

# SilkRoad Learning



Release Notes



2018.2

October 2018

## New features and improvements

New features and improvements are summarized here. Need more details? Click [here](#).

Name	ID	Support Case	Description
 Multi-session training events	GL-6837		You can now create multi-session training events from the Training Event Properties page. You can define classes that occur over multiple time periods in the same day or over multiple days. Users enrolled in a multi-session event are enrolled in ALL sessions for that event.
	GL-6829		
	GL-6830		
	GL-6831		
	GL-6832		
	GL-6902		
 Learning Plan dashboard	GL-6887		The Learning Plan has a new look. It's an interactive dashboard. It displays required training grouped by qualification. You can filter and sort by status or category. You can also view training details for any certification—and launch online classes/enroll in scheduled classes.
	GL-6888		
	GL-6889		
	GL-6891		
	GL-6892		
	GL-6893		
	GL-6894		
	GL-6909		
GL-6834			
Training Activity Completion notification	GL-6810		The Training Activity Completion Notification now supports sending the notification for one or more specifically-identified courses.
SCORM import	GL-6840		In prior releases, when importing SCORM packages containing high risk file types, the SCORM import function blocked the import without identifying the blocked file types. Now the SCORM import function blocks the import and provides a list of the blocked file types so the package can be fixed.

Name	ID	Support Case	Description
Multi-session Outlook notifications	GL-6833		All Training Event notifications that support Outlook invite notifications now include all classroom multi-sessions when added to a user's Outlook Calendar. Enrollment in a class enrolls users in all sessions. Enrollment declines for a class removes users from all sessions.
 Competency Report query	GL-6841		Extended the Competency Report query to include any equivalency associations within the competency. A new system report now displays all equivalencies if they exist in any competency.
 TA Record Attachments	GL-6725		When a user's training activity record has a file attachment, you can now view the attachment from the History page.

## Resolved issues

The following issues are resolved in this release.

Name	ID	Support Case	Description
SR Training Analysis Report	GL-6899 DATA-1465 PROSD-52399	00759696	The SR Training Analysis Report no longer fails when data contains a user record custom field.
SR Random Order Question Exam report	GL-6897 PROSD-52273	00758791	Fixed issue where a custom report logo did not render correctly.
Preview .mp4 in media bank using Chrome browser	GL-6859	00749670	Fixed an issue with previewing mp4 type files in the Media Bank when using Chrome.
Content Object Preview	GL-6906 PROSD-52626	00758642	Fixed an issue with restricted workgroup security privileges that prevented privileged users from previewing content in the Admin portal.

# Known issues

The following issues remain unresolved in this release. Until resolved, use the suggested workaround or avoid them as noted.

## General known issues

Issue	ID	Workaround
More tab on student interface menu	GL-6716 PE-47392	If the browser is resized to be smaller than full screen, the More button may appear on a separate line if the number of menu items forces the More button to appear. To reset the More button, refresh the browser.
Course Catalog does not support token sales/purchase, taxes, or third-party billing.		Existing eCom Catalog continues to support these features.
Attempting to launch the HR Import Utility prompts user with an error if using Apple Mac OSX or iOS.	GL-181	Use Internet Explorer with Microsoft .NET Framework 4.5.1+. If using Chrome or Firefox browsers, ClickOnce add-on is also required.
Assignments as Prerequisites	GL-1046 GL-4423 GL-2456	Assignments cannot be associated as a prerequisite to any other course object and Assignments have no ability to define a prerequisite.
Access to pricing matrix and CEU Matrix grant users unrestricted access to other objects (eCourses, Training Catalog Items, etc.)	GL-1753	Only allocate privilege to these functions for unrestricted users.
Self-marked assignments do not rollup when previewed in the Admin Portal.	GL-2108	Create an eCourse with the content object containing the self-marked assignment and push to a test student to preview and troubleshoot.
Self-launching Assignments do not appear in My Training when part of an Equivalency.	GL-2956	Self-launching Assignments can only be launched and completed from the Competency Learning Options list and do not appear in the My Training page when status is In Progress.
Authoring Matching and Fill-in-the-Blank questions is not supported in Internet Explorer 11+	GL-3762 GL-4502 PE-26656	Firefox, Chrome, and Internet Explorer 10 browsers continue to support Flash content. As of 2016.1, authored matching and fill-in-the-blank questions render without the use of Flash in exams.

Issue	ID	Workaround
When exporting content as SCORM 2004, content activities with "Satisfied by Measure" settings ON (i.e. Required and Scored) do not "Flag failed content as incomplete" when this export setting is ON.	GL-4045 PE-24429	Recommend using "SCORM Default" setting instead of "Required and Scored" for activities that need to show incomplete when failed.
Enrolled/Waitlisted status does not display on the Checkout Summary Page when purchasing a Class from the Course Catalog.	GL-4205	Users will receive any active notifications that include status. This issue will be fixed in a future release.
Training Events in Competency Equivalencies	GL-4318	When a Training Activity is defined as an equivalency in a Competency, all Training Events regardless of status are displayed.
HTML Editor when used for Register Training Ad-hoc Assignments has issues populating data when viewing properties in Chrome and Firefox.	GL-4406	To get focus to edit a property, first select a combo box. This is a known issue with the control.
When uploading a file using Safari (Mac), files with unicode filenames do not upload.	GL-5133	Use a browser other than Safari (Mac).
iOS introduced a new way to display in-line PDFs in iOS8+ that prevents scrolling.	GL-5406 PE-36757	PDFs may be launched in a separate window via a link from an HTML type object.

## Localization known issues

Issue	ID	Workaround
Time zone support		Time zone is not localized based on a user profile. Time zone can be defined and displayed for scheduled Training Events by setting the company default time zone.
Importer Utility displays in English only		Importer Utility used to import legacy records and users is currently in English only.

Issue	ID	Workaround
Notification merge fields		The fields used to display data in notifications currently exist in English only.
Documentation		Documentation currently exists in English only.
eBusiness currency		The eBusiness function supports only one currency. Currency is not localized and displays as \$ (dollars) in the interface.
eBusiness subscriptions	GL-4126	Subscription time units always display in English regardless of login language set.
Chrome ClickOnce plugin	GL-4604	Chrome no longer has a link to download and install a plugin. Prompt text displays in English only.
FireFox ClickOnce plugin	GL-6348	There is no currently recommended ClickOnce plugin available for FireFox. FireFox should no longer be used to launch the Importer Utility. For best results, use Microsoft Internet Explorer.
PayPal transaction cancellation	GL-5101	When cancelling a purchase with a PayPal transaction, a user in a French session with default language English is switched to English.

## More info

- Click [here](#) for information about early adopter process, supported languages and browsers, and more.

## Technical support

For technical assistance for any of our solutions, contact our support staff at:

- **International Toll Free:** Access numbers via SilkRoad Engagement Center.
- **SilkRoad Engagement Center:** <https://engagementcenter.silkroad.com>
  - *No access?* Email [support@silkroad.com](mailto:support@silkroad.com) for access.
- **Email:** [support@silkroad.com](mailto:support@silkroad.com)