### **SilkRoad Onboarding**

Release Notes 2019.2 April 2019

#### **API** changes

This table summarizes changes available in the Onboarding API after upgrading to 2019.2. SilkRoad generally ensures that API changes are backward compatible so that previously built integrations are not impacted. Changes to method output are deployed with an XSLT that removes the additional output until the transformation is manually removed in the Onboarding user interface.

Tracking ID	Method	Description
		No changes at this time.

## New features and enhancements

New features and improvements are summarized here.

Tracking ID	Support Case	Description
SWFT-8864		Improved the table of contents page. Onboarding now detects the character set used in document titles on the table of contents and only uses the Arial Unicode MS font when required.
SWFT-8156		For Type and Search fields, only text at the start of words are highlighted as the user types.
SWFT-8514		SilkRoad Onboarding now supports a single configuration option to update all profile and eForm fields to encrypt the field value. This configuration option must be set by SilkRoad personnel.

### **Resolved** issues

Tracking ID	Support Case	Description	
SWFT-9040		Addressed issue where using the event type "Other" and the text field to refine search was left blank. Now, the Excel and XML output have been updated to reflect the same results as the HTML report output.	
SWFT-8937		Addressed issue that prevented data segmentation from being enabled when there are over 70,000 (active and retired) users.	
SWFT-8921		Corrected behavior to ignore blank <approvalmanager> nodes in bulk user upload operations.</approvalmanager>	

Tracking ID	Support Case	Description
SWFT-8903		Addressed issue on the I-9 Audit portal where the XML report of employees and HTML listing of employee did not match. (Note: "include retired" must be selected for the listings to match.)
SWFT-8880		Addressed issue with how some Unicode characters display in the file name of download package.
SWFT-8795		Addressed issue with how the attestation text for signature field is rendering in some languages.
SWFT-8593		Addressed issue that caused the generation of the I-9 Audit portal XML report of employee to time out when an employee profile field was added as an index field.

# **Known issues**

#### Localization known issues

Issue	ID	Workaround
The first and last name fields do not swap positions in Japanese	RED-8219	None at this time.

#### More info

 Click <u>here</u> for information about early adopter process, supported languages and browsers, and more.

# **Technical support**

For technical assistance for any of our solutions, contact our support staff at:

- · International Toll Free: Access numbers via SilkRoad Engagement Center
- SilkRoad Engagement Center: <a href="https://engagementcenter.silkroad.com">https://engagementcenter.silkroad.com</a>
  No access? Email <a href="mailto:support@silkroad.com">support@silkroad.com</a> for access.
- Email: <u>support@silkroad.com</u>