SilkRoad Onboarding
Release Notes
Minor Release Notes for 2020.3
2020.3.1 | August 2020

New features and improvements

2020.3.1

Module	Release Note	Key	Salesforce Number
Reports	Updated the Excel download for the Audit Report to deliver a native Excel file.	RND-660	
Reports	Updated the Excel download for the eForm Report to deliver a native Excel file.	RND-659	
Reports	Updated the Excel download for the I-9 Search results to deliver a native Excel file.	RND-658	
Reports	Updated the Excel download for the Operational Dashboard to deliver a native Excel file.	RND-655	
Reports	Updated the Excel download for the Employee Report to deliver a native Excel file.	RND-652	
Reports	Updated the report display order to be more logical. The order is now: I-9 Dashboard, I-9 Search, Operational Dashboard, Event Summary Report, Event History, Event Report, Assignee Promptness, Assignee Completion, Task Promptness Report, First Day Report, eForm Report, Employee Report, Audit Report.	RND-98	
Task Management	A new option is available on the event definition that prevents any user from adjusting the tasks that are included in an event when launched. Tasks can continue to be added and removed from an event after the event is launched. Contact SilkRoad Support if you want to update any of the events in your SilkRoad Onboarding installation.	RND-813	

7 issues

Resolved issues

2020.3.1

Module	Release Note	Key	Salesforce Number
eForms	Improved processing and printing of very large (over 25 pages) eForms to provide shorter processing time for PDF downloads.	RND-316	
Notifications	Addressed issue to ensure that when a task is added to an event in the warning state, the task warning notification is sent.	RND-278	
Reports	Corrected access to the Operational Dashboard so that the team only needs to be selected in the criteria configuration to allow access to view the Operational Dashboard. No other report-related privilege must be assigned to the team to view Operational Dashboard results.	RND-753	

3 issues

Technical support

For technical assistance for any of our solutions, contact our support staff at:

- **International Toll Free**: Access numbers via SilkRoad Engagement Center
- **SilkRoad Engagement Center:** https://engagementcenter.silkroad.com
  No access? Email support@silkroad.com for access.
- **Email:** support@silkroad.com