![SilkRoad Technology logo]

SilkRoad Onboarding
Release Notes
2021.6 | December 2021

New features and improvements

Module	Release Note	Key	Salesforce Number
eForms	When accessible PDF is turned on in settings, eForms have two print buttons that allow users to choose to export a standard or accessible PDF.	RND-3162	
eForms	Updated the error message that appears when a name is entered incorrectly and a cursor sign signature field is used on a form. The message is now: "Electronic signature does not match full name [Full name listed here]. Please correct the printed name."	RND-3030	
eForms	Extended the character limit to 50 characters on a Keyboard Sign electronic Signature field within eForms.	RND-3027	
Security	Added a new setting, Enable Captcha, under Settings>UI. When turned on, CAPTCHA functionality is added to SilkRoad controlled login screens.	RND-4677	
SOAP API	Updated webservices to allow for all IDs to be used when identifying people for events and key properties. IDs that can be used are Employee_HRISID, LoginID, SSOAuthParam, Email, Guid, and LifeSuiteID. Example XML: \<Person> \<Name>Manager\</Name> \<EmployeeID> \<ID>888\</ID> \<EmployeeIDType>Employee_HRISID\</EmployeeIDType> \</EmployeeID> \</Person>	RND-3417	
Uploaded Documents	To prevent servers from being saturated with large amounts of documents uploaded by individual users, profiles are now limited to 25 documents with a document size limit of 10 MB.	RND-4676	

6 issues

Resolved issues

Module	Release Note	Key	Salesforce Number
E-Verify	Resolved an issue where closed eVerify cases appeared in the results of the E-Verify Cases Report when Appeal Pending was selected as a filter.	RND-4282	
eForms	Resolved an issue where "Please Wait" appears briefly when using a date picker on a custom eForm.	RND-1230	
eForms Task Management	Resolved an issue where an Event Coordinator accessed eForms they did not have permissions to view.	RND-1548	
Employee Purge	Updated the Scheduled Employee Purge "Set Purge Reason" to be the same list as the Add To Purge Queue's "Set Default Purge Reason". Reasons are now: -Terminated employee -Employee data moved to an external system -GDPR Request	RND-4594	
Event Export/ Import	Resolved an issue where an event import overwrote the Event Manager NameID with Role NameID during the import.	RND-4921	
Event Export/ Import	Resolved an issue where imported events were missing the sub-roles of newly added portal roles.	RND-1215	
Localization	Localized the Purge rules within the Scheduled Purge configuration.	RND-4595	
Notifications	Resolved an issue where task activation notifications did not show borders in Google mail.	RND-3884	
Notifications	Resolved an issue where a task complete notification's Send Attachment option was disabled when an event was cloned.	RND-284	
Other	Resolved an issue where not all retired category values populated when the Show Retired Category Values option was checked within Manage Categories.	RND-4615	
Other	Resolved an issue where an event category did not appear when the category is not translated to the language set on the browser.	RND-2128	

Module	Release Note	Key	
Other	Updated the alert message that appears when the Employee Email Address Requirements setting is set to Required + Unique and a profile is created using an email already associated to a profile. The alert message is now: "Unable to create a new user: email address must be unique."	RND-251	
Reports	Resolved an issue where retired users did not appear in the Event Report results. Also added an Exclude Retired Employees check box. When checked, only active employees are included on the report.	RND-4937	
Reports	Resolved an issue where expired tasks did not appear as incomplete tasks on the Operation Dashboard Report.	RND-4232	
Reports	Resolved an issue where the Employment Begin Date column did not sort properly on the I-9 Search Report output table.	RND-3914	
SOAP API	Resolved an issue where CDATA tags, used with the GetCompletedFormsList API call, did not work when the LoginID contained a special character.	RND-4453	
Task Management	Resolved an issue where Learning eCourse links were broken and no longer taking users to the listed course.	RND-5088	

17 issues

Known issues

Module	Release Note	Key	Salesforce Number
eForms	If a PDF that has a signing certificate applied is converted to a PDF/A format by SilkRoad, the signature will be invalidated because the PDF has changed. SilkRoad will need to prevent conversion of these PDFs. PDFs are converted in the UI by RND-1183 or the API by RND-1181	RND-2909	

1 issue

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Technical support

For technical assistance for any of our solutions, contact our support staff at:

- **International Toll Free**: Access numbers via SilkRoad Engagement Center
- **SilkRoad Engagement Center:** https://engagementcenter.silkroad.com
  No access? Email support@silkroad.com for access.
- **Email:** support@silkroad.com