

SilkRoad Learning



Release Notes

2018.3

December 2018

New features and improvements

New features and improvements are summarized here. Need more details? Click [here](#).

Name	ID	Support Case	Description
 Supervisor Registration in Course Catalog	GL-6990 GL-6980		Supervisors can now register one or more of their team members in an online or in-class course published to the Course Catalog and assign a due date for course completion. The course registration then appears as an additional required course on the team member's Learning Plan.
 Competency as Prerequisite	GL-6872 GL-6918 GL-6919 GL-6920		Competencies can now be set as a prerequisite to either an eCourse or training activity. The competency then becomes required as a prerequisite to complete for any online or in-class course associated to the competency.
Learning Plan Report	GL-6954		The label for the PDP Report now reads Learning Plan Report in Enterprise>Configuration>Settings User Interface settings. This is the report generated from the Learning Plan in the student portal
Additional Supervisor data in reports	GL-6873		Additional supervisor data has been added to the StudentGroups, eCourseActivity, StudentTrainingPlan, and StudentTrainingHistory report queries

Resolved issues

The following issues are resolved in this release.

Name	ID	Support Case	Description
HTML content template in HTML editor	GL-6969 GL-6982 PROSD-53800		Fixed issue where the HTML template did not load correctly in some browsers.
Learning Plan	GL-6957		Fixed issue where no message appeared when a user's Learning Plan contained no required training. Users now see the following message: <i>"You do not currently have any required training"</i>

Known issues

The following issues remain unresolved in this release. Until resolved, use the suggested workaround or avoid them as noted.

General known issues

Issue	ID	Workaround
More tab on student interface menu	GL-6716 PROSD-47392	If the browser is resized to be smaller than full screen, the More button may appear on a separate line if the number of menu items forces the More button to appear. To reset the More button, refresh the browser.
Course Catalog does not support token sales/purchase, taxes, or third-party billing.		Existing eCom Catalog continues to support these features.
Attempting to launch the HR Import Utility prompts user with an error if using Apple Mac OSX or iOS.	GL-181	Use Internet Explorer with Microsoft .NET Framework 4.5.1+. If using Chrome or Firefox browsers, ClickOnce add-on is also required.
Assignments as Prerequisites	GL-1046 GL-4423 GL-2456	Assignments cannot be associated as a prerequisite to any other course object and Assignments have no ability to define a prerequisite.
Access to pricing matrix and CEU Matrix grant	GL-1753	Only allocate privilege to these functions for unrestricted users.

Issue	ID	Workaround
users unrestricted access to other objects (eCourses, Training Catalog Items, etc.)		
Self-marked assignments do not rollup when previewed in the Admin Portal.	GL-2108	Create an eCourse with the content object containing the self-marked assignment and push to a test student to preview and troubleshoot.
Self-launching Assignments do not appear in My Training when part of an Equivalency.	GL-2956	Self-launching Assignments can only be launched and completed from the Competency Learning Options list and do not appear in the My Training page when status is In Progress.
Authoring Matching and Fill-in-the-Blank questions is not supported in Internet Explorer 11+	GL-3762 GL-4502 PROSD-26656	Firefox, Chrome, and Internet Explorer 10 browsers continue to support Flash content. As of 2016.1, authored matching and fill-in-the-blank questions render without the use of Flash in exams.
When exporting content as SCORM 2004, content activities with "Satisfied by Measure" settings ON (i.e. Required and Scored) do not "Flag failed content as incomplete" when this export setting is ON.	GL-4045 PROSD -24429	Recommend using "SCORM Default" setting instead of "Required and Scored" for activities that need to show incomplete when failed.
Enrolled/Waitlisted status does not display on the Checkout Summary Page when purchasing a Class from the Course Catalog.	GL-4205	Users will receive any active notifications that include status. This issue will be fixed in a future release.
Training Events in Competency Equivalencies	GL-4318	When a Training Activity is defined as an equivalency in a Competency, all Training Events regardless of status are displayed.
HTML Editor when used for Register Training Ad-hoc Assignments has issues populating data when viewing properties in Chrome and Firefox.	GL-4406	To get focus to edit a property, first select a combo box. This is a known issue with the control.

Issue	ID	Workaround
When uploading a file using Safari (Mac), files with unicode filenames do not upload.	GL-5133	Use a browser other than Safari (Mac).
iOS introduced a new way to display in-line PDFs in iOS8+ that prevents scrolling.	GL-5406 PROSD -36757	PDFs may be launched in a separate window via a link from an HTML type object.

Localization known issues

Issue	ID	Workaround
Time zone support		Time zone is not localized based on a user profile. Time zone can be defined and displayed for scheduled Training Events by setting the company default time zone.
Importer Utility displays in English only		Importer Utility used to import legacy records and users is currently in English only.
Notification merge fields		The fields used to display data in notifications currently exist in English only.
Documentation		Documentation currently exists in English only.
eBusiness currency		The eBusiness function supports only one currency. Currency is not localized and displays as \$ (dollars) in the interface.
eBusiness subscriptions	GL-4126	Subscription time units always display in English regardless of login language set.
Chrome ClickOnce plugin	GL-4604	Chrome no longer has a link to download and install a plugin. Prompt text displays in English only.
Firefox ClickOnce plugin	GL-6348	There is no currently recommended ClickOnce plugin available for Firefox. Firefox should no longer be used to launch the Importer Utility. For best results, use Microsoft Internet Explorer.
PayPal transaction cancellation	GL-5101	When cancelling a purchase with a PayPal transaction, a user in a French session with default language English is switched to English.

More info

- Click [here](#) for information about early adopter process, supported languages and browsers, and more.

Technical support

For technical assistance for any of our solutions, contact our support staff at:

- **International Toll Free:** Access numbers via SilkRoad Engagement Center.
- **SilkRoad Engagement Center:** <https://engagementcenter.silkroad.com>
 - *No access?* Email support@silkroad.com for access.
- **Email:** support@silkroad.com