

SilkRoad Onboarding

Release Notes

Maintenance Packs for 2017.3

2017.3.1, 2017.3.2, 2017.3.3, 2017.3.4

February 2018

2017.3

API changes

This table summarizes changes available in the Onboarding API after upgrading to 2017.3. SilkRoad generally ensures that API changes are backward compatible so that previously built integrations are not impacted. Changes to method output are deployed with an XSLT that removes the additional output until the transformation is manually removed in the Onboarding user interface.

Tracking ID	Method	Description
RED-11971	BulkUserUpload	BulkUserUpload will now trim leading and trailing white-space from values.
RED-11944	GetUploadedDocumentList	Improved the error messaging for GetUploadedDocument when the user calling the API method doesn't have permission to read the uploaded documents.
RED-10174	XMLUserEdit	Added the ability to cancel events without retiring a user through the XMLUserEdit API. The <TerminateEvents> node can be used outside of the <RetireUser> node, additionally specific events can be terminated by name and code. See What's New in 2017.3.2 for more details.

Resolved issues

2017.3.4

Tracking ID	Support Case	Description
RED-12412		Updated the Category Pickers in response to a change in the Firefox browser.

Tracking ID	Support Case	Description
RED-12485	744057	Improved the eForm Builder to ensure that when an eForm is edited, but not saved the new version uses the proper PDF template.
RED-11904		On the Events tab of the Employee record that completion date has been added to the events listing.
RED-12375		Improved the messaging when the DHS E-Verify server is not responding, as in a Government shutdown. The improved messaging makes it clear how long the submission will be retired and that a case has not been created yet.
RED-10651		Updated the E-Verify submission when an employee is an Alien Authorized to Work and provides list B and C documents on the Form I-9. Since mid-January, Onboarding was not properly preparing the data (Alien Number, I-94 Number or foreign passport number) that was provided in Section 1 of the Form I-9.
RED-12477		On the Form I-9, List B: added Alberta ("AB") to the valid list of issuing authorities.
RED-12050		Corrected the missing Indonesian translation of "Incomplete" on the View Task portal page.
RED-12413		Improved the layout of the check boxes under the notification editor. Each option will display on its own line with the checkbox to the left.
RED-12323		A task complete notification can now be configured for all tasks.
RED-12388		Extended the eForm Report to include eForms that are not yet started when searching for 'Incomplete' eForms. So an employee that has started an event, but not yet accessed an eForm will appear in the results.
RED-12387		The following fields have been added to the XML and Excel output of the eForm report: Email, SSO ID, HRIS ID, LoginID. The labels of the SSO ID and HRIS ID reflect the configuration settings specifying those labels.
RED-12385		Improved the search options on the Employee Report to include: If an employee, does or does not have a specified privilege. Added a range to the hire and termination dates.
RED-12261		Added filters for Task Completion Date to the assignee and task promptness reports.
RED-12625		Incorporated additional improvements to the processing of large numbers or results from GetFormsIDsEx when date filters are not being used.
RED-12251		Improved the performance of GetTasks API call to reduce the wait time for the calling server.

Tracking ID	Support Case	Description
RED-12056 RED-849		Tasks that have a trigger that could add tasks to the event can now be reopened. Any tasks that were previously added to the workflow will NOT be removed, and changes to how the event should operate much be handled by the process that reopens the tasks.
RED-12489		On retired task definitions the "Save" button is now disabled, an error was always presented to the user on Save. To edit a retired task definition, it must first be "Unretired".

2017.3.3

Tracking ID	Support Case	Description
RED-12457	00740446	Improved the processing of getFormsIDsEx to allow clients with large amounts of data to maintain their current integration time out.

2017.3.2

Tracking ID	Support Case	Description
RED-12210		Improved how the assignment categories are processed when data segmentation is enabled to address reported issues when using Find Employee or Quick Search.
RED-12317	738955	Addressed issue with the display of double-byte characters on the PDF of eForm Builder forms. Following upgrade impacted forms will have to be regenerated.
RED-12109		On the eForm Library tab, the Status column can now be used to sort the list of eForms.
RED-11087		Added a setting that allows a client to choose to require an I-9 Upload prior to submitting a case to E-Verify, when one of the following documents has been used in List A: I-551 Permanent Resident Card, I-766 Employment Authorization Document, US Passport OR US Passport card.
RED-11836	733028	Update the Form I-9 to allow N/A in Document Number in List B, section 2 of the I-9 for documents that may not have a document number.

