



SilkRoad
OpenHire

Release Notes

V2013.4

November 2013



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Overview

The SilkRoad team is excited to announce the release of a new version of OpenHire. This release provides enhancements to existing functionality, as well as resolutions to known issues intended to improve the scalability, usability, and performance of the application. This document is designed to familiarize you with the latest release and outline the details regarding the various changes you can expect to see.

New Features

Active Job Feed to TheLadders

SilkRoad is dedicated to providing our customers with strong job distribution channels to increase the number of qualified applicants, while decreasing your job advertising costs. We are excited to announce our latest free job distribution partner, TheLadders.

SilkRoad and TheLadders have teamed up to expand OpenHire user's connections to potential candidates. OpenHire clients' externally posted jobs will be automatically fed nightly to TheLadders. This integration will allow SilkRoad customers to continue to expand their reach into the largest audience of both active and passive job seekers.

TheLadders is the most comprehensive job-matching service for career-driven professionals. They help professionals find the jobs and employers that are right for their career goals. SilkRoad provides TheLadders with OpenHire customer's active external jobs nightly. The Ladders then reviews each job to ensure the position matches their required criteria prior to posting on their site. If a job does not meet their criteria the position will not be displayed to Ladders job seekers. Criteria that exclude jobs from being posted on TheLadders are as follows:

- The position already exists in TheLadder's database
- Posting is in another language, other than English
- Description is too short (under 100 words) or too long (over 15,000 words)
- Position is not professional
- Compensation (Base) is under \$40K as noted by the compensation provided

- When compensation is not provided, estimation of compensation is made via years of experience, degree, and/or requirements and responsibilities, and is subject to rejection if estimation is less than \$40K
- Salary is on a Draw or Commission only (100% Commission or will be 100% Commission)
- Job is Part-time/Seasonal/Temp/Temp-Perm
- Contract length is under 12 months or contract length is not defined
- Description is too general (not enough information to deem a legitimate role)
- Multiple job descriptions and job titles together in one post
- Open call for many roles in one posting (IE – open call for sales talent)

NOTE: *If a Customer wishes to opt out of this free job distribution channel, please email support@silkroad.com with the words "TheLadders opt out" in your subject line.*

Improvements

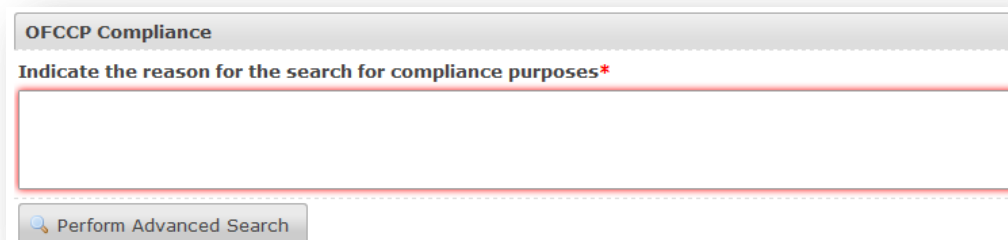
OpenHire v2013.4 provides improvements to current functionality outlined in the details of this document.

OFCCP Optional Feature Configurations

OpenHire now provides new optional OFCCP configurations to ease the recruiting process for our Government contracted customers. Customers now have the options to:

1. Require OFCCP Compliance Advanced Candidate Search Field

The Candidate Advanced Search 'OFCCP Compliance' text box is disabled by default and can be enabled with a request by the customer's system administrator to the SilkRoad Support team. Once this feature is enabled, Recruiters and Recruiting Managers with account profiles associated to the United States will be required to provide text explaining why the advanced candidate search is being performed.



The screenshot shows a web form titled "OFCCP Compliance". Below the title is a redacted text box with the label "Indicate the reason for the search for compliance purposes*". At the bottom of the form is a button labeled "Perform Advanced Search" with a magnifying glass icon.

2. Disable Change Job Functionality

Disable the option for Recruiters and Recruiting Managers to change a candidate's job association from the Candidate Profile page as well as on all bulk action pages. This 'Change Job Association' feature is enabled by default. This feature can be disabled with a request by the customer's system administrator to the SilkRoad Support team.

