# **SilkRoad Onboarding**

#### **What's New in 2019.3**

## **July 2019**

#### What's new video

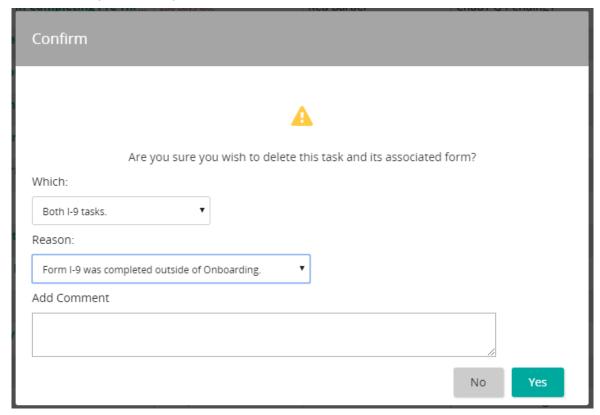
Rather view a video? Click this icon:



#### Form I-9 tasks

Tasks associated with Form I-9 can now be removed from an employee's event. Administrators have the following options when removing Form I-9 tasks:

- Remove both Section 1 and Section 2 Tasks
- Remove Section 1, Section 2 and E-Verify Tasks
- Remove Only the E-Verify Task



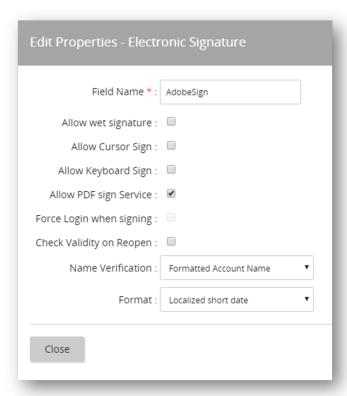
You must enter a reason when removing the tasks, and you can include a comment.

In 2019.3 when there are dependent tasks between the Section 1 and Section 2 tasks, they cannot be removed from the workflow. This will be addressed in a future release.

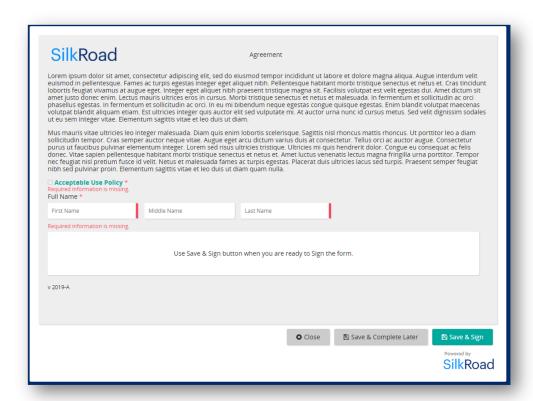
### Sign eForms with Adobe Sign

You can now use Adobe Sign to sign eForms. Clients who have an Adobe Sign account can create an integration Key using Adobe Sign's instructions: https://helpx.adobe.com/sign/kb/how-to-create-an-integration-key.html. SilkRoad then configures SilkRoad Onboarding to use this integration key.

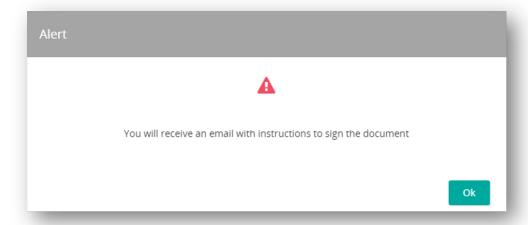
Once configured, eForm Builder and custom eForms can be configured to use Adobe Sign via the *Allow PDF sign Service* option. None of the other signature options should be selected when using a third-party signature (Adobe Sign).



When a user is presented with the eForm, they see instructions on the eForm and a Save & Sign button.



After the user selects **Save & Sign**, they receive an email from Adobe Sign to complete the signing process.



After the signing process is completed through Adobe Sign, the task will be completed in SilkRoad Onboarding, and the PDF becomes available for printing and downloading from SilkRoad Onboarding. The document is also stored in the client's Adobe Sign account.

