

Rival Learn Release Notes
All Releases | 2024



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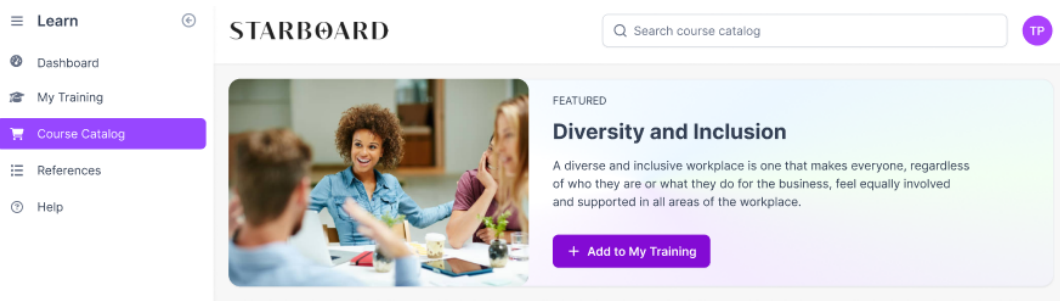
Latest December 12th (staging)/January 6th (production)

Version 2024.7

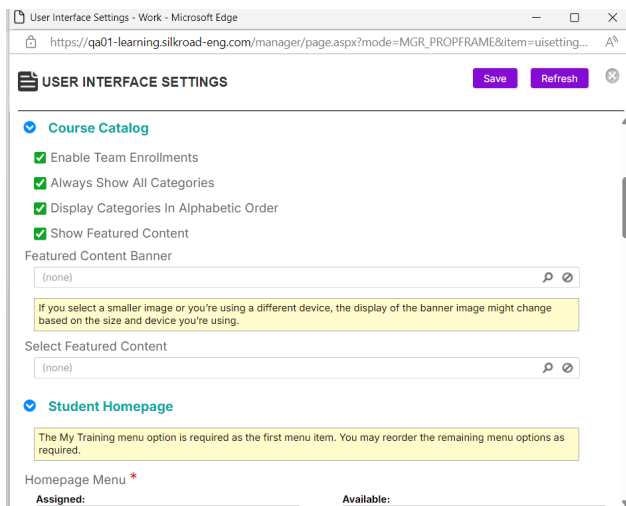
What's new

Your learners will see a banner on the Course Catalog page with feature content by your choice!

As you know, we launched our new course catalog page previously with fresh UI design and status tracking experience, now for better engagement, we added a new banner that shows a featured content for your learners to quickly enroll and start their learning journeys.



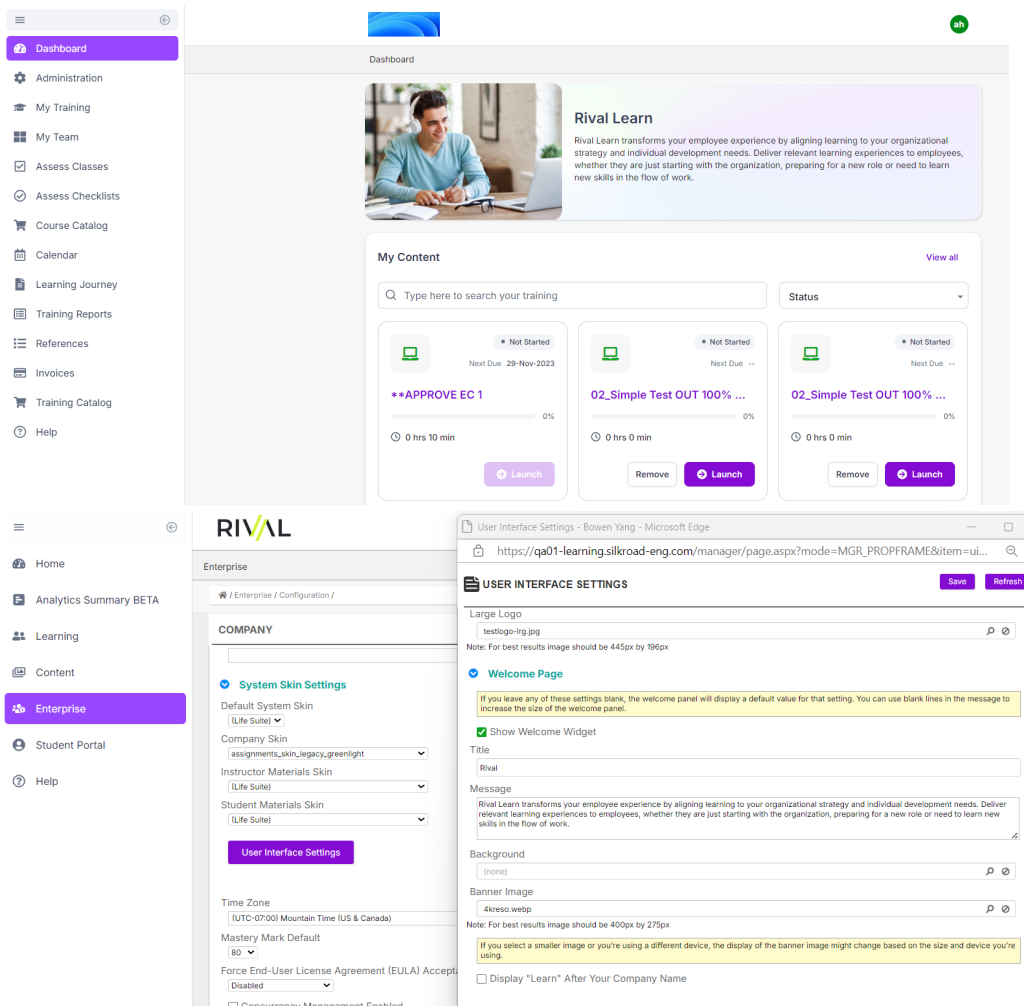
As a learning admin, you can control the visibility of this banner by turning it on or off in the admin portal - enterprise - setting - user interface - in the course catalog section – show featured content. Also, you may choose the featured content that shows up in the banner by using the selection box “select featured content”.



You can customize the image(s) appear on both Learner home page and Course catalog now!

Our goal is always to provide the best possible flexibility and customizability to all the learning admins, so we are glad to announce that you can customize the image(s) appear on both Learner home page and Course catalog, to not only allow you to show consistent brand images, but also increase the engagement level in your learning organization.

For the home page, you can pick a custom image through admin portal - enterprise - configuration - settings - user interface - welcome page – banner image.



The image shows two overlapping screenshots from the Rival Learn system. The background screenshot is the 'Dashboard' for a user named 'ah'. It features a sidebar with navigation options like Dashboard, Administration, My Training, My Team, Assess Classes, Assess Checklists, Course Catalog, Calendar, Learning Journey, Training Reports, References, Invoices, Training Catalog, and Help. The main content area includes a 'Rival Learn' banner with a description of the platform's purpose, a 'My Content' section with a search bar and filters, and three course cards. Each card shows a status of 'Not Started', a next due date, a progress bar (e.g., '0%'), and a 'Launch' button.

