



**SilkRoad Onboarding  
Release Notes  
Minor Release Notes for 2021.3  
2021.3.1 | June 2021**

# New features and improvements

## 2021.3.1

Module	Release Note	Key	Salesforce Number
Other	Added the ability to bulk import users with a tool to import new users, update existing user profile information, and launch events for existing users in mass.	RND-2366	

1 issue

# Resolved issues

## 2021.3.1

Module	Release Note	Key	Salesforce Number
E-Verify	Resolved an issue that prevented older eVerify case details from displaying from the preview eye icon next to the eVerify case number in the I-9 tab of the user profile.	RND-3986	
eForms	Resolved an issue that occurred within eForms in which signature blocks were not clearing when a task was reopened.	RND-3415	
eForms	Corrected the spelling of Benefiter, within the eForm builder in the full name element default dropdown value.	RND-2103	
Reports	Resolved an issue with the I-9 search employee section that did not allow you to Clear the selection from the location drop down menu.	RND-3969	
Reports	Resolved an issue in the employee section of the I-9 search report in which an “unknown database error occurred” message displayed.	RND-3954	

Reports	Resolved an issue in the I-9 Search report in which the State column results were not sorting properly.	RND-3881
Reports	Resolved a display issue that caused the Event Summary Report to be highlighted when the Event Report was selected.	RND-3742

7 issues

## Technical support

For technical assistance for any of our solutions, contact our support staff at:

- **International Toll Free:** Access numbers via SilkRoad Engagement Center
- **SilkRoad Engagement Center:** <https://engagementcenter.silkroad.com>  
No access? Email [support@silkroad.com](mailto:support@silkroad.com) for access.
- **Email:** [support@silkroad.com](mailto:support@silkroad.com)