**SilkRoad Onboarding
Release Notes
Minor (patches) for 2019.5**

2019.5.1 - 2019.5.6 | January 2020

API changes

None in this release.

New features and improvements

New features and improvements are summarized here.

2019.5.1

Module	Release Note	Key	Salesforce Number
E-Verify	New help text added to all fields on the E-Verify submission pages to help identify what data should be entered in each field.	SWFT-10435	
E-Verify	The USCIS now requires the name, email address, and phone number of the person submitting an E-Verify case. SilkRoad Onboarding populates these values from the employee record of the employee who submits the case. If any information is not available, such as phone number, the user is required to enter their phone number prior to submitting the E-Verify case.	SWFT-10273	
E-Verify	SilkRoad expects that any E-Verify case that is started prior to changing the interface with the USCIS will be available to be completed using the new interface. If Onboarding encounters a case it cannot recover, a new case should be started.	SWFT-10270	
E-Verify	E-Verify referral letters can now include information on either an SSA referral, a DHS referral, or both. The USCIS process indicates a referral while the content of the referral letter indicates the agency that the referral is for; therefore, the links to the referral letters no longer indicate the agency the referral is for.	SWFT-10260	
E-Verify	E-Verify case history records interactions between Onboarding and USCIS with changes to the interface case history reflecting the new interactions and not the same interactions as past cases.	SWFT-10258	

| E-Verify | When using the updated E-Verify web services, the USCIS will now 'auto close' some employment authorized cases. When this occurs, the user does not have to answer questions about the employee continuing to work because an Employment Authorized result was received. When the E-Verify case is 'auto closed', the E-Verify task will also be closed. | SWFT-10251 |
| E-Verify | E-Verify further action notice (FAN) letters can now include information from either the SSA, the DHS or both. The USCIS process indicates a tentative non-confirmation while the content of the FAN letter indicates the agency that the TNS is for. Therefore, the links to the FAN letters no longer indicates the agency the TNC is for. | SWFT-10249 |

7 issues

Resolved issues

2019.5.2

Module	Release Note	Key	Salesforce Number
E-Verify	Addressed issue that impacted submission of E-Verify cases that included a driver's license or state ID card.	SWFT-10808	
eForms	Addresses issue when PDFs that were 'flattened' could not be signed with a third-party digital signature.	SWFT-10725	

2 issues

2019.5.3

Module	Release Note	Key	Salesforce Number
Task Management	Addressed issue correcting operation of viewForm links in tasks.	SWFT-10810	00805324

1 issue

2019.5.4

Module	Release Note	Key	Salesforce Number
E-Verify	2019.5.4 - Added validation to the Submitter Phone Extension field to only allow numbers. 2019.5.5 - Phone extension now has an eight character limit.	SWFT-10895	
E-Verify	Addressed issue that prevents that E-Verify submission pages from displaying properly when Onboarding is opened in a tab from another application.	SWFT-10886	
E-Verify	Corrected header for Case Status Information on the Case Details page.	SWFT-10885	
E-Verify	Updated the text in the Case Closure section when the case is in a final case status.	SWFT-10818	
E-Verify	Added the case number to the Case Status Information section of the E-Verify Submission pages.	SWFT-10809	
Task Management	Addressed issue with the calculation of task expiration dates based on task due dates.	SWFT-10613	
Notifications	Corrected issue that caused task complete notifications for self-completing tasks to not be sent.	SWFT-10598	
Notifications	Corrected issue where a specific notification configuration prevented users from launching events.	SWFT-10288	

8 issues

2019.5.5

Module	Release Note	Key	Salesforce Number
E-Verify	Corrected issue with the USCIS provided validation for submitter name.	SWFT-10909	00806053
E-Verify	Addressed issue that caused the E-Verify submission form to not display in Internet Explorer 11 as well as issue with hiding some fields from displaying in case form that are extraneous.	SWFT-10896	

E-Verify	2019.5.4 - Added validation to the Submitter Phone Extension field to only allow numbers. 2019.5.5 - Phone extension now has an eight character limit.	SWFT-10895	
E-Verify	Corrected issue that prevented SilkRoad Onboarding from receiving E-Verify updates from UCSIC.	SWFT-10893	

4 issues

2019.5.6

Module	Release Note	Key	Salesforce Number
E-Verify	Addressed issue when documents that do not have an expiration date are used for E-Verify.	SWFT-10929	
E-Verify	Improved the error messaging by identifying the fields to which an error is referring.	SWFT-10900	

2 issues

Technical support

For technical assistance for any of our solutions, contact our support staff at:

- **International Toll Free**: Access numbers via SilkRoad Engagement Center
- **SilkRoad Engagement Center:** https://engagementcenter.silkroad.com
  No access? Email support@silkroad.com for access.
- **Email:** support@silkroad.com