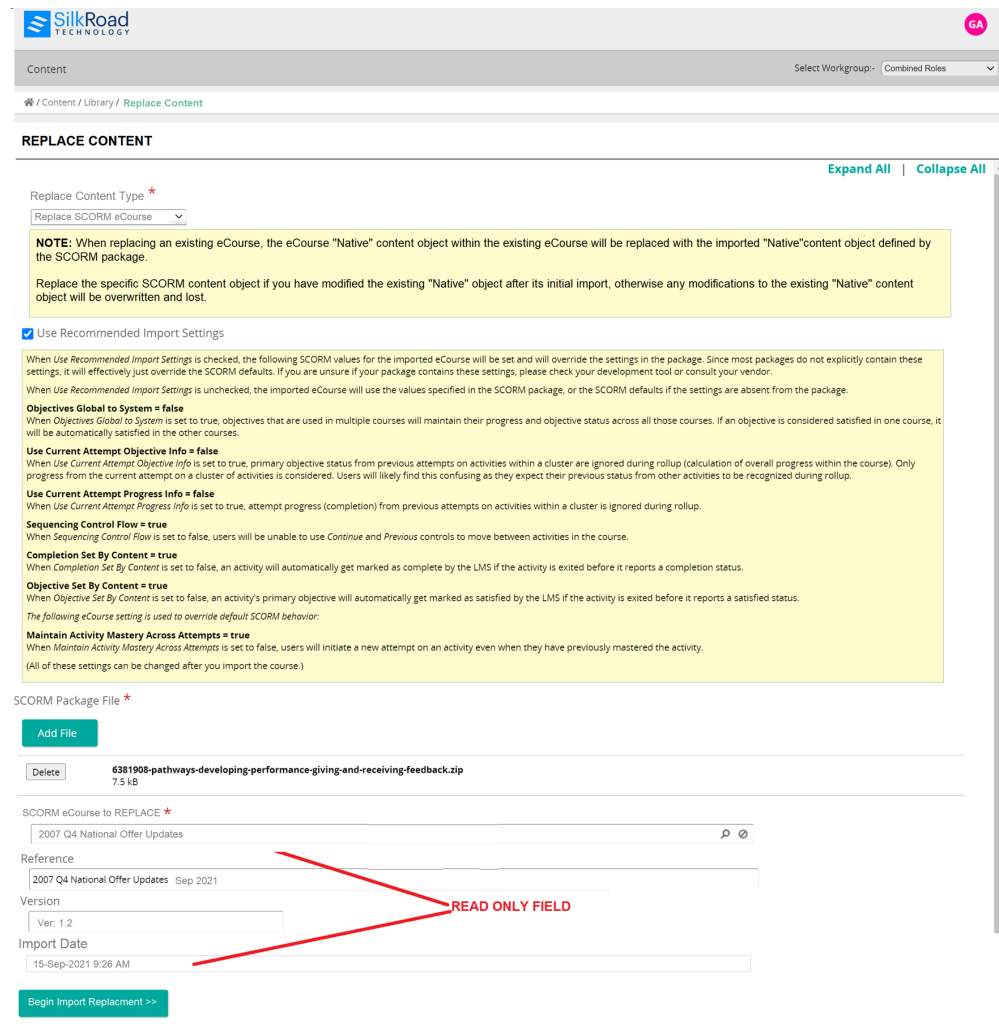
- Admin Portal: From the navigation bar, click **Content>Library>Replace Content**:



Tip: A privileged administrator is an administrator who has at least View access for the Replace Content privilege in Security Settings. This privilege can be set up for either an individual admin user or in an Admin workgroup. Best practice: Set up this privilege for a workgroup.

Doing it

After clicking the **Replace Content** tile, the Replace Content page opens:



REPLACE CONTENT

Replace Content Type ^{*}
 Replace SCORM eCourse

NOTE: When replacing an existing eCourse, the eCourse "Native" content object within the existing eCourse will be replaced with the imported "Native" content object defined by the SCORM package.

Replace the specific SCORM content object if you have modified the existing "Native" object after its initial import, otherwise any modifications to the existing "Native" content object will be overwritten and lost.

☒ Use Recommended Import Settings

When Use Recommended Import Settings is checked, the following SCORM values for the imported eCourse will be set and will override the settings in the package. Since most packages do not explicitly contain these settings, it will effectively just override the SCORM defaults. If you are unsure if your package contains these settings, please check your development tool or consult your vendor.

When Use Recommended Import Settings is unchecked, the imported eCourse will use the values specified in the SCORM package, or the SCORM defaults if the settings are absent from the package.

Objectives Global to System = false
 When Objectives Global to System is set to true, objectives that are used in multiple courses will maintain their progress and objective status across all those courses. If an objective is considered satisfied in one course, it will be automatically satisfied in the other courses.

Use Current Attempt Objective Info = false
 When Use Current Attempt Objective Info is set to true, primary objective status from previous attempts on activities within a cluster are ignored during rollup (calculation of overall progress within the course). Only progress from the current attempt on a cluster of activities is considered. Users will likely find this confusing as they expect their previous status from other activities to be recognized during rollup.

Use Current Attempt Progress Info = false
 When Use Current Attempt Progress Info is set to true, attempt progress (completion) from previous attempts on activities within a cluster is ignored during rollup.

