



**SilkRoad Onboarding
Release Notes
2022.1 | March 2022**

New features and improvements

New features and improvements are summarized here. Need more details? Click [here](#).

Module	Release Note	Key	Salesforce Number
Audit Notes	New setting added in Settings>Employees: Include Audit Notes when purging user. This setting controls how a user's name is dealt with in audit notes when a user is purged from the system.	RND-5038	
E-Verify	E-Verify now requires the Further Action Notice letter (FAN) to be printed before the case can be referred. The Continue button is inactive until the FAN letter is downloaded.	RND-4874	
E-Verify	E-Verify now looks for any duplicate case that was created within the last 365 days while submitting a new case. Any Duplicate cases that are still active will have a link to the associated task within the duplicate list.	RND-5257	
E-Verify	E-Verify now allows for cases to be closed when they are in a Scan and Upload step.	RND-5258	
E-Verify	E-Verify now has a new case delay reason: Awaiting Response On Case With Incorrect Information.	RND-5259	
Employee Purge	There are a couple of new purge reasons added in this release: Test employee and Duplicate or Erroneous Account. This gives you a few more options to choose from when sending an employee to the purge queue.	RND-2964	
I-9 Form	Removed the validation preventing a US Passport's expiration date from being entered if the date is more than 10 years in the future.	RND-5516	
Localization	Updated localization strings for all supported languages.	RND-4864	
Notifications	Added Termination date to the notification fields allowing for termination dates to be populated in notifications.	RND-3801	
Online Help	A new, improved Help system is now available. The Help system has a landing page that highlights new and popular features, provides quick links to release notes, and more. Easily search for topics, save searches, mark topics as favorites, and share topics with colleagues.	RND-3983	
Other	Added the ability to use TinyMCE on profile fields.	RND-3145	

Other	The Add a Task selection list now shows Task ID in addition to task name. This visual change makes it easier for you to identify and select the correct task.	RND-3562
Other	A cookie acknowledgement banner now appears on SilkRoad controlled login pages along with Portal and Administration pages to inform users that cookies are being used. The user can click the Got it button to acknowledge the cookie.	RND-4280
Reports	Create a Team privilege for each Onboarding report so that Teams can be have their access limited to a single report or multiple.	RND-2272
Reports	Employee Termination Date is now available from the Date selection list on these reports: Event Report, Event Summary Report, Event History Report, Assignee Promptness Report, Assignee Completion Report, Task Promptness Report, and eForm Reports.	RND-3026
Reports	Data from the eForm Reports can be downloaded into a Microsoft Excel workbook. The workbook contains a Summary sheet of the eForm data and detail sheets for each eForm in the download. Naming convention for detail sheets is FormID-FormVersion-eFormType so you can easily identify which sheets contain which data.	RND-2295
Reports	Updated the Event Report to allow for multiple statuses to be selected in the search criteria.	RND-3155
Reports	This ticket adjusted the First Day report configurations to allow for the report to be sent more than once per week.	RND-866
Task Management	Update Document Upload tasks to allow for the task to be expired.	RND-1502

[19 issues](#)

Resolved issues

Module	Release Note	Key	Salesforce Number
Dashboard	Resolved an issue where users viewing a shared dashboard did not see the same information that the sharer of the dashboard could see.	RND-3149	

Data Segmentation	Resolved an issue where data segmentation category values were not assigned to all user events, resulting in user events not displaying correctly in reports and dashboards.	RND-3159	
E-Verify	Updated the E-Verify Case Report & E-Verify Case Details to include the closure reason.	RND-4561	00840848
E-Verify Notifications	Resolved an issue where E-Verify success notifications were sent twice.	RND-4769	
Notifications	Resolved an issue where the automated unclaimed task activation notification was going out nightly even when the task was completed that day.	RND-2297	
Other	Resolved an issue where the audit trail of an updated profile showed additional untouched fields had been modified when the profile was saved. This was for a field that was previously used and converted from a simple drop down to a standard drop down and the previous value could no longer be reflected, so it was showing as being updated to either the same value or was blanked out.	RND-5050	
Other	Resolved an issue where GetFormPDFEx call returned field names instead of field values when converted to PDF.	RND-4574	
Other	Updated the error message provided when trying to unretire a user that is active when using the XmlUserEdit API. The new message will say "You cannot unretire a user that is not retired"	RND-1171	
Other	Resolved an issue where users were getting an error of "Insufficient Privileges to perform the action" when editing a user with SSO enabled on their profile when the Use Restricted Policies setting is enabled.	RND-5129	
Reports	Resolved an issue when selecting fields to be included in the Event Report, the selection appeared as if they were not included until the screen was refreshed.	RND-4597	
Reports	Resolved an issue where team members with the Reports - Configure Operational Dashboard privilege were redirected to their dashboard after clicking the Configure button within the Operational Dashboard.	RND-5034	
Reports	Resolved an issue where team members who are listed as "Can View" within an Operational Dashboard configuration were being redirected to their dashboards when accessing report.	RND-5147	

Task Management	Resolved an issue where tasks with activation dates after due dates displayed in the portal when not actually active.	RND-2641
Team Management	Resolved an issue where teams with only the View All Tasks privilege were able to see the Assignee and Employee tabs and were given an error when viewing a user's profile instead of just the Tasks tab. The Assignee and Employee tabs are now no longer visible with just the View All Tasks Privilege alone.	RND-5035
Team Management	Resolved an issue where team members with the Manage Event Attributes privilege were getting an error, preventing them from updating event attributes when clicking the Edit Event Definitions for an event.	RND-5033

15 issues

Known issues

Module	Release Note	Key	Salesforce Number
eForms	If a PDF that has a signing certificate applied is converted to a PDF/A format by SilkRoad, the signature will be invalidated because the PDF has changed. SilkRoad will need to prevent conversion of these PDFs. PDFs are converted in the UI by RND-1183 or the API by RND-1181	RND-2909	

1 issue

More info

- Click [here](#) for information about early adopter process, supported languages and browsers, and more.

Technical support

For technical assistance for any of our solutions, contact our support staff at:

- **International Toll Free:** Access numbers via SilkRoad Engagement Center
- **SilkRoad Engagement Center:** <https://engagementcenter.silkroad.com>
No access? Email support@silkroad.com for access.
- **Email:** support@silkroad.com