



**SilkRoad Onboarding
Release Notes
Minor (patches) for 2020.1
2020.1.1-2020.1.9 | April 2020**

API changes

No API changes at this time.

Resolved issues

2020.1.1

Module	Release Note	Key	Salesforce Number
E-Verify	Improved the communication of E-Verify case status. Specifically related to updates that put a case into a draft status.	SWFT-11009	
E-Verify	Addressed issue where E-Verify cases updates showed duplicate entries in the history.	SWFT-10767	

2 issues

2020.1.2

Module	Release Note	Key	Salesforce Number
Recruiter Lobby	Addressed issue that impacted the reading of the Recruiter Lobby Fields API when there was too much data returned.	SWFT-11124	00809021

1 issue

2020.1.3

Module	Release Note	Key	Salesforce Number
Security	Corrected configuration to ensure that API accounts authenticating via the SOAP API (Login Method) are still able to log in when Force SSO is enabled. Accounts intended to only access the API should be configured to prevent access to the user interface.	SWFT-11102	

1 issue

2020.1.4

Module	Release Note	Key	Salesforce Number
Dashboard	Corrected display of the Add Task button on the Employee Task list.	SWFT-11176	
E-Verify	Corrected issue that caused the hire date in E-Verify to be off by one day when submitting to E-Verify.	SWFT-11057	00808379
E-Verify	Corrected issue with the submission of formatted submitter phone numbers.	SWFT-10980	00807367
E-Verify	Added the I-9 Upload section to allow uploads or review of I-9 documents at any time during the E-Verify process.	SWFT-10906	00806053
I-9 Form	Corrected the SSN processing on Form I-9 to ignore spaces entered in the SSN.	SWFT-11089	00808251
Reports	Updated the eForm and Assignee Promptness Detail reports to respect the 'Report Excel / XML Output Count' configuration for the number of records output in the Excel and XML download.	SWFT-9818	00775521

6 issues

2020.1.5

Module	Release Note	Key	Salesforce Number
E-Verify	Corrected issue that impacted sending the optional field (employee email address) to USCIS when the initial submission returned a validation warning.	SWFT-11253	
E-Verify	Corrected the tool tip for Alien Number when submitting to E-Verify to align with USCIS requirements that the Alien Number be provided when it appears on the document provided by employees, even when the Alien Number is not entered on the Form I-9.	SWFT-11238	
E-Verify	Updated instructions when providing E-Verify case submitter information by removing reference to Form I-9.	SWFT-11188	
E-Verify	Updated the TNC workflow to remove the check box for discussing the TNC with the employee. The USCIS no longer requires the date that this communication occurred.	SWFT-11164	00809247
E-Verify	Corrected how the status of completed cases are displayed when accessed from completed tasks. SilkRoad Onboarding will no longer appear to restart the submission of cases that were completed before the update to version 30 of the USCIS interface.	SWFT-11101	00809043
E-Verify	Updated the error message when the SSN is missing from an E-Verify case submission.	SWFT-10956	
eForm Builder	Improved the contrast between the text and background for disabled eForm Builder fields.	SWFT-10008	

7 issues

2020.1.6

New features and improvements are summarized here. Need more details? Click [here](#).

Module	Release Note	Key	Salesforce Number
E-Verify	Improved the I-9 document upload panel when submitting an E-Verify case to correctly require an upload to Onboarding when 'Require E-Verify Photo Confirmation Document' is set to 'on'.	SWFT-10965	
I-9 Form	Added new 2019 Form I-9 PDF templates, one for the standard and one for the responsive versions of the form.	SWFT-11232	
I-9 Form	Update the I-9 setting "Use Form I-9 Version Available" to say, "Use Form I-9 Version" and added the new 2019 standard and Responsive versions to the list of available forms.	SWFT-11186	
I-9 Form	Created a 10/21/2019 Responsive version of the Form I-9	SWFT-11161	
I-9 Form	Created a 10/21/2019 Standard version of the Form I-9 and added new "I attest" acknowledgements above each I-9 section signature boxes. Section 1 states "I attest, under penalty of perjury, that I completed this form accurately", Section 2 states "I attest, under penalty of perjury, to the certification above." And Section 3 states "I attest, under penalty of perjury, that to the best of my knowledge, this employee is authorized to work in the United States, and if the employee presented document(s), the document(s) I have examined appear to be genuine and to relate to the individual."	SWFT-11160	
I-9 Form	Corrected issue where the date of birth from Section 1 was required when completing Section 3 of the responsive version of the Form I-9.	SWFT-11011	
I-9 Form	Added a check box to the popup instruction for the 2019 Form I-9 Section 1 SSN field, to designate that a SSN has been applied for employees who have not received their SSN number yet.	SWFT-10489	
I-9 Form	Updated the Form I-9 to prevent fields in Sections 2 and 3 from being auto-filled while Section 1 is being completed.	SWFT-10437	

