



**SilkRoad Onboarding
Release Notes
2022.2 | April 2022**

New features and improvements

New features and improvements are summarized here. Need more details? Click [here](#).

Module	Release Note	Key	Salesforce Number
No issues found			

Resolved issues

Module	Release Note	Key	Salesforce Number
Download Package	Resolved an issue where self-completing download package tasks were sending duplicate notifications.	RND-4905	00843404
eForm Builder	Resolved an issue where the eForm Builder signature displayed an error for Non-English browser languages.	RND-5434	
Employee Purge	Resolved an issue where the Purge feature was not removing users with long first and last names.	RND-5590	
Notifications	Resolved an issue where the First Day Report notifications were not being sent.	RND-5624	
Other	Resolved an issue where users were not able to launch an event from a task completed on a Portal.	RND-5518	
Other	Resolved an issue where the Event Completion showed more than 100% and a negative number was displayed for Incomplete Tasks.	RND-4308	
Reports	Resolved an issue where the I-9 Search filters from the 'Employee Status' section were ignored when returning results.	RND-5336	
Reports	Resolved an issue with the Event History Report returning an error when the "From" and "To" dates were left blank. Now, if there are blanks the report will return all results up to the current date.	RND-5037	
Reports	Resolved an issue where the Assignment Categories selection on the Report Download drop-down was misaligned.	RND-4686	

Reports	Resolved an issue where having a hyphen "-" in the HRISID would cause an error when opening the Event Report in Excel.	RND-4614
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10 issues

Known issues

Module	Release Note	Key	Salesforce Number
eForms	If a PDF that has a signing certificate applied is converted to a PDF/A format by SilkRoad, the signature will be invalidated because the PDF has changed. SilkRoad will need to prevent conversion of these PDFs. PDFs are converted in the UI by RND-1183 or the API by RND-1181	RND-2909	

1 issue

More info

- Click [here](#) for information about early adopter process, supported languages and browsers, and more.

Technical support

For technical assistance for any of our solutions, contact our support staff at:

- **International Toll Free:** Access numbers via SilkRoad Engagement Center
- **SilkRoad Engagement Center:** <https://engagementcenter.silkroad.com>
No access? Email support@silkroad.com for access.
- **Email:** support@silkroad.com