

SilkRoad Learning


Release Notes

2019.2

June 2019

New features and improvements

New features and improvements are summarized here. Need more details? Click [here](#).

Name	ID	Support Case	Description
 Assess Classes in Student Portal	GL-7100		Instructors now have access to an Assess Classes page where they can view their scheduled classes, enrollments, and enter attendance and completion records directly from the Student Portal.
	GL-7102		
	GL-7113		
	GL-7117		
	GL-7123		
Assess Checklists	GL-7103		An updated Assess Checklists function is now available in the Student Portal. Experts can view all currently in-progress or completed Checklist Assignments, complete Checklist Assignments for a user, or assign a new user Assignment Checklist to any user.
	GL-7104		
	GL-7131		
	GL-7132		
	GL-7139		
HTML Notifications	GL-7097		HTML Editor is now available in notifications. All notifications now have an HTML Editor for any HTML formatted messages.
Company Report Direct Link	GL-7096		A Direct Link URL is now available in the properties for any Company Report. This direct link can be sent to any user. When a user clicks the direct link, a login page for authentication appears prior to launching the report or the report launches if the user is already authenticated.
Recommended Course Widget	GL-7105		A new Recommended Course widget is available to configure specific courses to promote to users from any published Course Catalog. Users link directly to the Course Catalog details for the course so that they can enroll in the course.
	GL-7106		
	GL-7107		

Name	ID	Support Case	Description
StudentGroup Report Query custom field support	GL-7082		The StudentGroup report query now includes any custom user field data defined in the system.
Ad Hoc Training custom fields	GL-7080		User Assignment Custom fields can now be exposed to Ad Hoc Training properties so additional data can be collected when an Ad Hoc Assignment record is added to a user's training from the Student Portal.

Resolved issues

The following issues are resolved in this release.

Name	ID	Support Case	Description
Error in opening SSRS Report download	GL-6754 PRODSD-48310		Fixed issue where downloading an SSRS Format Report caused an error when opening the downloaded report.
SR eCourses Report causing error	GL-7099 PRODSD-56897		Fixed issue where attempting to generate SR eCourses Report filtered by all eCourses failed to return data for all eCourses in the filter.
Duplicate registrations	GL-7137 PRODSD-57710	00792642	Fixed issue where duplicate registrations were created in the Supervisor registration, causing an error when attempting to view Personal Qualification from Student Profile.
eCommerce Pricing Matrix	GL-7138 PRODSD-57761		Fixed issue where attempting to view Group properties in the pricing matrix caused error.

Known issues

The following issues remain unresolved in this release. Until resolved, use the suggested workaround or avoid them as noted.

General known issues

Issue	ID	Workaround
More tab on student interface menu	GL-6716 PRODS-47392	If the browser is resized to be smaller than full screen, the More button may appear on a separate line if the number of menu items forces the More button to appear. To reset the More button, refresh the browser.
Course Catalog does not support token sales/purchase, taxes, or third-party billing.		Existing eCom Catalog continues to support these features.
Attempting to launch the HR Import Utility prompts user with an error if using Apple Mac OSX or iOS.	GL-181	Use Internet Explorer with Microsoft .NET Framework 4.5.1+. If using Chrome or Firefox browsers, ClickOnce add-on is also required.
Assignments as Prerequisites	GL-1046 GL-4423 GL-2456	Assignments cannot be associated as a prerequisite to any other course object and Assignments have no ability to define a prerequisite.
Access to pricing matrix and CEU Matrix grant users unrestricted access to other objects (eCourses, Training Catalog Items, etc.)	GL-1753	Only allocate privilege to these functions for unrestricted users.
Self-marked assignments do not rollup when previewed in the Admin Portal.	GL-2108	Create an eCourse with the content object containing the self-marked assignment and push to a test student to preview and troubleshoot.
Self-launching Assignments do not appear in My Training when part of an Equivalency.	GL-2956	Self-launching Assignments can only be launched and completed from the Competency Learning Options list and do not appear in the My Training page when status is In Progress.
Authoring Matching and Fill-in-the-Blank questions is not supported in Internet Explorer 11+	GL-3762 GL-4502 PRODS-26656	Firefox, Chrome, and Internet Explorer 10 browsers continue to support Flash content. As of 2016.1, authored matching and fill-in-the-blank questions render without the use of Flash in exams.
When exporting content as SCORM 2004, content activities with "Satisfied by Measure" settings ON (i.e. Required and Scored) do not "Flag failed content as	GL-4045 PRODS -24429	Recommend using "SCORM Default" setting instead of "Required and Scored" for activities that need to show incomplete when failed.

Issue	ID	Workaround
incomplete" when this export setting is ON.		
Enrolled/Waitlisted status does not display on the Checkout Summary Page when purchasing a Class from the Course Catalog.	GL-4205	Users will receive any active notifications that include status. This issue will be fixed in a future release.
Training Events in Competency Equivalencies	GL-4318	When a Training Activity is defined as an equivalency in a Competency, all Training Events regardless of status are displayed.
HTML Editor when used for Register Training Ad-hoc Assignments has issues populating data when viewing properties in Chrome and Firefox.	GL-4406	To get focus to edit a property, first select a combo box. This is a known issue with the control.
When uploading a file using Safari (Mac), files with unicode filenames do not upload.	GL-5133	Use a browser other than Safari (Mac).
iOS introduced a new way to display in-line PDFs in iOS8+ that prevents scrolling.	GL-5406 PRODSD -36757	PDFs may be launched in a separate window via a link from an HTML type object.

Localization known issues

Issue	ID	Workaround
Time zone support		Time zone is not localized based on a user profile. Time zone can be defined and displayed for scheduled Training Events by setting the company default time zone.
Import Utility displays in English only		Import Utility used to import legacy records and users is currently in English only.
Notification merge fields		The fields used to display data in notifications currently exist in English only.
Documentation		Documentation currently exists in English only.
eBusiness currency		The eBusiness function supports only one currency. Currency is not localized and displays as \$ (dollars) in the interface.

Issue	ID	Workaround
eBusiness subscriptions	GL-4126	Subscription time units always display in English regardless of login language set.
Chrome ClickOnce plugin	GL-4604	Chrome no longer has a link to download and install a plugin. Prompt text displays in English only.
FireFox ClickOnce plugin	GL-6348	There is no currently recommended ClickOnce plugin available for FireFox. FireFox should no longer be used to launch the Importer Utility. For best results, use Microsoft Internet Explorer.
PayPal transaction cancellation	GL-5101	When cancelling a purchase with a PayPal transaction, a user in a French session with default language English is switched to English.

More info

- Click [here](#) for information about early adopter process, supported languages and browsers, and more.

Technical support

For technical assistance for any of our solutions, contact our support staff at:

- **International Toll Free:** Access numbers via SilkRoad Engagement Center.
- **SilkRoad Engagement Center:** <https://engagementcenter.silkroad.com>
 - *No access?* Email support@silkroad.com for access.
- **Email:** support@silkroad.com