



SilkRoad Onboarding Release Notes 2022.3 | July 2022



New features and improvements

New features and improvements are summarized here. Need more details? Click [here](#).

Module	Release Note	Key	Salesforce Number
E-Verify	Updated the EVS Case Form making the SSN field required. The SSN field will now need to be populated before an E-Verify can be initiated. The Initiate verification button will not be activated until all required fields are populated.	RND-5948	
Employee Purge	Update the schedule employee purge process to look at the latest event for processing rules that are based on event information.	RND-5102	
Localization	Updated the French translation of the task count found on a portal. The french translation of 1 of 22 completed was changed from "1 sur 22 réalisé" to "1 sur 22 réalisées".	RND-5551	
Task Management	Add the ability to mass remove tasks when customizing an event before launching the event. When an event launch is customized, there are check boxes next to each task to allow for one or more tasks to be selected and removed at one time.	RND-5247	

[4 issues](#)

Resolved issues

Module	Release Note	Key	Salesforce Number
E-Verify Reports	Resolved an issue where the Appeal Pending Count on the I-9 Dashboard did not match the count when the report was viewed.	RND-5765	
Event Export/Import	Resolved an issue where the Download Package task button label did not populate when the associated event was cloned.	RND-280	
SOAP API	Resolved an issue where the GetFormI9Package API did not return any documents.	RND-6240	

Module	Release Note	Key	Salesforce Number
SOAP API	Resolved an issue where the GetCompletedFormsList API timed out intermittently.	RND-4649	

4 issues

Known issues

Module	Release Note	Key	Salesforce Number
eForms	If a PDF that has a signing certificate applied is converted to a PDF/A format by SilkRoad, the signature will be invalidated because the PDF has changed. SilkRoad will need to prevent conversion of these PDFs. PDFs are converted in the UI by RND-1183 or the API by RND-1181	RND-2909	

1 issue

More info

- Click [here](#) for information about early adopter process, supported languages and browsers, and more.

Technical support

For technical assistance for any of our solutions, contact our support staff at:

- **International Toll Free:** Access numbers via SilkRoad Engagement Center
- **SilkRoad Engagement Center:** <https://engagementcenter.silkroad.com>
No access? Email support@silkroad.com for access.
- **Email:** support@silkroad.com