

# SilkRoad Learning


Release Notes

2019.1

March 2019

## New features and improvements

New features and improvements are summarized here. Need more details? Click [here](#).

Name	ID	Support Case	Description
 Supervisor Dashboard (My Team page)	GL-6990 GL-6980		Supervisors can now view their team status in a dashboard. It provides a summary of their team member's Learning Plan and training status, as well as add, edit, or cancel course registrations and approve/deny any pending enrollment requests from their team.
Register Training	GL-7033 GL-7038		Register Training function is now part of the supervisor dashboard function. Supervisors can add new registrations or edit or cancel existing registrations for their team members.
Course Enrollment Approvals	GL-7035		Course enrollment approvals is now part of the new supervisor dashboard. Supervisors can approve or deny any course registration requests that require enrollment approval.
Supervisor Reports	GL-7042		Supervisors can now generate a Learning Plan report or Training History report for any of their team members from a supervisor dashboard.

# Resolved issues

The following issues are resolved in this release.

Name	ID	Support Case	Description
TA and eCourse search list	GL-7026		Fixed issue where Prerequisite column on the search results for both training activity and eCourse displayed incorrectly when competencies were added as a prerequisite to training activity and eCourse.
Required Training Available Notification	GL-7000 PROSD-54238	00777007	Fixed issue with Required Training Available Notification not being sent correctly.
Notification scheduler	GL-7067 PROSD-56123	00785435	Fixed issue with notification scheduler that was causing slow down issues when assessing and managing training events.
Required Training Available Notification	GL-7032 PROSD-55243 PROSD-55823	00777879	Fixed issue where Required Training Available Notification was not being removed from the schedule for a future date when the criteria for sending the notification changes.

# Known issues

The following issues remain unresolved in this release. Until resolved, use the suggested workaround or avoid them as noted.

## General known issues

Issue	ID	Workaround
More tab on student interface menu	GL-6716 PROSD-47392	If the browser is resized to be smaller than full screen, the More button may appear on a separate line if the number of menu items forces the More button to appear. To reset the More button, refresh the browser.
Course Catalog does not support token		Existing eCom Catalog continues to support these features.

<b>Issue</b>	<b>ID</b>	<b>Workaround</b>
sales/purchase, taxes, or third-party billing.		
Attempting to launch the HR Import Utility prompts user with an error if using Apple Mac OSX or iOS.	GL-181	Use Internet Explorer with Microsoft .NET Framework 4.5.1+. If using Chrome or Firefox browsers, ClickOnce add-on is also required.
Assignments as Prerequisites	GL-1046 GL-4423 GL-2456	Assignments cannot be associated as a prerequisite to any other course object and Assignments have no ability to define a prerequisite.
Access to pricing matrix and CEU Matrix grant users unrestricted access to other objects (eCourses, Training Catalog Items, etc.)	GL-1753	Only allocate privilege to these functions for unrestricted users.
Self-marked assignments do not rollup when previewed in the Admin Portal.	GL-2108	Create an eCourse with the content object containing the self-marked assignment and push to a test student to preview and troubleshoot.
Self-launching Assignments do not appear in My Training when part of an Equivalency.	GL-2956	Self-launching Assignments can only be launched and completed from the Competency Learning Options list and do not appear in the My Training page when status is In Progress.
Authoring Matching and Fill-in-the-Blank questions is not supported in Internet Explorer 11+	GL-3762 GL-4502 PRODSD-26656	Firefox, Chrome, and Internet Explorer 10 browsers continue to support Flash content. As of 2016.1, authored matching and fill-in-the-blank questions render without the use of Flash in exams.
When exporting content as SCORM 2004, content activities with "Satisfied by Measure" settings ON (i.e. Required and Scored) do not "Flag failed content as incomplete" when this export setting is ON.	GL-4045 PRODSD -24429	Recommend using "SCORM Default" setting instead of "Required and Scored" for activities that need to show incomplete when failed.
Enrolled/Waitlisted status does not display on the Checkout Summary Page when purchasing a Class	GL-4205	Users will receive any active notifications that include status. This issue will be fixed in a future release.

Issue	ID	Workaround
from the Course Catalog.		
Training Events in Competency Equivalencies	GL-4318	When a Training Activity is defined as an equivalency in a Competency, all Training Events regardless of status are displayed.
HTML Editor when used for Register Training Ad-hoc Assignments has issues populating data when viewing properties in Chrome and Firefox.	GL-4406	To get focus to edit a property, first select a combo box. This is a known issue with the control.
When uploading a file using Safari (Mac), files with unicode filenames do not upload.	GL-5133	Use a browser other than Safari (Mac).
iOS introduced a new way to display in-line PDFs in iOS8+ that prevents scrolling.	GL-5406 PROSD -36757	PDFs may be launched in a separate window via a link from an HTML type object.

## Localization known issues

Issue	ID	Workaround
Time zone support		Time zone is not localized based on a user profile. Time zone can be defined and displayed for scheduled Training Events by setting the company default time zone.
Import Utility displays in English only		Import Utility used to import legacy records and users is currently in English only.
Notification merge fields		The fields used to display data in notifications currently exist in English only.
Documentation		Documentation currently exists in English only.
eBusiness currency		The eBusiness function supports only one currency. Currency is not localized and displays as \$ (dollars) in the interface.
eBusiness subscriptions	GL-4126	Subscription time units always display in English regardless of login language set.
Chrome ClickOnce plugin	GL-4604	Chrome no longer has a link to download and install a plugin. Prompt text displays in English only.
FireFox ClickOnce plugin	GL-6348	There is no currently recommended ClickOnce plugin available for FireFox. FireFox should no longer be used

Issue	ID	Workaround
PayPal transaction cancellation	GL-5101	to launch the Importer Utility. For best results, use Microsoft Internet Explorer. When cancelling a purchase with a PayPal transaction, a user in a French session with default language English is switched to English.

## More info

- Click [here](#) for information about early adopter process, supported languages and browsers, and more.

## Technical support

For technical assistance for any of our solutions, contact our support staff at:

- **International Toll Free:** Access numbers via SilkRoad Engagement Center.
- **SilkRoad Engagement Center:** <https://engagementcenter.silkroad.com>
  - *No access?* Email [support@silkroad.com](mailto:support@silkroad.com) for access.
- **Email:** [support@silkroad.com](mailto:support@silkroad.com)