SilkRoad Onboarding
Release Notes
2020.3 | July 2020

API changes

This table summarizes changes available in the Onboarding API after upgrading to 2020.3. SilkRoad generally ensures that API changes are backward compatible so that previously built integrations are not impacted. Changes to method output are deployed with an XSLT that removes the additional output until the transformation is manually removed in the Onboarding user interface.

Module	Release Note	Key
SOAP API	Method: GetTasks. Enhanced the GetTasks method to allow tasks to be retrieved from canceled events.	RND-259
SOAP API	Methods: AddTask, AddTaskEx. Both the AddTask and AddTaskEx methods have been updated to accept the value "1" for true in the <strSendEmails> node.	RND-252

New features and improvements

New features and improvements are summarized here. Need more details? Click here.

Module	Release Note	Key	Salesforce Number
Reports	Updated the Excel download for the Assignee Promptness Report to deliver a native Excel file.	RND-656	
Reports	Updated the Excel download for the Event History Report to deliver a native Excel file.	RND-662	
Reports	Updated the Excel download for the Event Summary Report to deliver a native Excel file.	RND-654	
Reports	Updated the Excel download for the Assignee Completion Report to deliver a native Excel file.	RND-657	
Reports	Updated the Excel download for the Task Promptness Report to deliver a native Excel file.	RND-661	
SOAP API	Method: GetTasks. Enhanced the GetTasks method to allow tasks to be retrieved from canceled events.	RND-259	
Task Management	Tasks with a view eForm link now allow a user to view the eForm before the tasks activate. When an eForm is viewed from these links, they are always read-only.	RND-666	

Resolved issues

Module	Release Note	Key	Salesforce Number
SOAP API	Methods: AddTask, AddTaskEx. Both the AddTask and AddTaskEx methods have been updated to accept the value "1" for true in the <strSendEmails> node.	RND-252	
Task Management	Corrected issue to ensure that a task expiration date is recalculated when an event date is updated.	RND-270	00811070
Uploaded Documents	Corrected issue that caused the error message to display in the incorrect language when attempting to complete a document upload task without including a document.	RND-663	

More info

- Click here for information about early adopter process, supported languages and browsers, and more.

Technical support

For technical assistance for any of our solutions, contact our support staff at:

- **International Toll Free**: Access numbers via SilkRoad Engagement Center
- **SilkRoad Engagement Center:** https://engagementcenter.silkroad.com
  No access? Email support@silkroad.com for access.
- **Email:** support@silkroad.com