SilkRoad Onboarding
Release Notes
2021.1 | December 2020

API changes

This table summarizes changes available in the Onboarding API after upgrading to 2021.1. SilkRoad generally ensures that API changes are backward compatible so that previously built integrations are not impacted. Changes to method output are deployed with an XSLT that removes the additional output until the transformation is manually removed in the Onboarding user interface.

Module	Release Note	Key	Salesforce Number
SOAP API	New API method: GetFormPDFEx. This method will take the eForm ID and the PDF/A version that is desired and convert the PDF to that archival PDF format. Supported formats are: PDF/A-1 Basic and Accessible, PDF/A-2 Basic, Accessible and Unicode, PDF/A-3 Basic, Accessible and Unicode.	RND-1181	

1 issue

New features and improvements

New features and improvements are summarized here. Need more details? Click here.

Module	Release Note	Key	Salesforce Number
eForms	New Setting: Accessible PDF Print output. It adds a new option when printing eForms. The standard PDF can now be supplemented with a PDF/A accessible PDF. The options are: PDF/A-1 Accessible, PDF/A-2 Accessible, or PDF/A-3 Accessible. These PDFs conform to ISO 19005, which improves PDF accessibility and archiving.	RND-2603	
eForms	When the Accessible PDF Print output setting (RND-2603) is set, eForm Print buttons and the Download button on download packages have an additional option, Accessible PDF, that accesses the PDF of the format specified in the setting.	RND-1183	

Security	New privilege: Edit user Authentication Details. For this privilege to be effective, the new privilege "Use restrictive security policies" must be enabled (RND-1310). Together, only a user with this privilege can edit the following fields: SSO ID, Authentication Type, Password and Password confirmation for other users.	RND-1592
Security	New setting: Use restrictive security policies. It prevents users from editing their own Login ID, SSO ID, Authentication type, team membership and assignment categories. This setting also prevents a user from editing any user's SSO ID, Authentication type or password unless they are granted the Edit User Authentication Details privilege. (RND-1592)	RND-1310
SOAP API	New API method: GetFormPDFEx. This method will take the eForm ID and the PDF/A version that is desired and convert the PDF to that archival PDF format. Supported formats are: PDF/A-1 Basic and Accessible, PDF/A-2 Basic, Accessible and Unicode, PDF/A-3 Basic, Accessible and Unicode.	RND-1181

5 issues

Resolved issues

Module	Release Note	Key	Salesforce Number
eForm Builder	Addressed issue that made it difficult to access the options menu on the eForm Builder signature element.	RND-2847	
Task Management	Addressed issue where a task definition was listed when retired task definitions were displayed, but the task definition couldn't be unretired.	RND-1566	

2 issues

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Known issues

Module	Release Note	Key	Salesforce Number
eForms	If a PDF that has a signing certificate applied is converted to a PDF/A format by SilkRoad, the signature will be invalidated because the PDF has changed. SilkRoad will need to prevent conversion of these PDFs. PDFs are converted in the UI by RND-1183 or the API by RND-1181	RND-2909	

1 issue

More info

• Click here for information about early adopter process, supported languages and browsers, and more.

Technical support

For technical assistance for any of our solutions, contact our support staff at:

• **International Toll Free**: Access numbers via SilkRoad Engagement Center
• **SilkRoad Engagement Center:** https://engagementcenter.silkroad.com
  No access? Email support@silkroad.com for access.
• **Email:** support@silkroad.com