

SilkRoad Onboarding

Release Notes

Minor Releases for 2018.1

2018.1.0, 2018.1.1, 2018.1.2

April, May, June 2018

2018.1

API changes

This table summarizes changes available in the Onboarding API after upgrading to 2018.1. SilkRoad generally ensures that API changes are backward compatible so that previously built integrations are not impacted. Changes to method output are deployed with an XSLT that removes the additional output until the transformation is manually removed in the Onboarding user interface.

Tracking ID	Method	Description
RED-11890	XMLUserEdit	An employee can be added to the purge queue via the XMLUserEdit method with the following syntax: <pre><PurgeUser> <PurgeDate>2018-11-24</PurgeDate> <PurgeReasonId>1</PurgeReasonId> </PurgeUser></pre> Valid Purge reasons are: 0: Terminated employee 1: Employee data moved to an external system 2: GDPR Request
RED-12879	GetFormPDF	The response from GetFormPDF for an Opted-Out form will behave differently based on the WSDL version being called. For versions prior to 1810 (2018.1), requests to GetFormPDF for an Opted-Out form will return ErrorNum=0 (Success). For version 1810 and later, requests to GetFormPDF for an Opted-Out form will return ErrorNum=1 (Fail).
RED-12786	GetFormXML	The response from GetFormXML for an Opted-Out form will behave differently based on the WSDL version being called. For versions prior to 1810 (2018.1), requests to GetFormXML for an Opted-Out form will return ErrorNum=0 (Success). For version 1810 and later, requests to GetFormXML for an Opted-Out form will return ErrorNum=1 (Fail).

Resolved issues

E-Verify Server 2018.1.4

Tracking ID	Support Case	Description
RED-13025	00756270	Addressed issue when synchronizing E-Verify case state with DHS for closed cases to handle when additional updates in Onboarding are required after the case state is updated.

E-Verify Server 2018.1.3

Tracking ID	Support Case	Description
RED-13000	00756270	Improved case re-syncing specifically when syncing cases that DHS has closed. The audit notes now include if the case state was re-synced automatically or manually.

2018.1.2.115

Tracking ID	Support Case	Description
RED-12994	00756588	Handle when the USCIS web service GetDuplicateCaseList returns a system error allowing the current case to proceed not taking the duplicates into account.

E-Verify Server 2018.1.2

Tracking ID	Support Case	Description
RED-12994	00756499	Addressed issue to better handle NULL and [empty string] responses from USCIS and treat them equivalently.

2018.1.2

Tracking ID	Support Case	Description
RED-12906		Addressed an issue with how the eForm Builder editor handles the zero width non-breaking space" when a PDF is rendered. It was displaying as "pÿpÿ", this

		character no longer displays. Updated this to address the same issue reported in the Banner.
RED-12642		SilkRoad Onboarding will now initiate Re-Verification events when receipts are used in Section 3 (re-verification) of the Form I-9. If an expiration date is not provided for the receipt on the Form I-9, the expiration date for the re-verification event will be 90 days after the expiration date for event where section 3 of the Form I-9 was filled out.
RED-12916		Addressed issue where the Alien Authorized to Work until date was not properly considered when evaluating which date to use as the work authorization expiration date for re-verification event.
RED-12927		When an employee is retired and there are dependencies, added an option to the dialog that allows all the employee dependencies to be addressed. This is the same interface as used for the employee purge.
RED-12928		Addressed issue that did not properly display accented and some other Unicode characters correctly on offer letter type eForms.
RED-12921	753874	Addressed reported issue where a user was able to change the values on the header of Section 2 of the Form I-9.
RED-12936		Corrected Receipt: Form I-94/I-94A w/I-551 stamp, photo to be a List A document that applies to Lawful Permanent Residents, not Aliens Authorized to work.

E-Verify Server 2018.1.1

Tracking ID	Support Case	Description
RED-12793	749460	Addressed issue that prevented processing of E-Verify case when receiving the following error: "Failure while Sending DHS ReVerify message 00-00830: Passport Number or No Foreign Passport Indicator is required. Both must not be specified. (Tracking Id: 390272347)"
RED-12915		Updated E-Verify processing to disregard USCIS data that indicates Visa number is required for Alien Authorized to Work with a foreign passport and I-94 document.

2018.1.1

This release has some new features. For details, click [here](#).