Tracking ID	Support Case	Description
RED-11866	734255	Addressed reported issue on the Form I-9 when the SSN and Date of Birth are left blank. Some users reported that they could not proceed past the SSN field notification. This change corrects how the SSN field and Date of Birth field messages interact so that users can complete the form.
RED-12277		Corrected issue that didn't set "Always reopen dependent tasks" for Form I-9 Section 1 and 2 tasks.
RED-11396		Updated the report date labels to improve clarity. For example, on reports of events, the date labels are "Event Creation Date" or "Event Completion Date" while on reports of tasks the labels are "Task Activation Date" or "Task Completion Date".
RED-11967		Corrected error in the Employee Report Excel and XML output when the total records exceeded the max results.
RED-11968		Updated the Event Summary report Clear button so that both the search criteria and results are cleared.
RED-10174		Added the ability to cancel events without retiring a user through the XMLUserEdit API. The <TerminateEvents> node can be used outside of the <RetireUser> node. Additionally, specific events can be terminated by name and code. See What's New in 2017.3.2 for more details.
RED-12158	738922	Addressed issue that prevented access to the SOAP API XSDs following the upgrade to 2017.2.12. All XSDs are listed at <SiteDomain> /rcng/RCHelp/XSDs/.
RED-12255		Addressed issue when customizing tasks while launching an event by improving the processing of how the task hierarchy is updated.

2017.3.1

Tracking ID	Support Case	Description
RED-11938		When the internal code is required for category values, the "optional" text is removed from the code label.
RED-11878		Retired categories will be labeled "Retired" wherever they are used throughout Onboarding.

Tracking ID	Support Case	Description
RED-11749	733221	If a category is retired and a user does not have any selected values, then the picker for that category will not be shown. This includes when creating a new user. If a category is retired and If the user has any selected values, then the picker will be there, but no additional values can be added to it. However, the current values can be removed.
RED-10765		Added an option to force all category values to have an internal code. This allows a site to force the best practice of using internal codes for all category values when using an integration. This setting cannot be disabled once enabled.
RED-1194		When enabling the setting to require all category values to have a code, any retired category values, that do not have a code, will have a code generated for them.
RED-11662	728460	Corrected issue that allowed event coordinators to launch an event for any user when data segmentation is enabled.
RED-11907		Corrected issue in the display of nested bullet lists on the PDF produced from the eForm Builder.
RED-6950		All event data (people, categories, and dates) can now be used to default eForm Builder fields. Events have been added to the "Set Preview Defaults" option in eForm Administration to test the default values from events.
RED-11858		When only one values it permitted in a picker (employee or category), then the "Advanced Search" button will not display when a value has been selected. Once the value is cleared the "Advanced Search" will be available again.
RED-11549		Updated the employee card to display the HRISID and SSO ID when they are configured in the system, no matter if the employee being displayed has a value. If the E-Mail address, work, or mobile phone numbers are blank, the icons on the employee card will be grayed out.
RED-11847		When using event export/import: - First Production Deployment – The version of Onboarding must match exactly between the source and destination sites. - Add-On event – The user will be presented with a warning if version of the Onboarding sites doesn't

Tracking ID	Support Case	Description
		match; The user can proceed and Onboarding will check and report any errors.
RED-12016		Addressed an issue that had allowed a Form I-9 to not be identified as complete when the task to submit to E-Verify was reopened.
RED-12121	738792	Updated links in password reset notifications to ensure they operate as expected.
RED-11911		Added a column to the export of the notifications to capture the value of "Notify for Active Tasks Only"
RED-11909		Corrected the output of the Allow Merge column for the export of notifications.
RED-11642		Addressed issue that would cause some notification links to tasks to not properly deliver the user to the task summary.
RED-11539		The password reset email sent from Onboarding will use the same "From" address that is configured for the other notifications.
RED-10987		When using the reports, selecting the Clear button will clear the search parameters and the current result set.
RED-11971		BulkUserUpload will now trim leading and trailing white-space from values.
RED-11895		Improved the error messaging for GetUploadedDocument when the user calling the API method doesn't have permission to read the uploaded documents.

Known issues

Issue	ID	Workaround
Some languages do not display a different 'medium date' format. In English, a medium date format would be Aug 8, 2017	RED-10086	When the medium date format is specified for the following languages, the short format is displayed: French-Canadian, German, Japanese, Korean, Portuguese, Spanish, Chinese (ZH-TW), Croatian, Czech, Danish, Dutch, Estonian, Finnish, Hungarian, Romanian, Slovak, Vietnamese
When data segmentation is enabled and a web services user is not configured with the root value in the data segmentation category, employee created by this user at times do not return in searches.	RED-11302	Correct the configuration of the web services user. The data segmentation key property for the employee must be selected again.

Technical support

For technical assistance for any of our solutions, contact our support staff at:

- **International Toll Free:** Access numbers via SilkRoad Engagement Center
- **SilkRoad Engagement Center:** <https://engagementcenter.silkroad.com>
No access? Email support@silkroad.com for access.
- **Email:** support@silkroad.com