

SilkRoad Recruiting

Release Notes

2018.2.1, 2018.2.2, 2018.2.3

April 2018, May 2018, June 2018

New features and improvements

2018.2.3

Name	Tracking ID	Support Case	Description
Candidate Experience - Display Language Names in their own Language	OH-36916		The language names in the drop-down on the Pre-submission page now display in the following format: <i>Native Translation (English Translation) – (Language ISO code)</i>
Candidate Experience - Skip Navigation Link	OH-37041		To make the Candidate Experience application more accessible to users with screen readers, we implemented a skip navigation link. So now when loading any page in the Candidate Experience (except for the form pages that have an auto-focus on the first input), when you press the TAB key then the ENTER key, focus goes to the main content of the page below the navigation.
Candidate Experience - WCAG 2.0 A F65 - Admin Configure Job Board page missing ALT text on logo image	OH-37495		To meet the criteria for WCAG 2.0 A F65, ALT text is now included on all images in the Candidate Experience. The logo image on the Configure Job Board page in the Candidate Experience Admin was missing ALT text. That image now has an ALT text that reads "Logo for Company Name".
Candidate Experience - Add Warning Message underneath URL Portal Code in Candidate Experience Admin	OH-37568		Warning message added under the Career Site URL Code section in CX Admin to warn the CX Admin users about the effects of changing that URL code. <i>"This will be the portion of the Candidate Experience URL that identifies the ePostings portal to pull jobs from. WARNING: Changing this will cause any links on external</i>

Name	Tracking ID	Support Case	Description
			<i>job boards and other sites to break. This should only be set/changed when first implementing the portal."</i>
Candidate Experience Admin - Manage Career Sites - Career Site URL Code - Only allow numbers and letters	OH-37588		<p>In the Candidate Experience Admin section, Career Site URL Code is now limited to numbers and letters. No special characters or spaces allowed.</p> <p>This limitation also applies to new/existing Career Site URL Codes (import/update).</p> <p>If any special characters are used, the following message appears: "Career Site URL Code must only contain letters and numbers."</p>
Candidate Experience - Allow image/png to be used for logos	OH-37696		<p>We updated the accepted file types for the logo upload form in Candidate Experience Admin. image/png is now accepted.</p> <p>(image/png is the format used by the built screen capture options in OSX and Linux operating systems.)</p>
Candidate Experience - Admin - Change gray background to white for mobile devices	OH-37711		<p>When viewing the Admin section of the Candidate Experience on a smaller screen, the gray background made the pages look a bit off. Now the gray background is no longer displayed on screens smaller than 500 pixels in width.</p>
Candidate Experience - Add an optional iframe version of the recent jobs snippet	OH-37774		<p>The recent jobs snippet pulled in the recent jobs page and placed it in a div. That allows the calling page to override all the CSS, but it may also cause the calling site to unintentionally do just that. In cases where the CSS of the recent job list might clash with the calling website's CSS, putting the job list in an iframe will prevent that. We added a link underneath the "Recent Jobs Snippet" box on the "Configure Career Site" page that allows for the user to switch between the iframe and Div option, and then copy & paste whatever snippet option they prefer.</p>

Name	Tracking ID	Support Case	Description
Candidate Experience - Allow open submissions (jobid 0)	OH-37782		The Candidate Experience application had no "Open Submission" functionality where a candidate could upload a resume to be considered for any open jobs. We now added a "Submit Your Resume" link at the bottom of the Job List page, between the Job List and the pager.
Candidate Experience - Remove Big Logo & Logo Background from Candidate Experience Main Page for Screens 500 Pixels in Width or Smaller	OH-37859		On screens with a width of 500 pixels or less, logo and logo background on the Job Search page of Candidate Experience are now longer displayed. You no longer have to scroll down a lot to see the first job listed.

2018.2.2

Name	Tracking ID	Support Case	Description
Candidate Experience - Embed "Recent Jobs" Job Listings Snippet	OH-36990		We added a code snippet feature to the "Configure Job Board" page in the Candidate Experience Admin section. This code snippet displays on that page once the portal has been imported. Clients who would like to embed their 10 most recent job listings on any of their websites, can copy and paste this code snippet.
ATS - Recruiter Dashboard - Advanced Search links goes to OLD search page	OH-37458		The 'Advanced Search' links on the dashboard's TOP 5 SOURCES and CANDIDATE AGING graphs were still routing the user to the old candidate search page. These links are now routing the user to the new Advanced Search page.
Candidate Experience - Deactivate a portal and delete a portal	OH-37465		Candidate Experience Admin users can now activate/deactivate a Candidate Experience portal by checking the "Active" check box on the "Configure Job Board" page. We also added a "Delete Job Board" button to that same page.
ATS - Purge Recycle Bin	OH-37476		We added a "Purge Recycle Bin" button to the Recycle Bin page. Clicking this button purges the entire recycle bin at once, rather

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			<p>than using the purge icon (available since the 2016.3 release), which only allows you to purge the 25 records shown on the page.</p> <p>Upon clicking the "Purge Recycle Bin" button, all records in the recycle bin will be queued for PERMANENT deletion via a nightly scheduled task. The recycle bin will show as empty, and the records will no longer display in the ATS.</p> <p>However, the actual purge process is a scheduled task that will take place during off-peak hours at night (U.S. time).</p>

