



**SilkRoad Learning  
Release Notes  
v2020.3 | December 2020**

## New features and improvements

New features and improvements are summarized here. Need more details? Click [here](#).

Module	Release Note	Key	Salesforce Number
	The question authoring function for Fill-in-the-Blank type questions no longer requires Flash to be active in any browser. Questions are still displayed using HTML5 in the Student portal and can now be edited or created using HTML5.	RND-2098	
	The question authoring function for Matching type questions no longer requires Flash to be active in any browser. Questions continue to be displayed using HTML5 in the Student portal and can now be edited or created using HTML5.	RND-2097	

2 issues

## Resolved issues

Module	Release Note	Key	Salesforce Number
	Help no longer provides download links for Adobe PDF or Flash as Flash is no longer supported.	RND-2963	

1 issue

## More info

- Click [here](#) for information about early adopter process, supported languages and browsers, and more.

## Technical support

For technical assistance for any of our solutions, contact our support staff at:

- **International Toll Free:** Access numbers via SilkRoad Engagement Center
- **SilkRoad Engagement Center:** <https://engagementcenter.silkroad.com>  
No access? Email [support@silkroad.com](mailto:support@silkroad.com) for access.
- **Email:** [support@silkroad.com](mailto:support@silkroad.com)