



SilkRoad Onboarding

Release Notes

2022.2.1 - 2022.2.4 | June 2022



New features and improvements

2022.2.1

New features and improvements are summarized here. Need more details? Click [here](#).

Module	Release Note	Key	Salesforce Number
E-Verify	E-Verify V31 now rechecks for duplicate cases when the Social Security field is updated.	RND-5350	
Reports	Implemented an enhancement to allow for multiple First Day reports to be configured for the same event.	RND-5572	

[2 issues](#)

Resolved issues

E-Verify Service 2022.2.1

Module	Release Note	Key	Salesforce Number
E-Verify I-9 Form	Updated the Federal Holiday list to include the Juneteenth Holiday. These dates are used to calculate the Government Due dates for I-9 processing and compliance.	RND-6032	

[1 issue](#)

2022.2.4

Module	Release Note	Key	Salesforce Number
	Resolved an issue where activation and completion emails were being duplicated.	RND-6012	
	Resolved an issue where the WebService call 'GetEventReportEx' was returning all events, no matter the status, when 'EventStatus' was set to 'InProgress', 'Complete', or 'Cancelled'.	RND-6000	

Resolved an issue where the Webservice call 'GetFormI9Package' was failing due to a permission error.

[RND-5987](#)

Resolved an issue where an Apple eForm "Singapore_Offer_Letter_Corp" would not print or download using PDFTron.

[RND-5927](#)

4 issues

Eprise 2022.2.3

Module	Release Note	Key	Salesforce Number
Other	Resolved an issue where profile date field values are not populating in the correct format after a date is entered using the date picker. This then caused a validation error after the profile was saved.	RND-5951	

1 issue

2022.2.3

Module	Release Note	Key	Salesforce Number
Other	Resolved an issue where you could not edit a profile date field that was previously populated.	RND-5945	
Other	Resolved an issue where date fields that contained custom display formatting prevented profiles from saving when they were created or updated.	RND-5944	
Task Management	Resolved an issue where some self-completing tasks did not active and complete as expected.	RND-5761	

3 issues

2022.2.2

Module	Release Note	Key	Salesforce Number
I-9 Form	Resolved an issue where Form I-9 date fields containing N/A values were replaced with the date that the form was completed.	RND-5811	
Localization	Resolved an issue where an error message of "Could not find a language with code..." appeared for unsupported languages instead of displaying the page in the default language of the application.	RND-5845	
Other	Resolved an issue where category drop-down list values extended past the drop-down boundaries when the list contained a large number of values.	RND-5814	
Other	The values in the Action list on the Find Employee page after an employee search were truncated and did not show the whole value or the value may extend past the list's boundaries.	RND-5626	
Uploaded Documents	Resolved an issue where unplaced documents were not indexed properly when uploaded, causing them to not appear within the portal.	RND-1224	

5 issues

2022.2.1

Module	Release Note	Key	Salesforce Number
Employee Purge	Resolved an issue where the Employee Purge routine surpassed the Target Purge Date.	RND-5654	
Employee Purge	Resolved an issue where a Purge Queue warning message is displayed even after enabling Employee Purge.	RND-4590	
Employee Purge	Resolved an issue where users could not be purged with a purge reason of "Test Employee" or "Duplicate or Erroneous Account".	RND-5748	

Event Export/Import	Resolved an issue where events with phases could not be imported from Staging to Production.	RND-4551
Localization	Resolved an issue where the cookie banner is only showing in English when the browser language is set to Spanish or French.	RND-5660
Other	Resolved an issue where the 'Force SSO for privileged Users' setting when turned 'On' kept the Roll out the RedCarpet integration from entering new hire data.	RND-5421
Task Management	Resolved an issue where the Employee portal showed Expired tasks as 'Active' and incomplete instead of showing as 'Complete'.	RND-5430
Team Management	Resolved an issue where launching an event, via task from a portal page, would allow the customization of tasks when the setting "Allow customizing tasks during event launch" is not selected.	RND-5735

[8 issues](#)

Known issues

Module	Release Note	Key	Salesforce Number
eForms	If a PDF that has a signing certificate applied is converted to a PDF/A format by SilkRoad, the signature will be invalidated because the PDF has changed. SilkRoad will need to prevent conversion of these PDFs. PDFs are converted in the UI by RND-1183 or the API by RND-1181	RND-2909	

[1 issue](#)

More info

- Click [here](#) for information about early adopter process, supported languages and browsers, and more.

Technical support

For technical assistance for any of our solutions, contact our support staff at:

- **International Toll Free:** Access numbers via SilkRoad Engagement Center
- **SilkRoad Engagement Center:** <https://engagementcenter.silkroad.com>
No access? Email support@silkroad.com for access.
- **Email:** support@silkroad.com