The foreground screenshot is the 'User Interface Settings' page for 'Enterprise'. It has a sidebar with 'Enterprise' selected. The main settings area is divided into 'System Skin Settings' (with dropdowns for Default System Skin, Company Skin, Instructor Materials Skin, and Student Materials Skin) and 'User Interface Settings'. The 'User Interface Settings' section includes fields for 'Large Logo', 'Welcome Page' (with a title and message), 'Background', 'Banner Image', and a checkbox for 'Display "Learn" After Your Company Name'. Notes provide guidance on image dimensions and device-specific display considerations.

For the course catalog, you can pick a custom image through admin portal - enterprise - configuration - settings - user interface - course catalog – show featured content – select featured content

User Interface Settings - Work - Microsoft Edge
https://qa01-learning.silkroad-eng.com/manager/page.aspx?mode=MGR_PROPFRAME&item=uisetting...

USER INTERFACE SETTINGS

Save Refresh

Course Catalog

- ☒ Enable Team Enrollments
- ☒ Always Show All Categories
- ☒ Display Categories In Alphabetic Order
- ☒ Show Featured Content

Featured Content Banner

(none)

If you select a smaller image or you're using a different device, the display of the banner image might change based on the size and device you're using.

Select Featured Content

(none)

Student Homepage

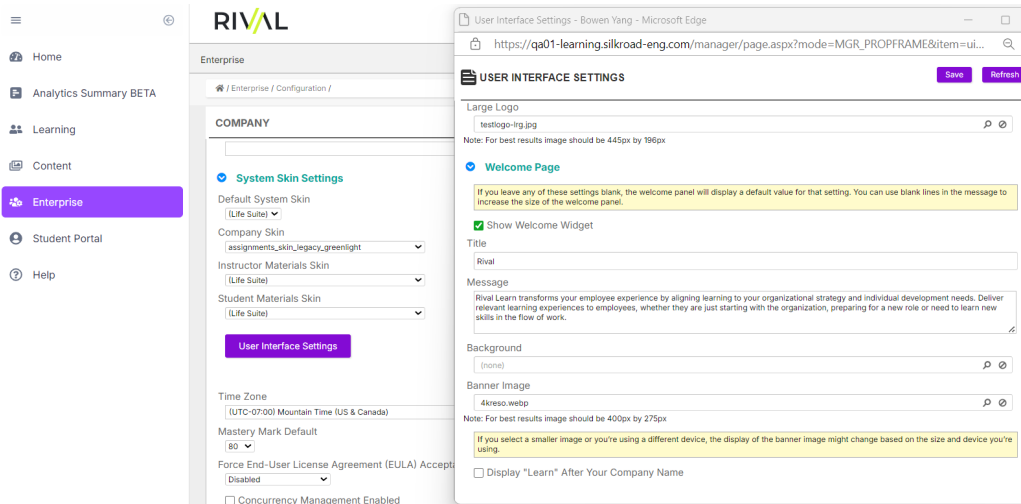
The My Training menu option is required as the first menu item. You may reorder the remaining menu options as required.

Homepage Menu *

Assigned:	Available:
...	...

In the learner home page banner, you can choose your own company name and whether display the word “Learn” or not.

Ok, another customization enhancement in one release! In order to provide the best possible flexibility to your learning organization, now you can not only customize your company name displays on the home page, but also opt in or out on displaying the word “Learn” right next to it, through: admin portal - enterprise - configuration - settings - user interface - welcome page – Display "Learn" After Your Company Name.





Resolved Issues:

- Fixed an issue which caused search filters in the Admin portal are being ignored followed by a change in search result counts and change the sort order by clicking on a column header.
- Fixed an issue which caused errors when some users hit the student home page in certain times.
- Fixed an issue that allowed users to pick inactive content to show up as featured content in the course catalog page.

November 18 (staging)/December 2 (production)

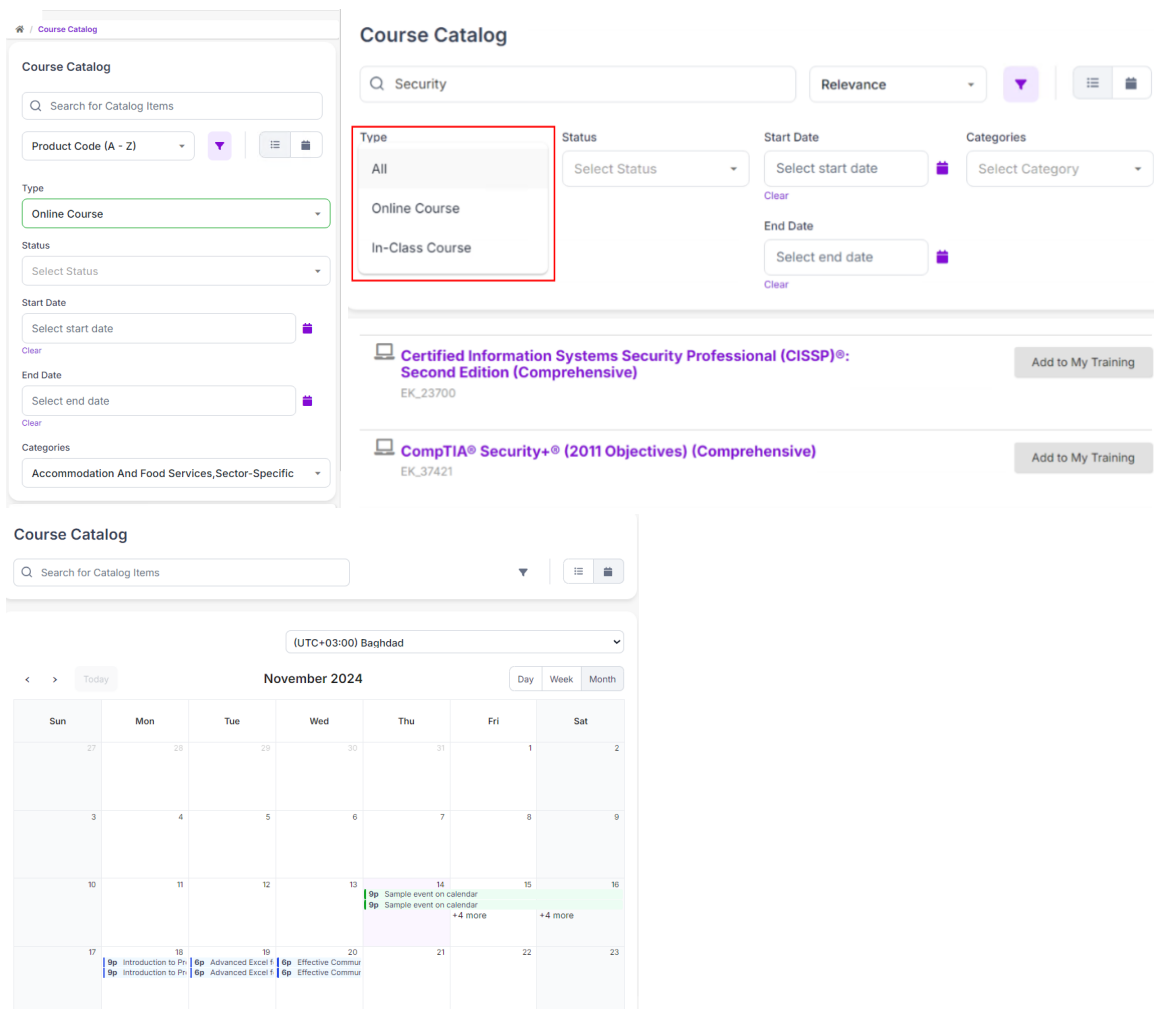
Version 2024.6

What's new

New Course Catalog page design is now available for all learners and managers!

