

# SilkRoad Onboarding

## Release Notes

2018.9

September 2018

## API changes

This table summarizes changes available in the Onboarding API after upgrading to 2018.9. SilkRoad generally ensures that API changes are backward compatible so that previously built integrations are not impacted. Changes to method output are deployed with an XSLT that removes the additional output until the transformation is manually removed in the Onboarding user interface.

Tracking ID	Method	Description
RED-13226	BulkUserUpload	Change - Addressed issue that caused the error details not be returned.
RED-13009	XMLUserEdit	Addition - A new node <IgnoreErrors> can be used within the retire user node to retire a user ignoring any errors related to their assignments in SilkRoad Onboarding.

## New features and enhancements

New features and improvements are summarized here. Want more details? Click [here](#).

Tracking ID	Support Case	Description
RED-12805		When an audit note is recorded about an item, the item name will be a link so that the item can be accessed directly from the Audit report.
RED-11451		An audit note is created each time an eForm, uploaded document, or Employee Profile is accessed.
RED-7538		A new selection type is available: type ahead. This can be used to replace drop-down selection fields to allow users to type to limit selection values.
RED-11594	729843	Prevent the output of control characters in XML output (EUP and Forms). Updated the test input fields so that control characters are not allowed. All characters below SPACE, except CR, LF, and TAB, result in a message in the user interface.
RED-13011		Added an Assignments tab to the Employee Profile to display what the employee is responsible for. This is the same information displayed when processing the purge queue and then attempting to retire an employee. There is a privilege to control who can view the assignment tab.

Tracking ID	Support Case	Description
RED-13103		To better handle when notifications are deployed, they are now explicitly enabled and disabled, in addition to those notifications that were marked to not be sent.
RED-13190		The notification for BulkUserImport errors now includes details on warnings in addition to error details. This helps message recipients understand the full context of BulkUserImport issues, especially when related to pending users.
RED-12973		Tasks that appear in a portal task list—but are from an event without a portal defined—now direct the user to the Onboarding Task Summary.
RED-13153	758532	The Employee, Event, eForm and Audit reports all use the "Report Excel / XML Output count" setting value. The allowed values are now between 1 and 5000 records.
RED-13009		API: XMLUserEdit - a new node <IgnoreErrors> can be used within the retire user node to retire a user ignoring any errors related to their assignments in SilkRoad Onboarding.
RED-13172		(U.S. only) I-9 search results can now be downloaded.

## Resolved issues

Tracking ID	Support Case	Description
RED-13205		Addressed issue on reports where the Search and Download buttons were not both inactive or inactive under the same conditions.
RED-13122		Addressed issue when using event details in eForms and the labels are not translated to the language of the user.
RED-13059	758572	Corrected the file name when downloading eForm and Profile XSDs.
RED-13134	757111	Addressed issue where the task ID could not be used to limit the list of tasks when attempting to specialize a task notification.
RED-13226		API: BulkUserUpload - Addressed issue that caused the error details not be returned.
RED-13179	760824	(U.S. only) Corrected issue on the I-9 Dashboard related to E-Verify cases that are archived. The indicators on the I-9 Dashboard and the underlying reports were not consistent, now archived cases will not be counted on the I-9 Dashboard nor will they appear on the underlying reports.

# Known issues

## Localization known issues

Issue	ID	Workaround
The first and last name fields do not swap positions in Japanese	RED-8219	None at this time.

## More info

- Click [here](#) for information about early adopter process, supported languages and browsers, and more.

## Technical support

For technical assistance for any of our solutions, contact our support staff at:

- **International Toll Free:** Access numbers via SilkRoad Engagement Center
- **SilkRoad Engagement Center:** <https://engagementcenter.silkroad.com>  
*No access?* Email [support@silkroad.com](mailto:support@silkroad.com) for access.
- **Email:** [support@silkroad.com](mailto:support@silkroad.com)