2018.2.1

Name	Tracking ID	Support Case	Description
Correct country names for the two Congo countries	OH-35519	734572	<p>Official country names for the two Congo countries have been updated in the ATS and portal drop-downs.</p> <ul style="list-style-type: none"> - 'Congo – Kinshasa' is now 'Congo, the Democratic Republic of the'. - 'Congo – Brazzaville' is now 'Congo'. <p>Update to provinces: Any provinces no longer official for a country have been deleted. Previously missing provinces have been added. A few province names have been updated.</p>
Hiring Manager drop-down fields in alphabetical order	OH-36386		<p>Many of our reports offer the option to filter by users, i.e. Hiring Manager. In some cases, those lists contain many users. We are now displaying the names of the users in ascending alphabetical order of the last name, and the names are displayed as {FirstName} {LastName}.</p>
ZipRecruiter job board added to free nightly job distribution feed	OH-36988		<p>We added our 22nd job board to our free nightly generic job feed.</p> <p>ZipRecruiter is the fastest-growing online employment marketplace. Powered by industry-leading artificial intelligence matching</p>

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			technology, ZipRecruiter connects job seekers with millions of businesses through innovative mobile, web, email services and partnerships with the best job boards on the web.
Candidate Experience - Admin - Manage Profile Settings	OH-37011		In the Admin section of the new Candidate Experience, you can upload a company logo, which is displayed throughout the Candidate Experience. You can also enter the company name, which is displayed throughout the Candidate Experience, and the company tagline, which is displayed on the Job Listing page.
Candidate Experience – Allow User to Set Portal Colors	OH-37202		<p>We added a Configure Colors page to the Candidate Experience Admin section. Users, who have been assigned the permission to configure the Candidate Experience, can now select their own custom color for the following items:</p> <ul style="list-style-type: none"> • Primary Color • Logo Background Color • Header Text Color • Border Color • Navigation Text Color • Site Background Color • Unvisited Link Text Color • Visited Link Text Color
Candidate Experience - Admin Portal - Manage Google Analytics	OH-37302		<p>You can now use Google Analytics in the Candidate Experience portals.</p> <p>You can enable this feature on the Configure Job Board page (Admin section of Candidate Experience).</p> <p>This feature can be enabled on a per portal basis, and you can enter the UA ID (Google Analytics ID), which can be different per portal, if you want.</p>

Resolved issues

2018.2.3

Tracking ID	Support Case	Description
OH-36860		When a candidate receives a profile email from the Candidate Experience application, if the email contained multiple jobs that are 'active' and 'withdrawn' the table size/spacing looked inconsistent. We fixed the table column widths in this profile email.
OH-37552		We added a space after the comma between the City and State of the location details for the job in the Candidate Experience. And if no state is defined as part of the job location, then the comma will not display.
OH-37571		The translations of the "Select Color" link in the Candidate Experience Admin section was not displaying correctly when the translation included special characters.

2018.2.1

Tracking ID	Support Case	Description
OH-34474	723184	<p>Fixed an issue where ATS users were seeing the text "Not Applicable" under the Resume/CV tab on the Candidate Profile page. With this fix, as long as the Candidate provided a parseable resume attachment during the initial application process, we are going to attempt to parse the content of that resume file into the text area of the Resume/CV tab, and remove the "Not Applicable" text.</p> <p>If parsing of the attached resume file is not possible, or in cases where a resume file attachment does not exist, "Not Applicable" text is removed so that the system does not keep making attempts to parse a resume file that is not there.</p> <p>If a resume file cannot be parsed or no file is found, any user who later obtains a resume file can manually copy and paste that resume content into the Resume/CV tab.</p>
OH-34738		When deleting a resume profile from the Profile page, ATS users saw a page that displayed a Return to Listings button. This button displayed the old Candidate Search page even if the search began on the new Advanced Search page. With this fix, the system now displays the correct Advanced Search page.
OH-37256		Sometimes for jobs posted outside of the United States, the job location may not contain a state/region/province name. When the job displayed on the Jobs List page of the career site, job location showed an empty space and extra comma where the state/region/province name was supposed to display. That empty space and extra comma no longer display when a state/region/province value is not part of the job location.

Tracking ID	Support Case	Description
OH-37309		With the 2018.2 release, we deployed a fix to correct an issue where the 'Farthest Stage' was not reported correctly in the Active Job Log report. However, that fix did not exclude the shared hiring stages. With this ticket, we are addressing that issue, so that shared hiring stages are no longer considered by the system when reporting on the 'Farthest Stage'. We also fixed the same issue on the Jobs Advanced Search page.

Technical support

For technical assistance for any of our solutions, contact our support staff at:

- **International Toll Free:** Access numbers via SilkRoad Engagement Center.
- **SilkRoad Engagement Center:** <https://engagementcenter.silkroad.com>
No access? Email support@silkroad.com for access.
- **Email:** support@silkroad.com