The Course Catalog page is the centralized content hub for all learners and managers to explore and engage content or learning events to meet their learning needs. For a better user experience and content status workflow, we have re-designed this page to include:

- New design for status of each content and actions learners can take on them, so you don't get lost in the content status workflow.
- New design for global filters including a new filter called "Status" to filter content in different statuses.
- New look of the Calendar view for better engagement.



The image displays two screenshots of the 'Course Catalog' page. The top screenshot shows the main interface with a search bar, filters for 'Type' (All, Online Course, In-Class Course), 'Status' (Select Status), 'Start Date' (Select start date), 'End Date' (Select end date), and 'Categories' (Select Category). Below the filters, two course cards are visible: 'Certified Information Systems Security Professional (CISSP)®: Second Edition (Comprehensive)' and 'CompTIA® Security+® (2011 Objectives) (Comprehensive)'. The bottom screenshot shows a calendar view for November 2024, with a dropdown for '(UTC+03:00) Baghdad'. The calendar displays events for various days, including 'Introduction to Python', 'Advanced Excel', and 'Effective Communication'.

Resolved Issues

Fix an issue that prevents admins from selecting multiple search results across multiple pages

We fixed an issue that prevents admins from selecting multiple search results across many pages in all pages in the admin portal. Also we made an update to allow admins to pick 10, 25, 50, or ALL search results per page, as a standard behavior going forward.

Note: A quick reminder that we previously added the "view all search results" option at the bottom of the page.

☐	Last Name +	First Name +	Login	Status	Job
☒	Admin 03	Security Settings	securitysettings_admin_03	Active	
☐	Admin 04	Security Settings	securitysettings_admin_04	Active	
☐	Admin 05	Security Settings	securitysettings_admin_05	Active	
☒	Admin 06	Security Settings	securitysettings_admin_06	Active	
☒	Admin 1	DVR	dvradmin1	Active	DVR Test Admin Job 1
☐	Admin 1	TECHD 01	techd02_admin_01	Active	
☐	Admin 2	DVR	dvradmin2	Active	DVR Test Admin Job 1
☐	Admin All	Security Settings	securitysettings_admin_privileges_all	Active	
☐	Admin Deep Org 1	DVR	dvrdeeporgadmin1	Active	
☐	Admin Supervisor Report	DVR	dvrreport	Active	

31 - 40 / 3251

« < 1 2 3 4 5 > »

Items / page 10 20 40



Other issues that are fixed in this release:

- An update was made to ensure the application responds the same to "Forgot your password?" requests regardless of whether the submitted user ID exists or not, which prevents identity thieves enumerate the user database and build user lists from which to brute-force user accounts.
- An update was made to backend procedures of student history reports, to improve the performance.
- Updated the content security policy settings in the Learn application.
- Implement New Relic APM configuration requirements to improve our monitoring and diagnostic abilities.
- Cosmetics updates in the admin portal

October 16 (staging)/October 23 (production)

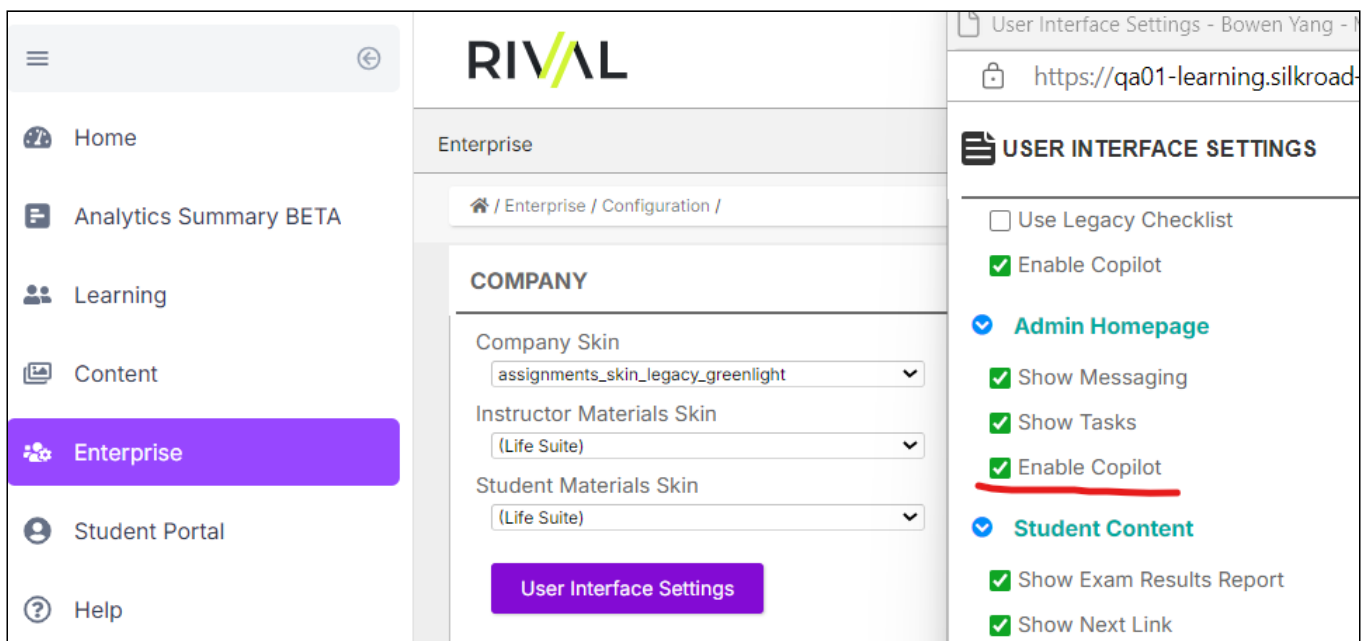
Version 2024.5

What's new

New config setting, Enable Copilot, is now available for Learn admins

We added a new config setting “Enable Copilot” on the setting page of the Learn Admin portal, so you can turn it on or off for your organization. Its values are on/off. If on, the chatbot will be visible for admins, and if off, it won't be.

