



**SilkRoad Onboarding  
Release Notes  
2020.4 | September 2020**

# New features and improvements

New features and improvements are summarized here. Need more details? Click [here](#).

Module	Release Note	Key	Salesforce Number
Dashboard	The SilkRoad Onboarding left navigation bar is updated to provide better access when navigating with a keyboard and the same user experience as other SilkRoad applications. The portals and dashboard menus are now split into different level navigation menus while the remainder of the Onboarding menu groups are the same.	RND-99	
Localization	By client request, Thai (th-th) is now a supported portal language.	RND-664	
Online Help	SilkRoad Onboarding Online Help is now available in English, Spanish, and French. When a user's browser is set to Spanish or French, Online Help is displayed in Spanish or French, respectively. All other languages display Online Help in English.	RND-100	
Task Management	SilkRoad Onboarding now supports a Learning task type that allows the selection of a eCourse from SilkRoad Learning. When using this task type, the progress of the eCourse is displayed in the task instructions. When the eCourse is completed, the task will be completed without actions from the user. (See What's New)	RND-28	
Task Management	SilkRoad Learning courses can now be configured to launch from SilkRoad Onboarding. SilkRoad Learning requires at least one course catalog defined and one Admin user with Course Catalog privilege to configure the connection in SilkRoad Onboarding. Courses launched from SilkRoad Onboarding are tracked in SilkRoad Learning and course completion status is displayed in both applications.	RND-30	
Task Management	When a SilkRoad Learning course is accessed from an Onboarding task, the status of the course is reflected in the task instructions below the link to the course.	RND-27	
Task Management	By client request, when creating a task a ViewForm link can be used to provide a user access to an eForm from another event. The ViewForm link will link to the most recently completed eForm for the benefiter of the event the task is accessed in.	RND-1368	

## Resolved issues

Module	Release Note	Key	Salesforce Number
E-Verify	To align with USCIS requirements, the first name on the Form I-9 is now limited to 25 characters.	RND-708	
E-Verify	An error no longer appears when downloading the I-9 package for certain employees with E-Verify cases older than December 2019.	RND-1936	
E-Verify	Added a message that provides instructions when the SSN is changed as a case is submitted to USCIS and the new SSN results in a duplicate E-Verify case. Message: "The SSN submitted to E-Verify does not match the SSN on the Form I-9, please update the Form I-9 to include the correct SSN."	RND-2287	
E-Verify	Corrected the display of PRE_VALIDATION E-Verify cases on the I-9 Dashboard, Action Required button. Cases no longer appear here when checking the status of an old closed case.	RND-1998	
eForms	Improved the saving of eForms. If the Task Summary browser tab is closed before the browser tab with an eForm is completed, the eForm saves properly and the task is completed. You are re-directed to the portal or admin interface based on if you are the benefiter of an event.	RND-1201	
Employee Purge	Improved the processing of the employee purge queue to provide faster user interface updates.	RND-1245	
I-9 Form	On the Form I-9, the validation for Form I-551 has been updated to check if the three letters used are "USA" and if the digits match the alien number provided in section 1. On the back of the I-551, it is easy to mix up the alien number and I-551 card number so this validation is designed to help when the incorrect number is entered.	RND-268	
I-9 Form	On the responsive version of the Form I-9, corrected the SSN matching validation that ensures that when the SSN is provided in section 1 and a Social Security Card is used in section 2 the values match.	RND-1157	

Reports	Corrected the pie chart colors on the Event Summary Report and details on the Employee Task List page.	RND-1529
Security	On the Reset Password page, there is now a help link that is a mailto link, which uses the client supplied support email in the Onboarding configuration.	RND-1425
Security	Improved the file upload functionality to prevent the upload of forbidden file types based on both extension and file content.	RND-4
Task Management	Corrected the display order of event categories on the Task Summary page to ensure the order matches the order specified in the event definition.	RND-255
Task Management	Corrected the capitalization of "Create Unassociated Task" and updated label of task types to include "Create Standard Task".	RND-2100

## More info

- Click [here](#) for information about early adopter process, supported languages and browsers, and more.

## Technical support

For technical assistance for any of our solutions, contact our support staff at:

- **International Toll Free:** Access numbers via SilkRoad Engagement Center
- **SilkRoad Engagement Center:** <https://engagementcenter.silkroad.com>  
No access? Email [support@silkroad.com](mailto:support@silkroad.com) for access.
- **Email:** [support@silkroad.com](mailto:support@silkroad.com)