SilkRoad Onboarding
Release Notes
2021.4 | September 2021

New features and improvements

New features and improvements are summarized here. Need more details? Click here.

Module	Release Note	Key	Salesforce Number
	The Details section on an employee profile now has a Do Not Purge check box. When selected, the employee's profile cannot be purged.	RND-3894	
	A new collapsible section called Scheduled Purge Configurations now appears on the Manage Employee Purge page. It allows users to edit purge configurations.	RND-677	
	When an employee matches requirements from the schedule employee purge, they are now added to the purge queue. For example, if the schedule purge configuration is set as "Purge user 5 days after being added to the purge queue" and the employee meets the purge requirements on 10/13/2021, then the user is added to the purge queue with a purge date of 10/18/2021.	RND-4277	
	The BulkUserUpload and XmlUserEdit APIs now provide a method to set/unset the DoNotPurge for any user.	RND-3895	
	The header (logo, search & user 'dot') and the menu bar (gray with page name) now uses the whole page width.	RND-3413	
	The Import service now allows privileged users to set/unset the DoNotPurge field for any user.	RND-3896	
	When Ignore retention policies for the I-9 and allow users to be purged is set to true, users can now purge employees with I-9 forms or I-9 supporting documents or employees with only supporting I-9 documents, that have not met the I-9 retention policies.	RND-685	

		RND-679
	Added the ability to create rules that will automatically schedule employees to be added to the purge queue.	

8 issues

Resolved issues

Module	Release Note	Key	Salesforce Number
	Fixed issue where an error occurred when a First Day Report with NO data was generated in Excel format. No error occurs now when no data is returned and only the header row appears in the report.	RND-4405	
	Fixed an issue where an email address containing @test blocked notifications from being sent. A user now cannot have an email address containing "@test.com" and the system now generates an alert to the user.	RND-2136	
	When generating and downloading an Assignee Completion Report, the report's file name was incorrectly named AssigneePromptnessReport. This has been corrected. The report's downloaded file name is now AssigneeCompletionReport.	RND-1166	
eForm Builder	Fixed an issue where on some smaller screens, the eForm Builder list of controls to drag onto an eForm did not scroll and some options could not be accessed.	RND-2477	
Reports	Fixed an issue with the Employee Report where the assignment category used for data segmentation did not appear on the Excel export in the Assignment Category column.	RND-3589	
Reports	Fixed issue with some incorrect calculations (incomplete tasks, overdue tasks) on the First Day Report.	RND-3434	
Reports	Fixed issue where a downloaded Event Report displayed an Excel error and alert when fields with the same prompt were included.	RND-3021	

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TECHNOLOGY

Reports	Fixed an issue where retired employees appeared on the First Day Report. Retired employees no longer appear on the report.	RND-867

8 issues

Known issues

Module	Release Note	Key	Salesforce Number
eForms	If a PDF that has a signing certificate applied is converted to a PDF/A format by SilkRoad, the signature will be invalidated because the PDF has changed. SilkRoad will need to prevent conversion of these PDFs. PDFs are converted in the UI by RND-1183 or the API by RND-1181	RND-2909	

1 issue

More info

- Click here for information about early adopter process, supported languages and browsers, and more.

Technical support

For technical assistance for any of our solutions, contact our support staff at:

- **International Toll Free**: Access numbers via SilkRoad Engagement Center
- **SilkRoad Engagement Center:** https://engagementcenter.silkroad.com
  No access? Email support@silkroad.com for access.
- **Email:** support@silkroad.com