Sequencing Control Flow = true
 When Sequencing Control Flow is set to false, users will be unable to use Continue and Previous controls to move between activities in the course.

Completion Set By Content = true
 When Completion Set By Content is set to false, an activity will automatically get marked as complete by the LMS if the activity is exited before it reports a completion status.

Objective Set By Content = true
 When Objective Set By Content is set to false, an activity's primary objective will automatically get marked as satisfied by the LMS if the activity is exited before it reports a satisfied status.

The following eCourse setting is used to override default SCORM behavior:

Maintain Activity Mastery Across Attempts = true
 When Maintain Activity Mastery Across Attempts is set to false, users will initiate a new attempt on an activity even when they have previously mastered the activity.

(All of these settings can be changed after you import the course.)

SCORM Package File ^{*}

Add File

Delete 6381908-pathways-developing-performance-giving-and-receiving-feedback.zip
 7.5 kB

SCORM eCourse to REPLACE ^{*}

2007 Q4 National Offer Updates

Reference
 2007 Q4 National Offer Updates Sep 2021

Version
 Ver. 1.2

Import Date
 15-Sep-2021 9:26 AM

Begin Import Replacement >>

Here you upload a replacement SCORM package, select an existing eCourse to replace, and edit the eCourse and content object data (reference and version name) associated with both the eCourse and new native content object (that will be linked to the existing eCourse).

Note: The original eCourse Name and the Import Date cannot be modified here. Admin users can only edit the Reference field or Version Name field, which is applied to the eCourse and the replacement Native Content object.

Click **Begin Import Replacement** to start the replacement process. An alert appears to allow you to cancel or proceed with the replacement.

Similar to importing any SCORM package, a summary screen appears notifying you about the successful import replacement or an error if the replacement is not successful:



Content

[Home](#) / [Content](#) / [Library](#) / [Replace Content](#)

REPLACE CONTENT

SCORM Importer

SCORM Package File: **building-a-bulletproof-business-1585801844 (1).zip**

Expanding package...

Reading manifest...

Manifest ID = **com.GO1.package.10207339**

Manifest Version = **1**

Reading Activities...

Building a Bulletproof Business

Building a Bulletproof Business

Reading Resources...

Creating Main Content Object:Building a Bulletproof Business...

Importing Resources...

Updating eCourse Content...

Linking Main Content Object to Course Building a Bulletproof Business...

Removing Original Main Content Object Building a Bulletproof Business...

Package Imported

Import Replace Completed

Successfully imported packages:1 / 1

New features and enhancements

Release Note

Privileged admin users can now assess classes from the Student Portal using the new Assess Classes tile. From the search list, users can view details for any class, then edit the enrollment list by adding or removing users from the enrollment list.

Privileged admin users can now assess classes from the Student Portal using the new Assess Classes tile. From the Classes Search list, you can view details for existing classes and enter completion and attendance for any users.

A new admin tile is now available for privileged admins in the Admin Portal that provides access to a new Replace Content feature. This feature provides users with the ability to replace the native content object in a selected eCourse with a newly imported SCORM native content object from an uploaded SCORM package. The original native content object in the selected eCourse will be replaced with the newly imported content object defined in the imported SCORM package.

A new Replace Content feature is now available in the Admin Portal that provides users with the ability to replace the native content object in a selected eCourse with a newly imported SCORM native content object from an uploaded SCORM package. The original native content object in the selected eCourse will be replaced with the newly imported content object defined in the imported SCORM package.

Note: To use this new feature, the security privilege will need to be turned on for any admin user or admin workgroup that needs to access this new feature.

Release Note

The Checklist Details Report now includes a filter for checklist status. When generating the report, users can select a Checklist Status (All, In Progress, Passed, or Failed) to return only checklists that match the selected status. Status of "ALL" is the default. The checklist status for each checklist in the report is also displayed along with the student name and checklist title.

Privileged admin users can now assess classes from the Student Portal using the new Assess Classes tile. From the Classes Search List, users can view details for existing classes and edit the training event status for a selected classroom event.

When assessing and submitting a Checklist Assignment as "Failed", the Checklist Assignment is considered complete and can no longer be edited. Users must be registered into a new instance of the Checklist Assignment and assessed again.

The label for the Creation Date field in Content Object properties has changed to Import/Creation Date. This field is a read-only field and is populated when a content object is created manually or as part of the content import process.

The label for the Creation Date field in Content Object properties has changed to Import/Creation Date. This field is a read-only field and is populated when a content object is created manually or as part of the content import process.

Resolved issues

Release Note

Fixed an error where attempting to view details from a Learning Plan for an eCourse containing multiple content objects and the eCourse is set to launch objects as modules would produce an error and not display the details page.

Fixed issue where a user could not cancel enrollment when a Training Event status was changed to CLOSED. Now a CLOSED Training Event remains visible to an enrolled user and the user has the option to Cancel their enrollment. Users not enrolled in the event will not see the event in the Course Catalog.

Fixed an issue where an Activation period of 0 prevented required training from immediately appearing on a user's Training page and did not allow launching the course from the user's Learning Plan.

More info

- Click [here](#) for information about supported languages and browsers.



Client support

For technical assistance for any of our solutions, contact our client support staff at:

- **International Toll Free:** Access numbers via Rival Community
- **Rival Community:** <https://www.rivalcommunity.com>
No access? Email support@rival-hr.com for access.
- **Email:** support@rival-hr.com