



**SilkRoad Learning  
Release Notes  
Minor Release Notes for 2020.3  
2020.3.1 - 2020.3.3 | April 2021**

# Resolved issues

## 2020.3.1

Module	Release Note	Key	Salesforce Number
	Fixed issue where SilkRoad Learning did not correctly communicate course status to SilkRoad Onboarding following course completion by a SilkRoad Onboarding user.	RND-3114	
	Fixed issue where the help documents did not launch correctly from the Help links in SilkRoad Learning.	RND-2969	

2 issues

## 2020.3.2

Module	Release Note	Key	Salesforce Number
	Fixed issue where some users who were locked out of an exam could not be unlocked to complete their exam and were blocked from continuing in their course.	RND-3219	
	Fixed issue where Admin users did not see the Admin tile in the Student Portal unless they had at least Edit privilege on the HR Import tab. Now the Admin tile is displayed for all Admin users regardless of their specific privileges.	RND-2922	

2 issues

## 2020.3.3

Module	Release Note	Key	Salesforce Number
	Account verification page for password reset has changed to use "username" instead of "Login" and displays only the required fields configured in password management configuration.	RND-3501	
	Fixed issue where the search screens in Admin portal were confined to the middle of the screen. Screens now display full screen.	RND-3263	
	Fixed an issue with the Training Event Enrollment Cancellation notification and the Training Event Cancellation notification where the calendar attachment was not being sent in the correct format.	RND-2927	
	Fixed issue where new menu items were not correctly translated to selected user language in the left navigation menu.	RND-1595	

4 issues

## Technical support

For technical assistance for any of our solutions, contact our support staff at:

- **International Toll Free:** Access numbers via SilkRoad Engagement Center
- **SilkRoad Engagement Center:** <https://engagementcenter.silkroad.com>  
No access? Email [support@silkroad.com](mailto:support@silkroad.com) for access.
- **Email:** [support@silkroad.com](mailto:support@silkroad.com)