

SilkRoad Onboarding

Release Notes

2019.1

February 2019

API changes

This table summarizes changes available in the Onboarding API after upgrading to 2019.1. SilkRoad generally ensures that API changes are backward compatible so that previously built integrations are not impacted. Changes to method output are deployed with an XSLT that removes the additional output until the transformation is manually removed in the Onboarding user interface.

| Tracking ID | Method | Description |
|-------------|------------------|--|
| ACT-8298 | GetTasks | For the GetTasks method added option to ignore the "days to linger" dashboard configuration for completed events: <code><DaysToLinger on="false"/></code> ; |
| ACT-8308 | GetTasks | For GetTasks method addressed issue to properly filter results when "Warning" is used for the TaskStatus filter. Previously returned tasks in the following states: Inactive, Active, Warning and Overdue. |
| ACT-8185 | GetFormI9Package | Added a new API method GetFormI9Package to collect the Form I-9 and attendant data. (See "What's New" for details.) |

New features and enhancements

New features and improvements are summarized here. Want more details? Click [here](#).

| Tracking ID | Support Case | Description |
|-------------|--------------|---|
| RED-13439 | | Each customer is able to add fonts that are used for the PDF printing of eForms. Customer added fonts for PDFs must be true type fonts, TTF files. These fonts must be acquired by each customer and assigned to each form where it will be used. |
| RED-13559 | | Disabled the ability to set custom fonts for eForm Library forms. |
| ACT-8184 | | Updated the PDF output to work better with the Mac OS Preview application. Radio buttons display the correct value, however Preview doesn't not respect the readonly attribute of the PDF. |
| RED-13403 | | All event definitions now require an event type, on upgrade to 2019.1 all existing events will have the event type set based on name of the event. Event type can be updated by contacting the SilkRoad support team. |

| Tracking ID | Support Case | Description |
|-------------|--------------|---|
| RED-12509 | | Added a required event type to the event definition. Using event type will allow multiple events to be included in the filter criteria for reports. |
| RED-13438 | | E-Verify case details are now also available on the I-9 Tab of the employee profile. This information can also be downloaded to a PDF from the details page. |
| RED-13042 | | Updated the Alien Number label to be more consistent with USCIS labeling, the label is now Alien/USCIS Number. |
| ACT-8194 | | An I-9 Download Package can be accessed from the I-9 Tab, to users that have the I-9 Administrator privilege, this package includes: <ul style="list-style-type: none"> - The Sections 1 & 2 from an initial event, then Sections 3 from any re-verification events. - The Audit Trail of each I-9 Form. - Any Uploaded I-9 Supporting Documents - The E-Verify Case Details PDF for any E-Verify cases |
| ACT-8193 | | Added a more accessible audit trail for Forms I-9 that is included in the I-9 Package Download. |
| ACT-8354 | | eForm Builder forms now have an option on the signature block that will re-check the signature name whenever the signature block is editable by the user completing the eForm. |
| RED-13412 | | When there are no values in the To, CC and BCC fields the "Send Email" check box is unchecked. |
| RED-13447 | | Added Event Type as a filter on the reports, so that it can be used to filter the report results. Using the Event Type filter on the Event Summary report is a useful report to determine if an event is configured with the correct type. |
| ACT-8298 | | For the GetTasks method added option to ignore the "days to linger" dashboard configuration for completed events: <code><DaysToLinger on="false"/></code> ; |
| ACT-8185 | | Added a new API method GetFormI9Package to collect the Form I-9 and attendant data. (See "What's New" for details.) |

Resolved issues

| Tracking ID | Support Case | Description |
|-------------|--------------|--|
| ACT-8308 | | For GetTasks method addressed issue to properly filter results when "Warning" is used for the TaskStatus filter. Previously returned tasks in the following states: Inactive, Active, Warning and Overdue. |
| ACT-8432 | 784558 | Addressed issue that prevented the opening of the document upload file picker in Chrome 72, when there the validation details take took long to load. |

| Tracking ID | Support Case | Description |
|-------------|--------------|--|
| RED-13465 | | Addressed an issue in the processing of eForm defaults. |
| ACT-8148 | | Improved the line braking of text as it is placed on PDFs. |
| RED-13451 | | Addressed issue that impacted updating an employee profile from the portal when the validation function changed based on where the profile was being edited. |
| ACT-8307 | | Addressed issue that prevented event imports when the "ReplyTo" value was blank. |
| ACT-8293 | 780242 | Addressed issue that prevented a user from updating event information when data segmentation was enabled and the editing user did not have access to view the employees that were previously selected for the event. |
| ACT-8455 | 783701 | Addressed issue that caused the an error when N/A is submitted to E-Verify |
| ACT-8229 | 783434 | Addressed issue that caused FAN letters from DHS to not display correctly. |
| RED-13591 | 782444 | Corrected issue that caused authentication failure when using Roll out the Red Carpet" from SilkRoad Recruiting. " |
| RED-13449 | | Addressed issue with the XSLT processing of inbound fields allowing multiple text nodes to be automatically concatenated within XML tags for a field. |
| RED-13458 | 772944 | Addressed issue with the display of Chinese characters when attempting to change the user password. |
| RED-13566 | | Addressed issue where the setting values on for previewing the defaults when working with eForms would send notifications. |
| RED-13398 | | When a notification that was accessed from the notifications preview is deleted and the preview of all notifications is updated after the notification is deleted. |
| RED-13028 | | Addressed an issue that prevented sorting assigned pending employee list by "Person" |
| ACT-8254 | | Improved the event category selection to better accommodate category codes that sub-sets of each other. For example, codes such as BOS1 and BOS10 will no longer conflict when a candidate is sent to the Recruiter Lobby. |
| ACT-8426 | | Addressed issue that displayed duplicate information in the Task and Assignee promptness reports. |
| ACT-8267 | | Added FormID and Form_Type to the download (XML and Excel) of the eForm Report. |
| ACT-8238 | 782623 | Addressed issue that used the incorrect date format for date pickers on reports. |

| Tracking ID | Support Case | Description |
|-------------|--------------|---|
| ACT-8149 | | When an employee is removed from a team any incomplete tasks that have been assigned to the user are unassigned. |
| RED-13543 | 776671 | Addressed issue when a document upload tasks is cloned and the upload document type is changed, where the user attempting to upload a document cannot view the document that has been uploaded. |

Known issues

Localization known issues

| Issue | ID | Workaround |
|--|----------|--------------------|
| The first and last name fields do not swap positions in Japanese | RED-8219 | None at this time. |

More info

- Click [here](#) for information about early adopter process, supported languages and browsers, and more.

Technical support

For technical assistance for any of our solutions, contact our support staff at:

- International Toll Free:** Access numbers via SilkRoad Engagement Center
- SilkRoad Engagement Center:** <https://engagementcenter.silkroad.com>
No access? Email support@silkroad.com for access.
- Email:** support@silkroad.com