

SilkRoad Learning



Release Notes

2018.1

May 2018

New features and improvements

New features and improvements are summarized here. Need more details? Click [here](#).

Name	ID	Support Case	Description
 Course Specific Recertification Notification	GL-6811		Recertification notification now supports the ability to specify one or more Qualification certifications (eCourses, Training Activities, Assignments, Competencies, or Recertifications) so that a specific notification is sent for one or more defined certifications.
 Course Specific Required Training Notification	GL-6812		Required Training notification now supports the ability to specify one or more Qualification certifications (eCourses, Training Activities, Assignments, Competencies, or Recertifications) so that a specific notification is sent for one or more defined certifications.
GDPR User Purge	GL-6847 GL-6853 GL-6854		SilkRoad Learning now supports the ability for customers to purge a selected user's personal data. This functionality is in response to the European Union (EU) General Data Protection Regulation (GDPR) "right to be forgotten" requirement.

Resolved issues

The following issues are resolved in this release.

Name	ID	Support Case	Description
Notification optimization	GL-6845 GL-6856		Fixed issue where qualification notifications were taking an

Name	ID	Support Case	Description
	PRODSD-50523 DATA-957 DATA-976 DATA-076 DATA-976 DATA-982		unaccptable amount of time to be scheduled and processed.
Training Analysis Report query	GL-6815		Fixed issue with Training Analysis Report query causing an error when returning custom user fields.
Course Catalog	GL-6867	00753579	Fixed issue where course catalog item properties were not saved correctly when changing a couse catalog item price.
Student History Report	GL-6875	00754312	Fixed issue where a large "time-in-course" value would cause an error when the report was generated.
Student Dashboard error	GL-6878 PRODSD-51593		Fixed issue with large course catalog causing timeout error returning popular courses to the dashboard.

Known issues

The following issues remain unresolved in this release. Until resolved, use the suggested workaround or avoid them as noted.

General known issues

Issue	ID	Workaround
More tab on student interface menu	GL-6716 PE-47392	If the browser is resized to be smaller than full screen, the More button may appear on a separate line if the number of menu items forces the More button to appear. To reset the More button, refresh the browser.
Course Catalog does not support token sales/purchase, taxes, or third-party billing.		Existing eCom Catalog continues to support these features.
Attempting to launch the HR Import Utility prompts user with an error if using Apple Mac OSX or iOS.	GL-181	Use Internet Explorer with Microsoft .NET Framework 4.5.1+. If using Chrome or Firefox browsers, ClickOnce add-on is also required.
Assignments as Prerequisites	GL-1046 GL-4423 GL-2456	Assignments cannot be associated as a prerequisite to any other course object and Assignments have no ability to define a prerequisite.
Access to pricing matrix and CEU Matrix grant users unrestricted access to other objects (eCourses, Training Catalog Items, etc.)	GL-1753	Only allocate privilege to these functions for unrestricted users.
Self-marked assignments do not rollup when previewed in the Admin Portal.	GL-2108	Create an eCourse with the content object containing the self-marked assignment and push to a test student to preview and troubleshoot.
Self-launching Assignments do not appear in My Training when part of an Equivalency.	GL-2956	Self-launching Assignments can only be launched and completed from the Competency Learning Options list and do not appear in the My Training page when status is In Progress.
Authoring Matching and Fill-in-the-Blank questions is not supported in Internet Explorer 11+	GL-3762 GL-4502 PE-26656	Firefox, Chrome, and Internet Explorer 10 browsers continue to support Flash content. As of 2016.1, authored matching and fill-in-the-blank questions render without the use of Flash in exams.

Issue	ID	Workaround
When exporting content as SCORM 2004, content activities with "Satisfied by Measure" settings ON (i.e. Required and Scored) do not "Flag failed content as incomplete" when this export setting is ON.	GL-4045 PE-24429	Recommend using "SCORM Default" setting instead of "Required and Scored" for activities that need to show incomplete when failed.
Enrolled/Waitlisted status does not display on the Checkout Summary Page when purchasing a Class from the Course Catalog.	GL-4205	Users will receive any active notifications that include status. This issue will be fixed in a future release.
Training Events in Competency Equivalencies	GL-4318	When a Training Activity is defined as an equivalency in a Competency, all Training Events regardless of status are displayed.
HTML Editor when used for Register Training Ad-hoc Assignments has issues populating data when viewing properties in Chrome and Firefox.	GL-4406	To get focus to edit a property, first select a combo box. This is a known issue with the control.
When uploading a file using Safari (Mac), files with unicode filenames do not upload.	GL-5133	Use a browser other than Safari (Mac).
iOS introduced a new way to display in-line PDFs in iOS8+ that prevents scrolling.	GL-5406 PE-36757	PDFs may be launched in a separate window via a link from an HTML type object.

Localization known issues

Issue	ID	Workaround
Time zone support		Time zone is not localized based on a user profile. Time zone can be defined and displayed for scheduled Training Events by setting the company default time zone.
Importer Utility displays in English only		Importer Utility used to import legacy records and users is currently in English only.
Notification merge fields		The fields used to display data in notifications currently exist in English only.
Documentation		Documentation currently exists in English only.
eBusiness currency		The eBusiness function supports only one currency. Currency is not localized and displays as \$ (dollars) in the interface.
eBusiness subscriptions	GL-4126	Subscription time units always display in English regardless of login language set.
Chrome ClickOnce plugin	GL-4604	Chrome no longer has a link to download and install a plugin. Prompt text displays in English only.
FireFox ClickOnce plugin	GL-6348	There is no currently recommended ClickOnce plugin available for FireFox. FireFox should no longer be used to launch the Importer Utility. For best results, use Microsoft Internet Explorer.
PayPal transaction cancellation	GL-5101	When cancelling a purchase with a PayPal transaction, a user in a French session with default language English is switched to English.

More info

- Click [here](#) for information about early adopter process, supported languages and browsers, and more.

Technical support

For technical assistance for any of our solutions, contact our support staff at:

- International Toll Free:** Access numbers via SilkRoad Engagement Center.
- SilkRoad Engagement Center:** <https://engagementcenter.silkroad.com>
 - No access?* Email support@silkroad.com for access.
- Email:** support@silkroad.com