Tip: The new config setting is located on the Enterprise >Setting > Configuration > Setting > System Skin settings >User interface setting page. It is only visible to Admin-level users:



Pagination support is available for Learn admins

We know many of you have plenty of content items, media, or files that are available in Rival Learn, so these pages often run slowly when you try to view all the items. Now we added pagination support for all pages in the Learn admin portal, specifically for items under Learning, Content and Enterprise module. The goal is to have learning admins browse any items trouble-free!

Reminder: Analytics summary page is visible for all admins by default

As a reminder, the Analytics Summary page is visible for all admins by default now, so they can have a quick glance on important learning metrics when they land in the Admin portal, which enables them to take actions immediately.

Tips:

- To hide the Analytics Summary page from any admins or workgroups, in the admin portal, go to Enterprise > Admin > Administrator / Workgroups, search and select the admin/workgroup, click **Properties**, click **Security Settings**, and uncheck all the boxes in the Analytics Summary privilege for this admin/workgroup.

- Newly-added admins can not see this page by default; they need to be given this privilege OR be added to a workgroup which has this privilege to see the Analytics Summary page.
- If an admin who has the privilege to view this page but is added to a workgroup which doesn't have this privilege, the admin can still see the page since they have the privilege.

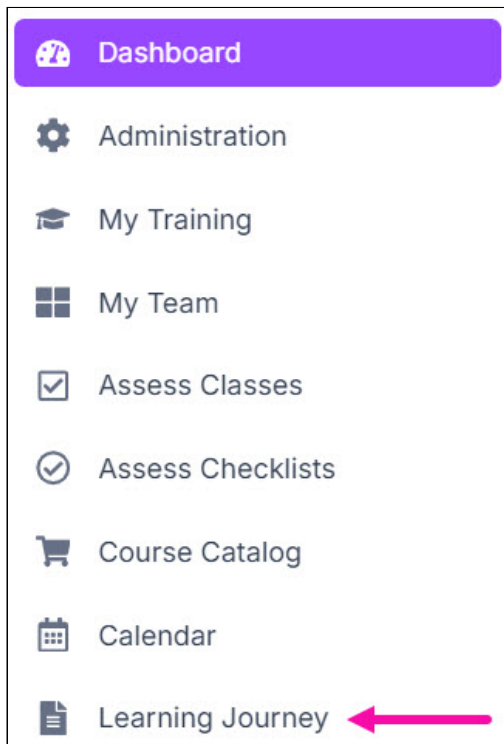
September 18 (staging)/October 2 (production)

Version 2024.4

What's new

Student Portal: Learning Plan is now Learning Journey

A Learning Plan is now a Learning Journey. It's a name change and more. You'll notice the name change on the navigation bar:



And on the Student Portal home page, you'll see the Learning Journey section. It appears just below the My Content section. The Learning Journey section shows all of a student's learning journeys, sorted by due dates. You can click **+Show details** to expand the learning journeys to see details. Use the search bar and filters to find specific content.

Learning Journey

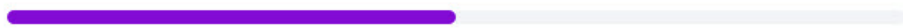
 Search your journey



Due: 06-Apr-2023

● Expired

Personal Qualification

 50%

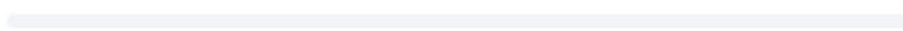
[+ Show details](#)



Due: 26-May-2023

● Expired

RND 6013 Qualification/Learning Plan

 0%

[+ Show details](#)

A student's Learning Journeys also appear on their dashboard.

Student Portal: My Content section

There's a new section on the Student Portal home page: *My Content*. All learning content (training) associated with a student can be found there, sorted by due dates. It's a quick way to find training content.



Royal Bank of Canada Learn

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur. Excepteur sint occaecat cupidatat non proident, sunt in culpa qui officia deserunt mollit anim id est laborum.

My Content View all

Next Due



In Progress

Next Due 06-Apr-2023

Adobe® Acrobat® 9.0 Pro: Level 1

0%

0 hrs 0 min

Launch



In Progress

Next Due 06-Apr-2023

QualDue5A1_Recert_EquivShared - ce...

0%

0 hrs 0 min

Details



In Progress

Next Due 26-May-2023

DVR Test Competency - Equivalencies

0%

0 hrs 0 min

Details

Some key things to note:

- A student's training content is shown as tiles, which include content name, status, due date, progress, and total estimated duration for content completion. Click **Launch** to access the content.
- Use the Search bar and filter button to search and filter by specific content.
- Click **View All** to navigate to My Training to view all learning records.

Student Portal: Popular Content

Popular Content appears on a student's dashboard. It shows the top 5 popular content to give a student a jumpstart on exploring learning content and finding content they might like to take. There's also a quick link to open the Course Catalog.

The screenshot displays a student's dashboard with two main sections: **Learning Journey** and **Popular Content**.

Learning Journey section:

- Search bar: "Search your journey" with a magnifying glass icon.
- Three qualification cards, each with a star icon, a title, a due date, a status, and a progress bar:
 - Personal Qualification**: Due: 06-Apr-2023, Expired, 50% progress. Includes a "+ Show details" link.
 - RND 6013 Qualification/Learning Plan**: Due: 26-May-2023, Expired, 0% progress. Includes a "+ Show details" link.
 - RND 7171 Qualification**: Due: 23-Nov-2023, Expired, 0% progress. Includes a "+ Show details" link.

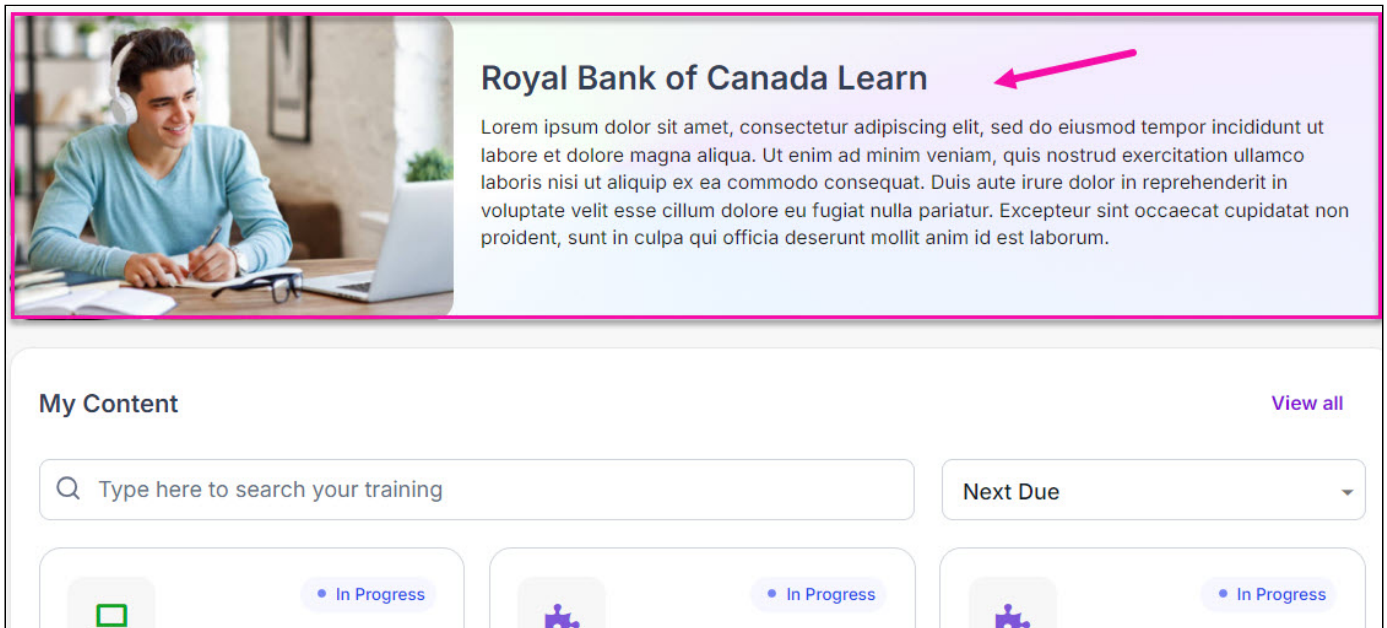
Popular Content section:

