

SilkRoad Recruiting

Release Notes

2018.5.1, 2018.5.2, 2018.5.3

December 2018

New features and improvements

2018.5.3

Name	Tracking ID	Support Case	Description
Candidate Experience – Admin Portal – UI for Configured Presubmission Text	OH-39377		You can now have an active/published version of the presubmission text that cannot be changed. Any changes create a new draft version of the presubmission text and allow for the admin user to publish/activate the new presubmission text for a career site and a specific locale when all changes have been completed. You can also view archived versions of the presubmission text.

2018.5.2

Name	Tracking ID	Support Case	Description
Candidate Experience - Allow applicants to attach/upload multiple attachments (besides their resume) when applying	OH-38667		<p>Admin users configuring the Candidate Experience application form(s) can now add up to four additional document upload/attachment options to the application form besides the Resume upload option.</p> <p>These options can be added to any page of the application form, and the Admin user can re-label these fields. The default labels for these Attachment fields are 'Attachment 1', 'Attachment 2', 'Attachment 3' and 'Attachment 4'. However, the Admin user can re-label these fields to anything they want, i.e. 'Cover Letter', or 'Certificate', or 'Recommendation Letter', etc.</p>

Name	Tracking ID	Support Case	Description
			The label entered here also displays as the mouse-over text in the ATS—when the ATS user points the cursor on any of the attachments under the Attachments tab on the Candidate Profile page that were submitted via the Candidate Experience after this release.

2018.5.1

Name	Tracking ID	Support Case	Description
Candidate Experience (CX) - Admin - Allow for un-requiring resume and deleting it from the page	OH-39921		<p>Admin users can now configure an application form for their Candidate Experience (CX) career sites that does not require the applicants to submit a resume when applying to a job.</p> <p>By default, when first starting the configuration process, the Resume field will be pre-selected on the form as a required field.</p> <p>However, the admin user can now set the Required setting to No, which means the Resume field still displays to the applicants, but they do not have to upload a resume.</p> <p>Or the admin user can delete the field from the form, and applicants would not see that field at all when applying to jobs on that career site.</p>

Resolved issues

2018.5.3

Tracking ID	Support Case	Description
OH-40195		Fixed an issue that was discovered when creating a configured application form and/or job details page. If the URL Portal Code for the client configuring the application form and/or job details page matched the URL Portal Code of another client, the system was carrying over the changes made by the client configuring the application form and/or job details page to the application form and/or job details page of all clients who created a career site with the identical same portal code. Career sites that did not have an identical URL Portal Code were not affected by this.

Resolved issues

2018.5.2

Tracking ID	Support Case	Description
OH-40019	779354	User were unable to run some reports, which was caused missing data for some applicants entering the system via Candidate Experience. The issue has been fixed for the already existing candidates and will be a non-issue for all applicants going forward.
OH-40124		Fixed an issue where is some rare cases the system was not able to find the 'Employee Referral' option in the 'How did you hear about us?' drop-down on the Application Form of the Candidate Experience.

Technical support

For technical assistance for any of our solutions, contact our support staff at:

- **International Toll Free:** Access numbers via SilkRoad Engagement Center.
- **SilkRoad Engagement Center:** <https://engagementcenter.silkroad.com>
No access? Email support@silkroad.com for access.
- **Email:** support@silkroad.com