SilkRoad Onboarding

Release Notes
2018.11
November 2018

API changes

This table summarizes changes available in the Onboarding API after upgrading to 2018.11. SilkRoad generally ensures that API changes are backward compatible so that previously built integrations are not impacted. Changes to method output are deployed with an XSLT that removes the additional output until the transformation is manually removed in the Onboarding user interface.

Tracking ID	Method	Description
RED-11405	GetAuditReport	Added new SOAP API (GetAuditReport) to allow the retrieval of the audit notes *for* a specified employee.
RED-11665	UploadEmployeeDocument	Added new SOAP API (UploadEmployeeDocument) to allow an I-9 for Employer document to be uploaded to the Employee Profile.
RED-8874	GerUserProfileEx2	The EventCreationDate and EventCompletionDate nodes have been updated in the XSD and XML output of GerUserProfileEx2 to now conform to the standard DateTime format. (YYYY-MM-DDTHH:MM:SS)

New features and enhancements

New features and improvements are summarized here. Want more details? Click here.

Tracking ID	Support Case	Description
RED-13420		The time is now included in the Audit Report values download.
RED-7410		Updated event management to allow dates and named people on events to be added and removed. Task definitions that used people or dates must be updated before they can be un-retired.
RED-13225		(U.S. Only) Provided a new responsive Form I-9 option that can be selected on the Settings page. The responsive Form I-9 is available for use in staging and test environment.
RED-13278		Online Help has a new, improved look. Conceptual topics are more concise with bullet items replacing lengthy paragraphs. Task topics include only the info you need to get things done. Index entries revamped to eliminate duplicates and misleading entries.

Tracking ID	Support Case	Description
RED-11405		Added new SOAP API (GetAuditReport) to allow the retrieval of the audit notes *for* a specified employee.
RED-11665		Added new SOAP API (UploadEmployeeDocument) to allow an I-9 for Employer document to be uploaded to the Employee Profile.
RED-8874		The enumeration of E-Verify resolve codes was added to the XSD for the employee profile. The EventCreationDate and EventCompletionDate nodes have been updated in the XSD and XML output of GerUserProfileEx2 to conform to the standard DateTime format. (YYYY-MM-DDTHH:MM:SS)
RED-13274		Added new privilege that allows view-only access to task definitions. Users with this privilege can only view task definitions and workflow but cannot make changes.
RED-13275		Added new privilege that allows view-only access to the eForms (eForm Administration) and lists tab. Users with this privilege can only view the eForms but cannot make changes to eForms.
RED-11531		Added new privilege that allows view-only access to Employee Profile. Users with this privilege can view an Employee Profile but cannot make changes.

Resolved issues

Tracking ID	Support Case	Description
RED-13389		Addressed issue that prevented the view of eForms that have been delivered.
RED-13273		(U.S. Only) To better align with lack of validation by USCIS, SilkRoad Onboarding will no longer validate document expiration dates relative to hire date when submitting E-Verify cases. Form I-9 validation is not impacted by this change.
RED-13388		Updated the re-verification processing to include when an unrestricted Social Security Card is used by an Alien Authorized to Work that has an authorized to work date. Any previous Forms I-9 that were filled out in this way will be evaluated for a re-verification event.
RED-13429		(U.S. Only) On the Form I-9 the issuing authority for List B Government Issued ID was changed from a selection list of US states and territories to a text field.
RED-13353		To improve control of the Onboarding event notifications, a user must be on the event coordinators team to re-send welcome and task activate notifications from the Event Details page.

Tracking ID	Support Case	Description
RED-13183		Corrected issue that caused the errors when opening the Event Report download in Excel after data segmentation is enabled.
RED-13342		Corrected issue on the Task Promptness drill-down report when there are quotes in the task name.
RED-13376	776343	Corrected issue with the download of the Event Report when it is executed for all events and includes the Number of Incomplete Tasks and Task Details in the Columns for the Event Report Output.
RED-13409		Corrected issue with the download of the Event Report when the Hire Date and Task Details are included in the Event Report export.
RED-13372		For the Delete Task API, improved the error message when attempting to delete an I-9 Task. *Error Code: 3500. Message: I-9 Task cannot be deleted.*

Known issues

Localization known issues

Issue	ID	Workaround
The first and last name fields do not swap positions in Japanese	RED-8219	None at this time.

More info

· Click here for information about early adopter process, supported languages and browsers, and more.

Technical support

For technical assistance for any of our solutions, contact our support staff at:

· **International Toll Free**: Access numbers via SilkRoad Engagement Center
· **SilkRoad Engagement Center:** https://engagementcenter.silkroad.com
  No access? Email support@silkroad.com for access.
· **Email:** support@silkroad.com