- Five content items, each with a laptop icon and a title:
 - Standard CCI for a eCourse with...
 - 01_Simple Test OUT Model
 - bundles_ecourse_01
 - 001 test
 - GL-4972 Test Item
- A "Course Catalog" button at the bottom right.

A pink arrow points from the top right of the Learning Journey section to the Popular Content section.

Student Portal: Customizable top banner

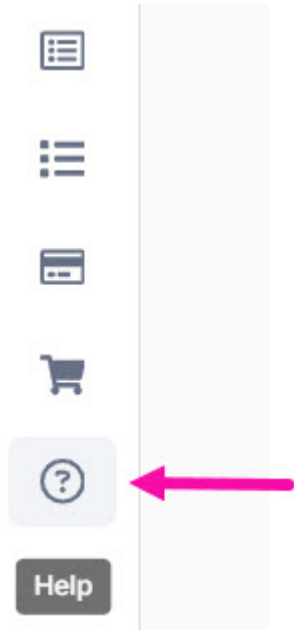
We've replaced the customizable sidebar in the Student Portal with a top banner. You can customize the top banner to engage your learners. The heading and message text can be customized. The image cannot.



To learn how to customize the header, see the *Customize the banner in the Student Portal* topic in the Rival Learn Help system.

Student Portal: Help system

There's a new Help system available for the Student Portal. The Help system contains task, concept, and reference topics to help you understand the Student Portal. Click the question mark icon to open the Help system.



Student Portal: Rival Copilot

You've already seen the benefit of Rival Copilot in the Admin Portal. It's now available in the Student Portal. You can learn about Rival Copilot [here](#) in the Rival Learn Help system.

Other enhancements

Access to Analytics Summary dashboard. You can control who can view the Analytics Summary dashboard by creating a workgroup, adding users, and setting privileges within that workgroup. To learn how, view the *Grant access to the Analytics Summary dashboard* topic in the Learn Help system.

Resolved issues

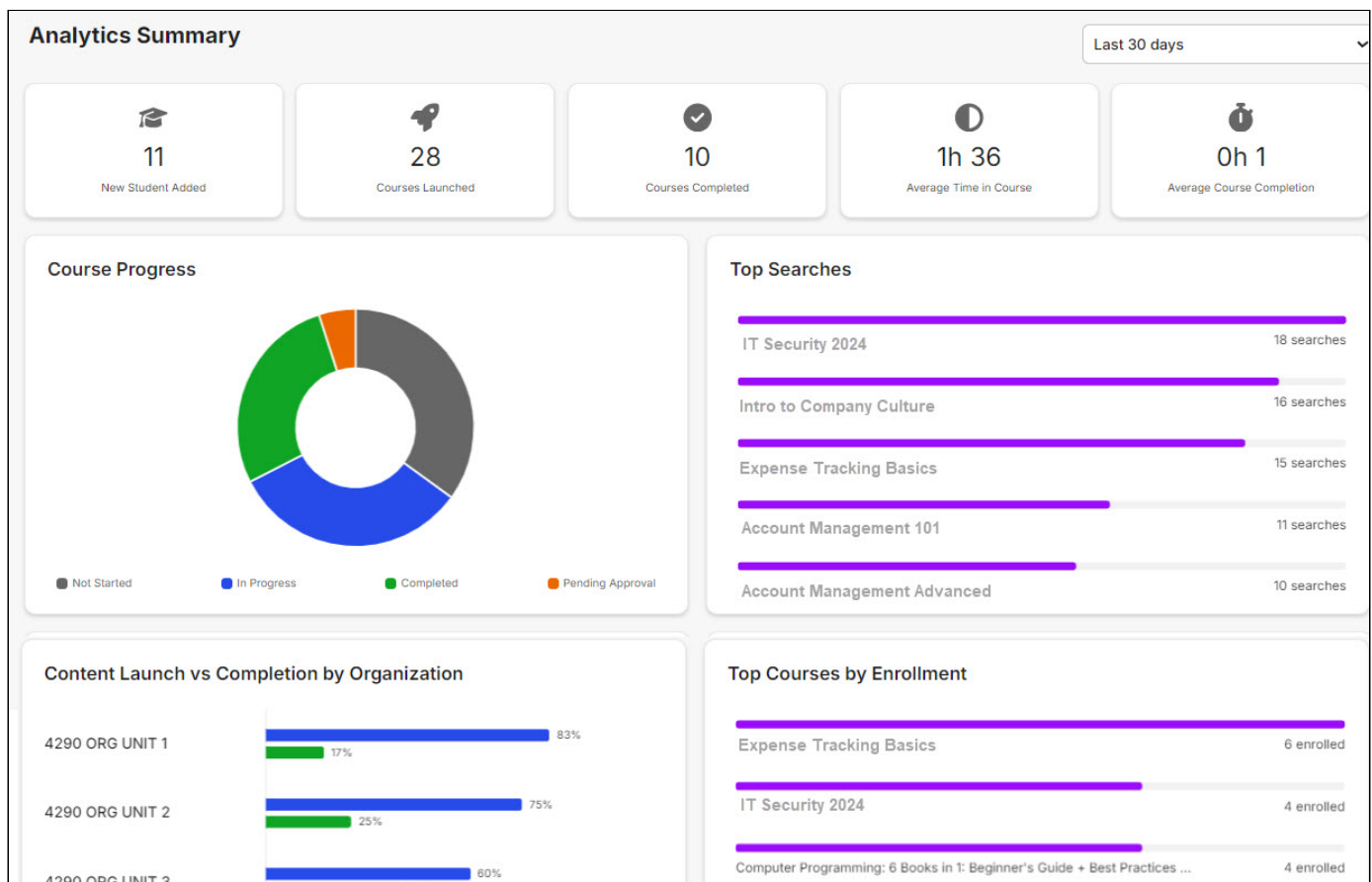
August 8 (staging)/August 21 (production)

Version 2024.3

What's new

Analytics Summary dashboard

Introducing the Analytics Summary dashboard! If you have Rival Onboard or Rival Recruit, you've seen something similar. The Analytics Summary dashboard in Rival Learn provides quick access to information you need to transform data into action. Quickly assess learning capabilities within your organization without diving into detailed reports. Data is presented as tiles and charts for "at-a-glance" efficiency. The dashboard is available to Rival Learn administrators.





