# SilkRoad Recruiting

Release Notes
2018.4
September 2018

# New features and improvements

New features and improvements are summarized here. Need more details? Click [here](#).

| Name | Tracking ID | Support Case | Description |
|---|---|---|---|
| Recruiters and Recruiting Managers disposition candidates from the Candidate Profile | OH-2965 | | New permission: Change Disposition. Can be assigned to Recruiting Managers, Recruiters, and Hiring Managers. When assigned, user can disposition a candidate from the Action menu on the Candidate Profile.<br>**Important:** In this release—by default—all *existing* Recruiter and Recruiting Manager users have this permission assigned to them. After this release, you must *manually* assign permission to any new Recruiter and Recruiting Manager users you add. |
| Hiring Managers disposition candidates from the Candidate Profile | OH-38712 | | New permission: Change Disposition. Can be assigned to Hiring Managers. When assigned, Hiring Manager can disposition a candidate from the Action menu on the Candidate Profile.<br>**Important:** Hiring Managers do not have this permission by default. You must assign it. |
| Expected Start Date on Hire Form no longer pre-populated when moving candidate to Offer Approval stage | OH-10358 | | Previously the Expected Start Date field on the Move Resume page was pre-populated with current date. Since it's not likely the Expected Start Date would be the current date, the field is no longer pre-populated. You must select a date. |
| Expected Start Date on Hire Form no longer pre-populated when moving candidate to Hired stage | OH-38843 | | Previously the Expected Start Date field on the Hire Form was pre-populated with current date. Since it's not likely the Expected Start Date would be the current date, the field is no longer pre-populated. You must select a date. |

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| Mark CQE questions as required on the job template | OH-13318 | 312643 | You can now mark CQE questions as a required when creating a job template.  This carries through the requisition and job posting creation process, meaning you do not have to remember to set certain questions as required when creating requisitions and/or job postings. It's already done via the template. |
| Merge fields added for Offer and Rejection letter templates | OH-37224 | | (CandidateEmail) and (Department) merge fields added to the list of available merge fields for Offer and Rejection letters. |
| Resolved an issue with Batch Resume Review with resumes containing special characters | OH-37272 | | When a resume file name contains certain special characters, initiating a batch resume request is no longer an issue. |
| Updated the States/Regions/Provinces list for more countries | OH-37290 | | The States/Regions/Provinces list for every country is up-to-date. |
| Resume Review improvements | OH-37333 | | New setting allows ATS users (with permission to access Settings) to determine which attachment(s), if any, are automatically selected.<br><br>A default Subject line for the Request Review email can also be configured, which automatically populates the Subject text input. |
| Career portal info added to Candidate Profile | OH-37836 | | Applied via Portal info added to Candidate Profile. It shows portal and portal version the candidate applied on. It only displays if the system has the information. It is not displayed for manual upload, for example.<br><br>If a candidate applied to multiple jobs, as you change the job via the Tracked For drop-down, Applied via Portal refreshes and shows information for that specific job. |
| Flag added to the ACCEPT button on the Pre-Submission page for current career portals to track date of consent | OH-38082 | | When an applicant clicks the ACCEPT button on the Pre-Submission page on existing career portals where that page is configured to display, the date and time of when the applicant clicked the ACCEPT button is saved. |

