



SilkRoad Onboarding Release Notes 2022.7 | December 2022



New features and improvements

New features and improvements are summarized here. Need more details? Click [here](#).

Module	Release Note	Key	Salesforce Number
eForms	Resolved an issue where the eForm cursor signature box overlapped eForm text. A new eForm Option has been added to adjust the signature box.	RND-5646	

[1 issue](#)

Resolved issues

Module	Release Note	Key	Salesforce Number
Conversation Service	Resolved an issue where the Conversations inbox showed conversations for users who had been purged.	RND-6793	
E-Verify Team Management	Resolved an issue where an E-Verify Error "This is not an e-Verify task" is displayed when submitting to E-Verify from a step 2 task.	RND-2759	
eForm Builder	Resolved an issue where eForm Builder fields could not be edited using the Safari browser.	RND-6030	
eForms	Fixed an eForm Builder issue where the error message "String does not exist:..." is displayed when the web browser is set to Korean.	RND-6955	
eForms	Resolved an issue where eForm PDFs were displaying the "&" symbol as "&";	RND-6633	
eForms	Resolved an issue where the PDF Form font was inconsistent with the HTML Form font.	RND-6263	
eForms	Resolved an issue where the eForm cursor signature box overlapped eForm text. A new eForm Option has been added to adjust the signature box.	RND-5646	
Reports	Resolved an issue where the First Day Report results combined all of the data for each day in one email and spreadsheet.	RND-6795	

Module	Release Note	Key	Salesforce Number
Reports	Resolved an issue where the Survey Results Report's Employee filter does not get cleared when removing the filter value or when clicking on the Clear filter button.	RND-6508	
Reports	Resolved an issue where the Survey Reports pulls all data regardless of Data Type and Date filters.	RND-6502	
Team Management	Resolved an issue where the task triggered integration functionality's TaskDefintionId and EventId did not return the expected results.	RND-7154	
Team Management	Resolved an issue where the Profile Fields 'Include all fields except' option did not exclude fields that were not selected.	RND-6754	

[12 issues](#)

Known issues

Module	Release Note	Key	Salesforce Number	Salesforce Number
eForms	If a PDF that has a signing certificate applied is converted to a PDF/A format by SilkRoad, the signature will be invalidated because the PDF has changed. SilkRoad will need to prevent conversion of these PDFs. PDFs are converted in the UI by RND-1183 or the API by RND-1181	RND-2909		

[1 issue](#)

More info

- Click [here](#) for information about early adopter process, supported languages and browsers, and more.

Technical support

For technical assistance for any of our solutions, contact our support staff at:

- **International Toll Free:** Access numbers via SilkRoad Engagement Center
- **SilkRoad Engagement Center:** <https://engagementcenter.silkroad.com>
No access? Email support@silkroad.com for access.
- **Email:** support@silkroad.com