Let's take a quick look at the dashboard. All tiles and charts can be filtered by *Last 30 Days* (default), *Last 90 Days*, *Last Year*, and *Year to Date*.

Tile or chart	Description
New Students Added	Shows a count of all new students in Rival Learn.
Courses Launched	Shows a count of all courses launched.
Courses Completed	Shows a count of all courses completed.
Average Time in Course	Shows the average time in a course.
Average Course Completion	Shows the average time it took students to complete courses.
Course Progress	Shows student progress in courses. The donut chart shows progress based on status: Not Started, In Progress, Completed, and Pending Approval.
Top Searches	Shows the courses that students most frequently search for. The bar chart shows course name and number of times it was searched for.
Content Launch vs Completion by Organization	Shows the percentage of content launched vs completed, broken down by organization. Useful for ensuring that organizations within your company have successfully launched content.
Top Courses by Enrollment	Shows the top courses based on enrollment so you can identify your organization's most popular courses. The bar chart shows the course name and number of students enrolled.
Top Courses by Completion	Shows the top courses by completion so you can identify which courses are quickest to complete. The bar chart shows course name and number of students who completed it.
Top Incomplete Courses	Shows the top courses that are incomplete. The bar chart shows course name and number of students who have not completed it.

Resolved issues

Corrected an issue where the new Log in page (introduced in version 2024.2.1) did not show the language selection list (if it was configured for the specific client). Now, if the new Log In page is configured to show the language selection list, it appears as it should. [Corrected in 2024.3.0.21 hotfix]

Corrected an issue when saving a multiple session training event. Now when configuring a multiple session training event and the enrollment cutoff is anything other than null, you can successfully save the training event.

Corrected an issue where the My Reports option (Administration>Admin Portal>My Reports) was not available.

Changed the font size on tiles on the Admin Portal homepage. The font is smaller and the tile headings are easier to read.

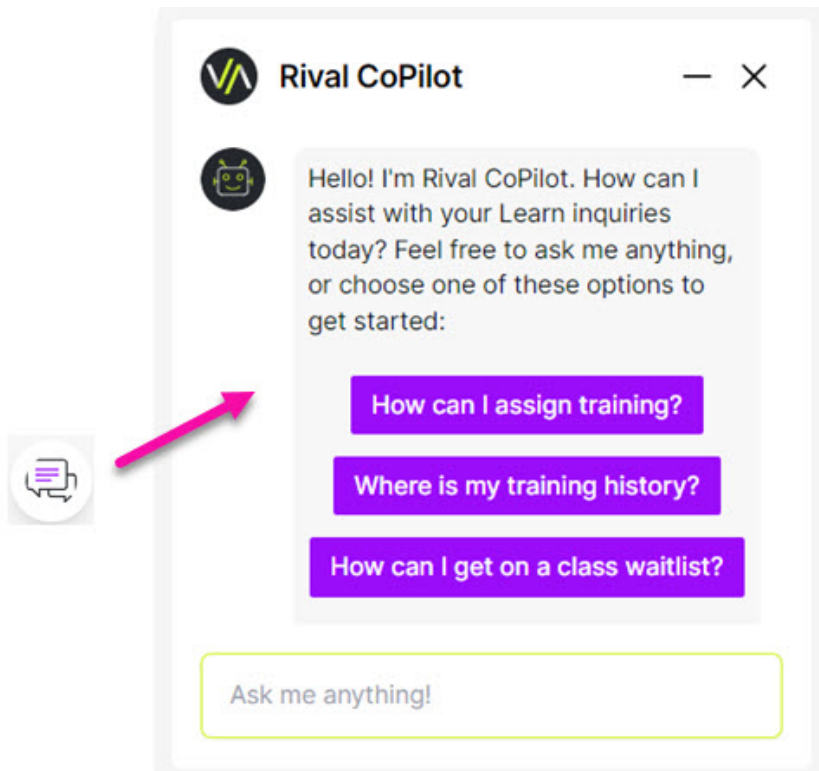
July 24

Version 2024.2.1

What's new

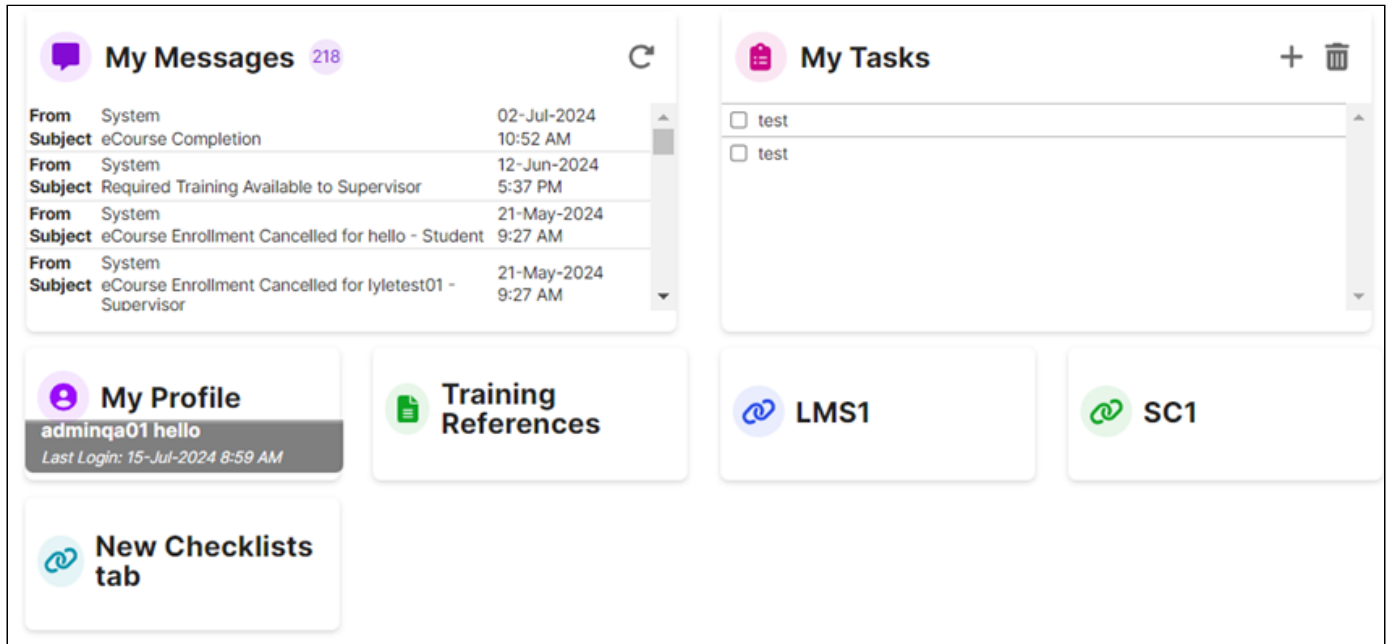
Rival Copilot

Introducing Rival Copilot! Rival Copilot is a generative AI based question-and-answering system! Ask questions to get answers about tasks and concepts in Rival Learn.



