



SilkRoad Onboarding Release Notes 2022.6 | November 2022



New features and improvements

New features and improvements are summarized here. Need more details? Click [here](#).

Module	Release Note	Key	Salesforce Number
Reports	Updated the Event Report so that when an event is selected, the event date drop-down list displays all of the event's relevant dates, allowing for the report to be filtered on any date associated with that event.	RND-4412	

1 issue

Resolved issues

Module	Release Note	Key	Salesforce Number
E-Verify	Resolved an issue where a user is redirected back to the initiate E-Verify screen when there is an active duplicate case for SSN that was submitted. Now when there is an active duplicate case, a message stating "E-Verify has detected that there is still an open case for the SSN provided. You must resolve the open case before you can continue with this one. A link to the open case is provided within the Duplicate Case Detected section. Click OK to continue." appears.	RND-6635	
E-Verify	Updated the E-Verify integration to better handle disconnects after the case is initialized to ensure that the cases information is updated within SilkRoad Onboarding.	RND-6523	
eForms	Resolved an issue where PDFtron placed text over logos if the PDF contained more than one page.	RND-5805	
Employee Record	Resolved an issue where Employee Profile field labels that contained special characters did not display correctly on the Employee Profile.	RND-6975	
Foundational Data	Resolved an issue where list values that contained special characters did not display correctly on the Employee Profile or forms that use the profile fields.	RND-6997	
Imports	Updated the Imports validation process so that if a file exceeds the 5 MB size limit, a message appears before the file is uploaded.	RND-3902	

Module	Release Note	Key	Salesforce Number
Notifications	Resolved an issue where notifications that were configured to include a download package containing an employer uploaded document as an attachment were not getting the attachment.	RND-2558	
Reports	Resolved an issue where configuring a First Day report using a cloned event displayed an error message stating that the name must be unique.	RND-1390	

[8 issues](#)

Known issues

Module	Release Note	Key	Salesforce Number
eForms	If a PDF that has a signing certificate applied is converted to a PDF/A format by SilkRoad, the signature will be invalidated because the PDF has changed. SilkRoad will need to prevent conversion of these PDFs. PDFs are converted in the UI by RND-1183 or the API by RND-1181	RND-2909	

[1 issue](#)

More info

- Click [here](#) for information about early adopter process, supported languages and browsers, and more.

Technical support

For technical assistance for any of our solutions, contact our support staff at:

- **International Toll Free:** Access numbers via SilkRoad Engagement Center
- **SilkRoad Engagement Center:** <https://engagementcenter.silkroad.com>
No access? Email support@silkroad.com for access.
- **Email:** support@silkroad.com