

SilkRoad Learning







Release Notes

2017.3

December 2017

New features and improvements

New features and improvements are summarized here. Need more details? Click [here](#).

Name	ID	Support Case	Description
 Copy Notifications	GL-6795		You can now copy any existing notification so that a new notification can be created based on an existing notification.
 Course Specific eCourse Completion Notification	GL-6809		In an eCourse Completion notification, you can now specify one or more courses for a notification so that a specific notification is sent for a specific eCourse or a collection of eCourses.
 Recurring Recertification Notification	GL-6802		You can now define a recurrence pattern for Recertification notifications.
 Course Catalog Category Configuration	GL-6792		You can configure the Course Catalog category sort method and display all categories by default.
 Directly launch Online Courses from Catalog	GL-6814		You can directly launch an online course directly from the Course Catalog once you have enrolled in the course.
 In-class default information display in Course Catalog	GL-6813		Location data displays by default for all Classroom schedules at-a-glance so users no longer need to view details to find this information
TrainingEvent User report query enhancement	GL-6764		Extended the fields returned by the TrainingEventUser Report query to include any data for Company Billing address information
Student Training Plan History report query	GL-6801 GL-6808		A new StudentTrainingPlanHistory Report query allows you to display all Training Plan Historical records.

Resolved issues

The following issues are resolved in this release.

Name	ID	Support Case	Description
Enrollment Cancellation Fix	GL-6797 PE-25563 PE-42061	486026 00675019	Fixed issue where you could not cancel an enrollment from the Training page or Dashboard page
File upload maximum	GL-6719		When uploading a file attachment in the student portal, the interface now correctly displays the maximum file size as 5 MB.
Deleting linked native CO	GL-6699 PE-46929 PE-47779		Native content objects are blocked from deletion if they are linked to another content object or ecourse.
Ad Hoc Notification	GL-3421		When creating an ad hoc notification, only a single "To" field now appears.
SCORM bookmarking on auto logout	GL-6770 PE-48845		SCORM courses now correctly save bookmark data when users are automatically logged out by system with an open course
SCORM resume on forced navigation	GL-6820 PE-49758	00737038	When forced navigation is on, content now correctly resumes where the user previously exited the content
Tree navigation with imagen content	GL-6824 PE-49873		Enable navigation now allows using the Next/Previous controls to navigate within a multi-page imagen content activity as expected.

Known issues

The following issues remain unresolved in this release. Until resolved, use the suggested workaround or avoid them as noted.

General known issues

Issue	ID	Workaround
More tab on student interface menu	GL-6716 PE-47392	If the browser is resized to be smaller than full screen, the More button may appear on a separate line if the number of menu items

Issue	ID	Workaround
		forces the More button to appear. To reset the More button, refresh the browser.
Course Catalog does not support token sales/purchase, taxes, or third-party billing.		Existing eCom Catalog continues to support these features.
Attempting to launch the HR Import Utility prompts user with an error if using Apple Mac OSX or iOS.	GL-181	Use Internet Explorer with Microsoft .NET Framework 4.5.1+. If using Chrome or Firefox browsers, ClickOnce add-on is also required.
Assignments as Prerequisites	GL-1046 GL-4423 GL-2456	Assignments cannot be associated as a prerequisite to any other course object and Assignments have no ability to define a prerequisite.
Access to pricing matrix and CEU Matrix grant users unrestricted access to other objects (eCourses, Training Catalog Items, etc.)	GL-1753	Only allocate privilege to these functions for unrestricted users.
Self-marked assignments do not rollup when previewed in the Admin Portal.	GL-2108	Create an eCourse with the content object containing the self-marked assignment and push to a test student to preview and troubleshoot.
Self-launching Assignments do not appear in My Training when part of an Equivalency.	GL-2956	Self-launching Assignments can only be launched and completed from the Competency Learning Options list and do not appear in the My Training page when status is In Progress.
Authoring Matching and Fill-in-the-Blank questions is not supported in Internet Explorer 11+	GL-3762 GL-4502 PE-26656	Firefox, Chrome, and Internet Explorer 10 browsers continue to support Flash content. As of 2016.1, authored matching and fill-in-the-blank questions render without the use of Flash in exams.
When exporting content as SCORM 2004, content activities with "Satisfied by Measure" settings ON (i.e. Required and Scored) do not "Flag failed content as incomplete" when this export setting is ON.	GL-4045 PE-24429	Recommend using "SCORM Default" setting instead of "Required and Scored" for activities that need to show incomplete when failed.

Issue	ID	Workaround
Enrolled/Waitlisted status does not display on the Checkout Summary Page when purchasing a Class from the Course Catalog.	GL-4205	Users will receive any active notifications that include status. This issue will be fixed in a future release.
Training Events in Competency Equivalencies	GL-4318	When a Training Activity is defined as an equivalency in a Competency, all Training Events regardless of status are displayed.
HTML Editor when used for Register Training Ad-hoc Assignments has issues populating data when viewing properties in Chrome and Firefox.	GL-4406	To get focus to edit a property, first select a combo box. This is a known issue with the control.
When uploading a file using Safari (Mac), files with unicode filenames do not upload.	GL-5133	Use a browser other than Safari (Mac).
iOS introduced a new way to display in-line PDFs in iOS8+ that prevents scrolling.	GL-5406 PE-36757	PDFs may be launched in a separate window via a link from an HTML type object.

Localization known issues

Issue	ID	Workaround
Time zone support		Time zone is not localized based on a user profile. Time zone can be defined and displayed for scheduled Training Events by setting the company default time zone.
Importer Utility displays in English only		Importer Utility used to import legacy records and users is currently in English only.
Notification merge fields		The fields used to display data in notifications currently exist in English only.
Documentation		Documentation currently exists in English only.
eBusiness currency		The eBusiness function supports only one currency. Currency is not localized and displays as \$ (dollars) in the interface.
eBusiness subscriptions	GL-4126	Subscription time units always display in English regardless of login language set.

Issue	ID	Workaround
Chrome ClickOnce plugin	GL-4604	Chrome no longer has a link to download and install a plugin. Prompt text displays in English only.
FireFox ClickOnce plugin	GL-6348	There is no currently recommended ClickOnce plugin available for FireFox. FireFox should no longer be used to launch the Importer Utility. For best results, use Microsoft Internet Explorer.
PayPal transaction cancellation	GL-5101	When cancelling a purchase with a PayPal transaction, a user in a French session with default language English is switched to English.

More info

- Click [here](#) for information about early adopter process, supported languages and browsers, and more.

Technical support

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- **International Toll Free:** Access numbers via SilkRoad Community <https://silkroad.force.com/community/>
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