Admin Portal home page refresh

We're in the process of modernizing the look and feel of the Admin Portal home page so that admins can access what they need quickly. You'll notice changes in colors, buttons, icons, and more. Functions the same, looks better!



The mockup shows a modernized Admin Portal home page with the following components:

- My Messages (218)**: A list of messages with columns for From, Subject, and a date/time.

From	System	02-Jul-2024
Subject	eCourse Completion	10:52 AM
From	System	12-Jun-2024
Subject	Required Training Available to Supervisor	5:37 PM
From	System	21-May-2024
Subject	eCourse Enrollment Cancelled for hello - Student	9:27 AM
From	System	21-May-2024
Subject	eCourse Enrollment Cancelled for lyletest01 - Supervisor	9:27 AM
- My Tasks**: A list of tasks with checkboxes.

☐	test
☐	test
- My Profile**: A card showing the user's name (adminqa01 hello) and last login time (15-Jul-2024 8:59 AM).
- Training References**: A card with a document icon.
- LMS1**: A card with a link icon.
- SC1**: A card with a link icon.
- New Checklists tab**: A card with a link icon.

New look for the Log in page

We've created a new Log in page for the Student and Admin portals. It's a cosmetic change to bring consistency across all Rival products. No changes to how it works.



Formerly SilkRoad Technology

Username:

Password:

☐ Remember me?

Login

[Are you a new user?](#)
[Did you forget your password?](#)

Report description updates

Updated the following report descriptions to include DUE status.

Report name	Description
SR Compliance Variance Summary	Number of students who have MET, <i>DUE</i> , NOT MET and EXPIRED qualifications by Intervention (Training Activity, eCourse, Assignment, Exam), Competency or Requirement.
SR Compliance Variance Summary by Area	Number of students who have MET, <i>DUE</i> , NOT MET and EXPIRED qualifications grouped by Organizational Unit for each Intervention (Training Activity, eCourse, Assignment, Exam), Competency or Requirement.
SR Qualifications Due By Intervention	Qualification status where status is <i>DUE</i> , NOT MET or EXPIRED, sorted by Training Intervention.
SR Qualifications Due by Student	Detailed Qualification summary displaying students whose qualification status is <i>DUE</i> , NOT MET or EXPIRED by Interventions, Competencies, and Requirements grouped by Qualifications.

Report name	Description
SR Qualifications Status by Student	Detailed Qualification summary displaying students qualification status (MET, <i>DUE</i> , NOT MET or EXPIRED) by Interventions, Competencies, and Requirements grouped by Qualifications.
SR Recertification Report by Intervention	Recertifications NOT MET, <i>DUE</i> , or EXPIRED by intervention.

Other enhancements

Changed the favicon to Rival Learn instead of Silkroad Learning in Student and Admin portals.

Rebranded the *Powered by SilkRoad* text in Rival Learn to *Powered by Rival*.

Resolved issues

Corrected an issue where waitlisted students in a training event due to the enrollment cut-off date were auto enrolled when any change was made to the training event properties.

July 1

Version 2024.2

What's new

The Student and Admin Portals are getting a glow up. It's the first step in a makeover to make it consistent with the other Rival products you use.

Navigation bar: New look

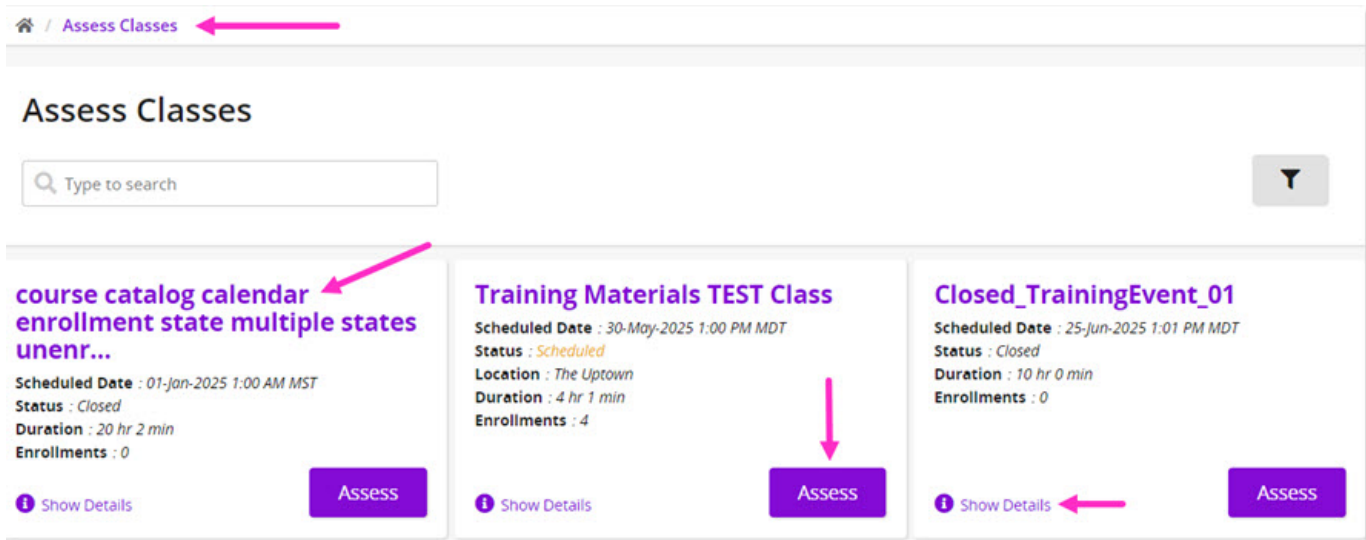
 Dashboard  Administration  My Training  My Team  Assess Classes  Assess Checklists  Course Catalog  Calendar  Learning Plan  Training Reports  References  Invoices  Training Catalog Student Portal	 Home  Learning  Content  Enterprise  Student Portal  Help Admin Portal	Some things to notice: • Color change: Dark text on a white background instead of white text on a dark background • Purple selection bar • Menu icons are condensed
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Tip

Not seeing the new navigation bar? You may need to refresh your browser's cache to display the new navigation bar.