### **Event Report updates**

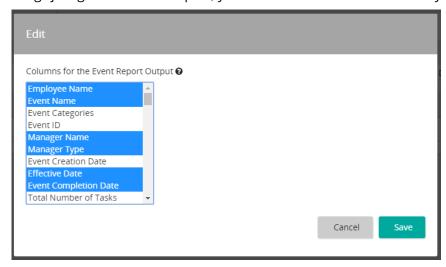
Here are some helpful updates to the Event Report.

#### File output type

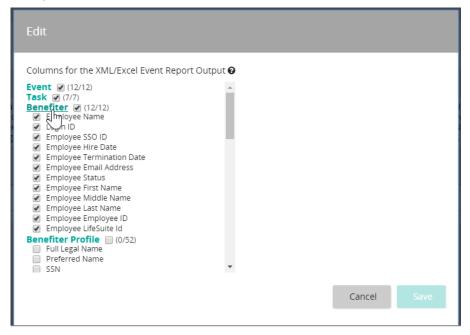
When downloading the Excel file output (xslx), the file contents are now true Excel files. In the past, they were XML documents with an .xslx extension. This improvement helps the files open more easily in Microsoft Excel and other spreadsheet applications that can read Microsoft Excel files but not XML.

### **Configuring columns**

When configuring columns (fields) for the Event Report output (Administration>Settings>Reporting tab), things just got easier. In the past, you had to use the Shift and Ctrl keys to select columns:



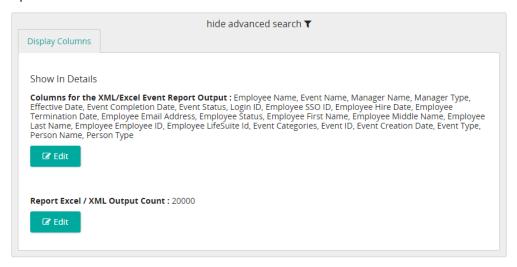
Now, you select check boxes:



- Click the check box next to a section to select or deselect all fields in that section.
- Click the section name to open the section and select individual fields.

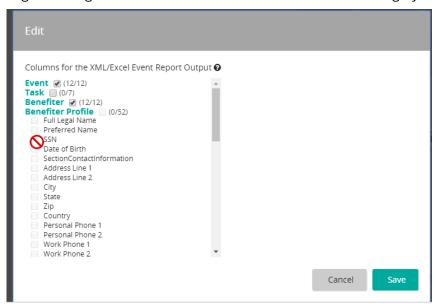
### Viewing fields that will be on the downloaded report

When running the Event Report, you can view the columns (fields) that will be part of the downloaded report:



If you do not want all those columns included on your individual download, you can select the fields to exclude. Uncheck the fields you do not want.

In addition, you cannot include additional fields in your individual download that were not part of the original configuration of columns. Those unavailable fields are grayed out and an icon is displayed:

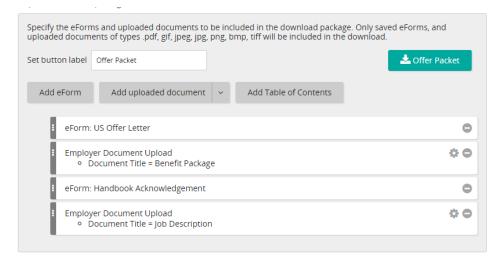


Your individual selections are not saved after you leave this page.

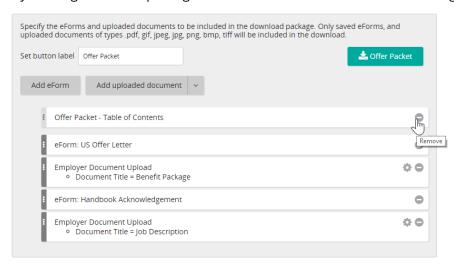
Coming in a future release: Saving individual fields selections!

## **Download package - Table of contents optional**

Table of contents is now an optional addition to the download package configuration.



Any existing download package task will have the table of contents configured, but you can remove it:



If configured, the table of contents is always the first page of the download package.

#### More info

- · Click here for full release notes.
- Click here for information about early adopter process, supported languages and browsers, and more.

## **Technical support**

For technical assistance for any of our solutions, contact our support staff at:

- International Toll Free: Access numbers via SilkRoad Engagement Center
- **SilkRoad Engagement Center:** https://engagementcenter.silkroad.com No access? Email support@silkroad.com for access.
- Email: support@silkroad.com