Tracking ID	Support Case	Description
RED-11891		When an employee is purged, an audit note is added with the date/time, purge reason and the employee that initiate the request.
RED-12753	749312	Corrected an issue when using data segmentation and exempting employee pickers from data segmentation: If the user had no assignment category value set the picker would respect data segmentation. This fix properly exempts the employee picker from data segmentation.
RED-12906		Addressed an issue with how the eForm Builder editor handles the "zero width non-breaking space" when a PDF is rendered. It was displaying as "byby", this character no longer displays.
RED-12116		Address an issue that prevented eForms with periods in the name from displaying properly when using the view form link. Period and parentheses will not cause issues with view form links any longer.
RED-12912		Addressed an issue that caused an eForm that is connected to multiple tasks to be duplicated when using Print all Printable eForms. eForms will return to appearing only once.
RED-932		SilkRoad Onboarding now allows employee data to be permanently purged from the system. This is irreversible.
RED-11982		When an employee is purged from SilkRoad Onboarding, any audit notes on their employee record, events, and tasks are all purged. Audit notes of actions executed by this account for others are retained attributed to the account, not the employee.
RED-11984 RED-12831		When an employee is purged, a placeholder account will be maintained. All Employee data from that account will be removed except Employee HRISID. The placeholder account is maintained to track actives that were executed in support of other employees.
RED-11892 RED-12213		To access the Employee Purge functionality, a new privileged has been created "Employee Purge Administrator". This privileged does not automatically grant other privileges.
RED-12403		An employee can be added to the purge queue from the Manage Employee Purge page.
RED-12441		The record of an employee in the purge queue can be edited to change the target purge data and purge reason prior to being purged.
RED-12442		An employee in the purge queue can be removed from the purge queue prior to being purged.
RED-12733 RED-12734		When an employee cannot be purged because there are dependencies, these dependencies can be viewed and

Tracking ID	Support Case	Description
		addressed from the purge queue. (See What's New in 2018.1.1.)
RED-12758		An employee cannot be purged if they have a Form I-9 and SilkRoad Onboarding is configured to manage I-9 Compliance.
RED-12799		When adding an employee to the purge queue, the user is presented with a warning indicating which user will be purged, data that is included in the purge, and the purge is not recoverable. If Performance is enabled, performance items that will be purged are included.
RED-12823		When a retired employee is in the purge queue, the user attempting to unretire the employee must have purge queue administrator privilege. If the user cannot administer the purge queue, they cannot unretire the employee.
RED-12828		The status options on the Employee Report and Find Employee page have been updated to check-boxes for the following statuses: Active, Retired, and Purged.
RED-12851		When adding employees to the purge queue from the Employee Report, the current page of results is added. The page size can be set up to 500.
RED-12903		Any E-Verify Cases submitted for an employee that is purged will be removed from SilkRoad Onboarding. Note: The DHS will maintain E-Verify records in their systems for 10 years.
RED-12844		When Performance is enabled, the items from performance that will be purged are included in the message when an employee is added to the purge queue.
RED-12757		A status (Active/Retired) indicator has been added to the employee record. Employees with permission to retire, unretire, and purge employees will find these actions in a drop-down from the status indicator. (See What's New in 2018.1.1.)
RED-12816 RED-12888		A user with the new Download Profile privilege is able to access an option download the current employee profile receiving an XML document with all the employee profile detail. This is the same data that is available via the GetUserProfileEx2 web service method. (See What's New in 2018.1.1.)
RED-12745		The reports that use event categories have been expanded to allow more than a single category value to be selected for each category. Since any event can have exactly one value for any category, selecting more than one allows collecting results from Location A and Location B. (See What's New in 2018.1.1.)

Tracking ID	Support Case	Description
RED-12789		When filtering on Key Property, the category alias must be defined on the Key Property page.
RED-11890		An employee can be added to the purge queue via the XMLUserEdit method with the following syntax: <pre><PurgeUser> <PurgeDate>2018-11-24</PurgeDate> <PurgeReasonId>1</PurgeReasonId> </PurgeUser></pre> Valid Purge reasons are: 0: Terminated employee 1: Employee data moved to an external system 2: GDPR Request
RED-12786	749085	The response from GetFormXML for an Opted-Out form will behave differently based on the WSDL version being called. For versions prior to 1810 (2018.1), requests to GetFormXML for an Opted-Out form will return ErrorNum=0 (Success). For version 1810 and later, requests to GetFormXML for an Opted-Out form will return ErrorNum=1 (Fail).
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2018.1.0.004

Tracking ID	Support Case	Description
RED-12847	00752040	Addressed issue that prevented the display of eForm data when the PDF of an eForm was viewed.

Known issues

Issue	ID	Workaround
Some languages do not display a different 'medium date' format. In English, a medium date format would be Aug 8, 2017	RED-10086	When the medium date format is specified for the following languages, the short format is displayed: French-Canadian, German, Japanese, Korean, Portuguese, Spanish, Chinese (ZH-TW), Croatian, Czech, Danish, Dutch, Estonian, Finnish, Hungarian, Romanian, Slovak, Vietnamese
When data segmentation is enabled, and a web services user is not configured with the root value in the data segmentation category, employee created by this user sometimes do not return in searches.	RED-11302	Correct the configuration of the web services user. Set the assignment category for the web services user to the root of the data segmentation category tree.
The Employee Purge management is only available in English	RED-12922	None at this time, SilkRoad Onboarding will update the translations of this and other recent features as soon as updated translations are available.

Technical support

For technical assistance for any of our solutions, contact our support staff at:

- **International Toll Free:** Access numbers via SilkRoad Engagement Center.
- **SilkRoad Engagement Center:** <https://engagementcenter.silkroad.com>
No access? Email support@silkroad.com for access.
- **Email:** support@silkroad.com