Color changes

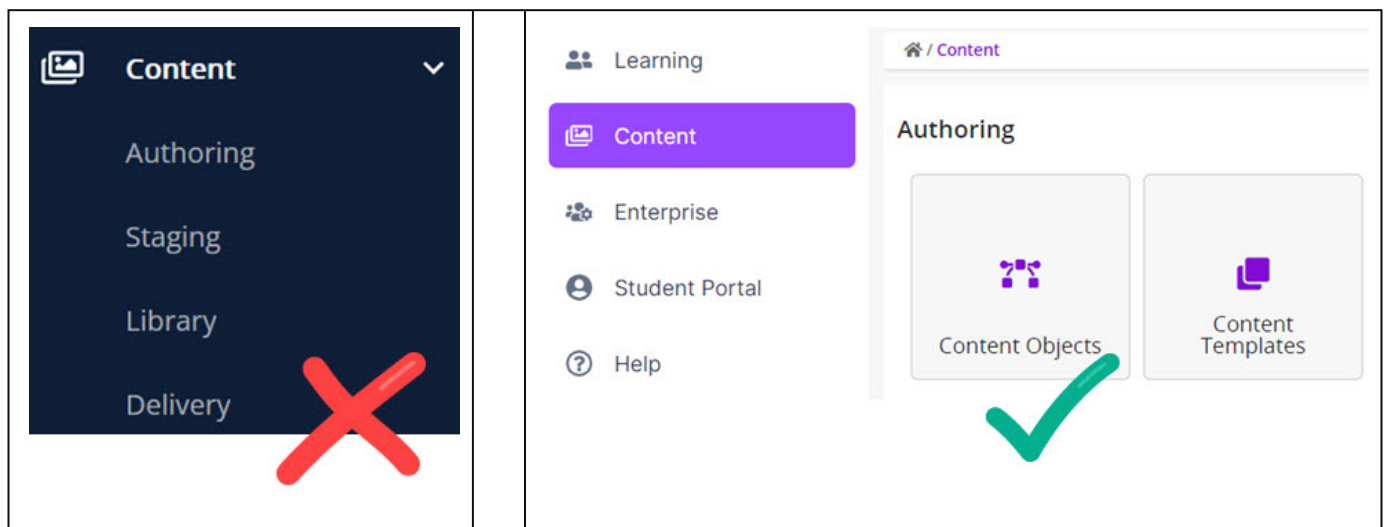
You'll notice a color change on breadcrumbs, links, text, and buttons and more on many Rival Learn pages:



Also changed the color scheme on links, tiles, and other UI elements to match the Rival color scheme. You'll definitely notice the vibrancy throughout the UI.

Bye menu drop-downs, hello tiles

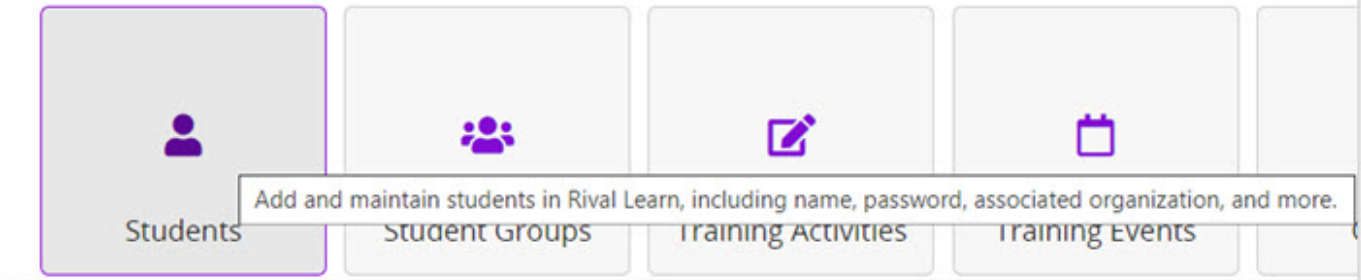
In the Admin Portal, we removed drop-down menu options in favor of tiles. Tiles are used in other Rival software solutions (like Rival Perform).



Hover help on tiles in Admin Portal

Want a brief explanation of what a tile does in the Admin Portal? Hover over a tile to view hover help.

Plan



Resolved issues

The black background associated with left navigation bar no longer scrolls with the screen when the user interface is scrolled. The black background now remains stationary.

March 13

Version 2024.1.1

Resolved issues

Resolved an issue with future scheduled notifications where a large number of duplicate records had the potential to cause a delay in processing and sending notifications.

February 26

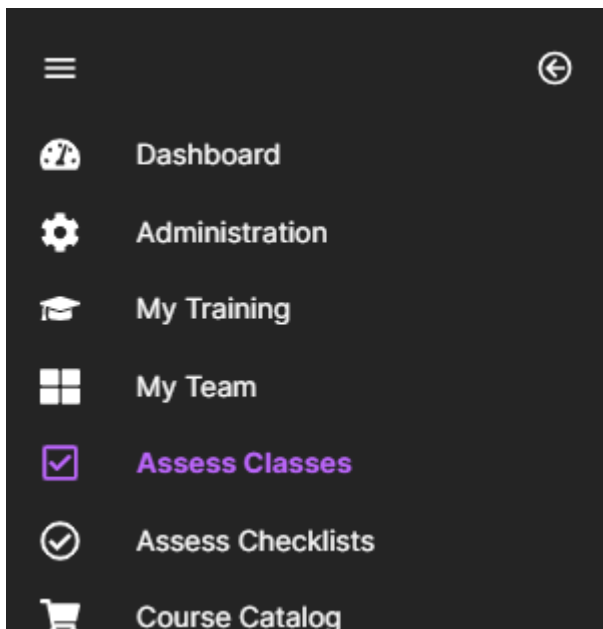
Version 2024.1

What's new

Rival Rebrand on navigation bar

You'll notice color changes to navigation bar. We made these color changes to show the vibrancy and energy that Rival offers. And, an important benefit, these new colors are accessible. This enables people with visual or color vision impairments to effectively use Rival Learn in the same way as their non-visually impaired counterparts.

The navigation bar is now black and gray with selected menu options purple:



Note: The color rebranding does not affect existing functionality. Things work as they always have.

In future releases, you'll notice more rebranding and color changes in Rival Learn.

New features and enhancements

Updated the left navigation bar to the Rival brand color scheme.

Resolved issues

Resolve an issue where reminder notifications were being sent after a course is completed.

Resolved an issue where qualification reports are displaying a 'NOT MET ' status instead of a "Due", when the Intervention activation period is set as '0'.

More info

- Click [here](#) for information about supported languages and browsers.

Client support

For technical assistance for any of our solutions, contact our client support staff at:

- **International Toll Free:** Access numbers via Rival Community
- **Rival Community:** <https://www.rivalcommunity.com>
No access? Email support@rival-hr.com for access.
- **Email:** support@rival-hr.com