I-9 Form	Addressed issue on the responsive Form I-9 where the section 2 signature verification data did not display on the PDF after the section 2 task was reopened.	SWFT-10421
I-9 Form	Updated the Form I-9's section 1 Country of Issuance and section 2 list A Issuing Authority lists by changing Macedonia to Macedonia, North and adding Eswatini	SWFT-9611
I-9 Form	Updated the Form I-9 Section 2 List A Document Number field to accept "N/A". Updated the Form I-9 Section 2 List A Document Number field to accept "N/A" when the I-551 is used because some versions of the Form I-551 do not have a document number.	SWFT-8571
Localization	Corrected issue where the format for date fields did not correctly display for all languages.	SWFT-11063
Task Management	Added test page to check if a browser/device is a mobile device. This page reports the output of the .net 'ismobile' function and the user agent of the browser for troubleshooting mobile only tasks (SWFT- 9498). An authenticated user can navigate to <domain>/rcng/mobile-test.cshtml to view the results of the test page.	SWFT-11294
Task Management	Tasks can now be configured to only be completed on a mobile device. SilkRoad Onboarding uses the browser user agent and a .net ismobile function to determine if a device is a mobile device. A test page to check a device/browser user agent has been provided for troubleshooting (SWFT-11294)	SWFT-9498

14 issues

2020.1.7

Module	Release Note	Key	Salesforce Number
Download Package	Corrected issue with button verbiage. Previously the button was "String does not exist: PendingSign". Button now is "Pending Signature".	SWFT-10825	
E-Verify	Resolved an issue where Case Resolved data was not populating on the I-9 tab of employee profiles.	SWFT-11298	00811754

E-Verify	Resolved an issue where closed E-Verify cases were showing on the I-9 dashboard under the E-Verify Cases Appeal Pending Count.	SWFT-11297	00806405
E-Verify	Resolved an issue where List B and C documents were provided and a message of Alien Number, I94 Number, or Foreign Passport is required was given when trying to submit a case to E-Verify.	SWFT-11237	00810399
I-9 Form	Corrected issue in the display of the Citizenship Type options on the standard Form I-9 10/21/2019 version.	SWFT-11453	
Task Management	Updated the audit entries, received when editing an expiration setting within a task, to ensure consistency.	SWFT-11296	

6 issues

2020.1.8

Module	Release Note	Key	Salesforce Number
I-9 Form	Added footer containing the Form I-9 version date (10/21/2019 OR 07/17/17 N) to the web display of the responsive Form I-9. (The PDF has always had the full USCIS header and footer.)	SWFT-11530	
I-9 Form	Corrected issue that caused the 10/21/2019 version of the Form I-9 (responsive and standard) to not appear on the I-9 tab of the employee profile.	SWFT-11526	

2 issues

2020.1.9

Module	Release Note	Key	Salesforce Number
I-9 Form	Corrected an additional issue that prevented the 10/21/2019 version of the standard Form I-9 from properly displaying on the I-9 tab.	SWFT-11577	00814169

1 issue

Known issues

Module	Release Note	Key	Salesforce Number
Task Management	Attempting to complete a mobile device only task on a Pixel 2 Android device using Mozilla Firefox as your browser does not work. The .net ismobile function returns 'false', indicating the device is not a mobile device. Workaround: Use a different browser on a Pixel 2 Android device. (Chrome and Edge work correctly.)	SWFT-11388	

1 issue

Technical support

For technical assistance for any of our solutions, contact our support staff at:

- **International Toll Free:** Access numbers via SilkRoad Engagement Center
- **SilkRoad Engagement Center:** <https://engagementcenter.silkroad.com>
No access? Email support@silkroad.com for access.
- **Email:** support@silkroad.com