



**SilkRoad Learning  
Release Notes  
v2021.3 | December 2021**

## New features and improvements

New features and improvements are summarized here. Need more details? Click [here](#).

| Module | Release Note                                                                                                                                                                                                                                                                                                                                                                          | Key      | Salesforce Number |
|--------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|-------------------|
|        | Qualification status now displays a new DUE status for any certification when the current date matches the Activation Date or Reactivation Date for the certification. This new status now appears in a user's Learning Plan, Training page, and the My Team dashboard for Supervisors. As well, all report queries and Qualification status reports will display this new DUE status | RND-4880 |                   |
|        | All date pickers now support date ranges from 13 years in the past to 12 years into the future from current year.                                                                                                                                                                                                                                                                     | RND-4534 |                   |
|        | Updated the HELP link in Admin portal to display help in a new format. Selecting the HTML link for the Admin Guide now links to a Help landing page where you can easily search for topics, access release notes and the Engagement Center. New and popular topics are also highlighted.                                                                                              | RND-3985 |                   |
|        | Fixed issue where text in the Fill-in-the-Blank and Matching question editors was not correctly translated when a non-English language was displayed to the user.                                                                                                                                                                                                                     | RND-2945 |                   |

4 issues

## Resolved issues

| Module | Release Note                                                                                                                                                               | Key                      | Salesforce Number |
|--------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|-------------------|
|        | Fixed an issue where the Qualification Recertification notification was not correctly triggered based on the certification Expiration Date.                                | <a href="#">RND-4869</a> |                   |
|        | Fixed issue where Exam and Requirement type certifications were not being included in Qualification notifications when triggered.                                          | <a href="#">RND-4249</a> |                   |
|        | Fixed issue where setting a Qualification to Inactive status could take a long time to execute and eventually produce a time out error. Now, no time out error will occur. | <a href="#">RND-4236</a> |                   |
|        | Fixed issue where the header bar in the content screens did not align correctly with the left margin.                                                                      | <a href="#">RND-4000</a> |                   |
|        | Fixed issue where the "Preview" function in Assignment HTML Authoring did not display the Assignment when selected.                                                        | <a href="#">RND-2866</a> |                   |
|        | Fixed an issue where the Training Event Sessions were not listed in ascending date order when included in Training Event notifications.                                    | <a href="#">RND-848</a>  |                   |
|        | Fixed an issue where assessing a Training Event with a large number of enrollees in the Admin portal caused an error and the records were not saved.                       | <a href="#">RND-620</a>  |                   |

7 issues

## More info

- Click [here](#) for information about early adopter process, supported languages and browsers, and more.

## Technical support

For technical assistance for any of our solutions, contact our support staff at:

- **International Toll Free:** Access numbers via SilkRoad Engagement Center
- **SilkRoad Engagement Center:** <https://engagementcenter.silkroad.com>  
No access? Email [support@silkroad.com](mailto:support@silkroad.com) for access.
- **Email:** [support@silkroad.com](mailto:support@silkroad.com)