3. Disable 'Send to Recycle Bin'

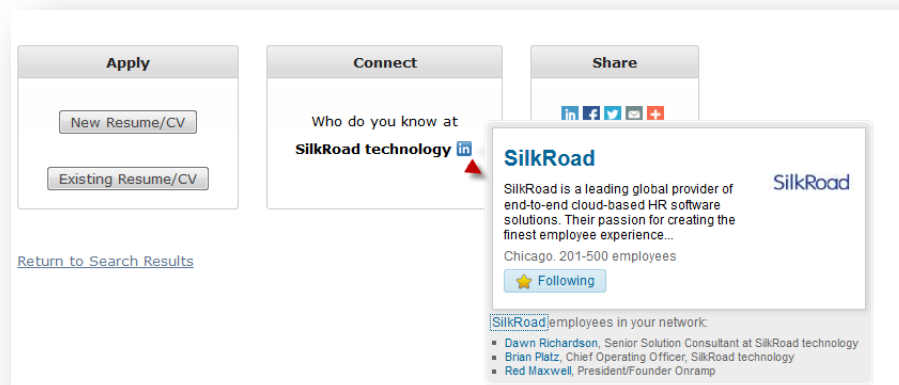
Disable delete options from the Candidate Profile page as well as bulk action pages that send candidate(s) to the Recycle Bin. When this feature is disabled, Recruiters and Recruiting Managers will no longer have the option to send candidates to the Recycle Bin and the Recycle Bin will not be accessible in the left navigation menu. This feature is enabled by default. This feature can be disabled with a request by the customer's system administrator to the SilkRoad Support team.

Resolved issues

LinkedIn Connect Feature

LinkedIn Connect feature for OpenHire's external Candidate Career portal has been updated to the latest LinkedIn supported widget. This new widget is https supported and therefore no longer requires browsers to display mixed content. No action is required for customers that already have this feature enabled on their external career site. The widget's look and feel is slightly updated. The functionality allows external candidates to follow your company on LinkedIn, determine who in their existing LinkedIn network is working for your organization, and seamlessly connect with contacts.

For customers that are interested in this functionality and not taking advantage of the feature today, please have your customer administrator send a request to SilkRoad Support.



Aurico Background Check

Customers that utilize Aurico as their background check integration vendor in OpenHire will no longer be presented the option to select background packages. When a Recruiting user initiates a background screening for a candidate, the user will be presented with the initiate background check page to complete without being prompted to select a package.

Tracking ID	Case Number	Description
OH-11569 OH-14800	00354281	Create New Job Category button not working Unable to upload .xlsx/.docx attachments via CCE & Offer Letter 'Attach Files'
OH-17104	00457880	Error generated when using the Return button from a duplicate profile (Candidate profile pager)

Supported browsers

OpenHire is designed to provide browser-neutral service delivery. It is recommended that you use modern browsers, as we make every attempt to support the latest versions of the following browsers.

Browser	Version
Internet Explorer (<i>not compatibility mode</i>)	7-9, 10 (Win7)
Mozilla FireFox	23
Google Chrome	29
Apple Safari	6.0.5 on Mac

Our overall strategy is to maintain active browser support based on client and new hire demand. Regardless of formal browser support we will always troubleshoot and work to correct issues impacting any user regardless of browser.

Please note upcoming change: Due to rapid browser release cycles, OpenHire's Q1 2014 release will no longer formally support the use of Internet Explorer 7.

Mobile device support

SilkRoad views mobile device support as an important capability to our applications and we continue to add functionality that we ensure is optimized for tablet devices.

Technical support

For technical assistance for any of our solutions, contact our support staff at:

- **Phone:** US Toll Free: 1-866-803-9663
- **International Toll Free:** Access numbers via support.silkroad.com
- Web: support.silkroad.com
- Email: support@silkroad.com

Social Collaboration

- Facebook - <http://www.facebook.com/silkroadtechnology>
- Twitter - <https://twitter.com/silkroadtweets>
- Flickr - <http://www.flickr.com/photos/silkroadtechnology/sets/>
- SilkRoad Ink (blog) - <http://blog.silkroad.com/>
- LinkedIn - <http://www.linkedin.com/company/silkroad-technology>