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| Added a flag to the ACCEPT button on the Pre-Submission page of the new Candidate Experience to track date of consent | OH-38087 | | When an applicant clicks the ACCEPT button on the Pre-Submission page on Candidate Experience career sites where that page is configured to display, the date and time of when the applicant clicked the ACCEPT button is saved. |
| Consent Date filter, column, sort by option added to Candidate Advanced Search page | OH-38093 | | Consent Date filter, column, and sort by option added to the Candidate Advanced Search page. |
| Banner logos on Candidate Experience career sites | OH-38582 | | You can now display two different images on the Candidate Experience main career site page. One is a logo image (displays on left side of header area), and the other is a larger banner image (displays in the middle of main screen above search options). You can also choose to NOT display an image in either or both places, and choose to display a SilkRoad image for either or both. |
| Default Portal Language setting added for Candidate Experience career sites | OH-38609 | | Default Portal Language setting now available on General Settings page in Candidate Experience Admin portal. It controls: <br>• Language the Pre-Submission page text displays in for applicants who arrive on the CX portal using a browser language not available in CX <br>• Language that is displayed by default in the Language drop-down on the page where the pre-submission text is configured <br>• Language in which the Apply notification email is sent |
| Use the new Default Portal Language when sending out Apply Notification Email for new Candidate Experience | OH-38630 | | Related to OH-38609. Language in which the Apply notification for applications will be sent out is now controlled by the language setting in this drop-down. |
| Added "CV" Verbiage to Open Submission Statement in the new Candidate Experience | OH-38638 | 759522 | To accommodate international English-speaking job seekers, CV verbiage added to Resume verbiage. |

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| Now using the URL source instead of the Original Source from the "How Did You Hear About Us?" drop-down | OH-38647 | | Candidate Source is tracked in the application process when an applicant applies through Candidate Experience. When applicant arrives on the Candidate Experience career site from a job board, that job board name is tracked as the source. If applicant navigates directly to the Candidate Experience career site, "How did you hear about us?" drop-down is shown. Whatever applicant selects is set as the candidate source. |
| New Email Settings page in Candidate Experience Admin Portal | OH-38663 | | On the new Email Settings page in the Candidate Experience Admin portal, you can upload a banner, create a From name (that masks the SilkRoad From email address), create a Reply To address, and create a custom email signature. |
| Setting added in Candidate Experience Admin Portal for Enabling/Disabling the Open Submission Functionality | OH-38755 | 762031 | Setting added on Application Form Settings page so that users (with access to the Candidate Experience Admin portal) can now disable the Open Submission functionality. |
| Updated MY ACCOUNT email of the new Candidate Experience to display External Stage Name (if configured) | OH-38806 | | In cases where a "External Label" has been created for any given workflow stage, when an applicant receives his/her MY ACCOUNT email, if that applicant currently resides in a stage that has an external label configured, he/she will see that stage name as the status of that job application. If no external label has been configured, the word "Active" will display as the status, as long as the candidate hasn't withdrawn his/her application, in which case the word "Withdrawn" will display. |
| Ability to access the Job Agent functionality when Candidate Experience redirect has been enabled | OH-38825 | | Since the Job Agent functionality is not yet available in the new Candidate Experience, one way to maintain that functionality while using the new Candidate experience is by placing a link to the existing Job Agent functionality in the configurable footer of the new Candidate Experience. |

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| Settings page has a new layout in the ATS | OH-38829 | | The Settings page in Recruiting has a new look. Main-section titles are links. When clicked, a window displays setting details.<br>**Tip:** Functionality of settings did not change. |
| Apply URL for internal job postings added to the EmployeeReferrals.com Hiree Feed | OH-39092 | | Apply URL is now included on jobs posted on internal portals in the EmployeeReferrals.com job feed. Employees can now click the APPLY button or link on the ER.com site. |

## Resolved issues

| Tracking ID | Support Case | Description |
|---|---|---|
| OH-17111 | | For the Recruiter role, interviews that were scheduled and were then cancelled, are now being removed from the recruiter's view. |
| OH-38588 | | The "View Current Opportunities" link in the new Candidate Experience is now no longer hidden in landscape mode when using an iPad. |
| OH-38594 | | The drop-down lists in the new Candidate Experience are now no longer hidden by the keyboard on an iPad. |
| OH-38603 | | We corrected the Applicant Source tracking in the new Candidate Experience |
| OH-38896 | | The EEO/OFCCP questions, if configured to do so, now display in the new Candidate Experience. |

## More info

- Click here for information about early adopter process, supported languages and browsers, and more.

## Technical support

For technical assistance for any of our solutions, contact our support staff at:

- **International Toll Free**: Access numbers via SilkRoad Engagement Center.
- **SilkRoad Engagement Center:** https://engagementcenter.silkroad.com
  *No access?* Email support@silkroad.com for access.
- **Email:** support@silkroad.com