

SilkRoad Recruiting

Release Notes

2019.1

January 2019

New features and improvements

New features and improvements are summarized here. Need more details? Click [here](#).

Name	Tracking ID	Support Case	Description
Candidate Experience - Job Details Page - Add spacing to multi-select custom field output	OH-39982		When more than one item was selected on a multi-select custom field, Candidate Experience outputted the selection in a single line, separated by commas—without a space after the comma. There is now a space between each item.
Candidate Experience - Find Your Account - Add email validation	OH-40067		The My Account>Find Your Account email field no longer lets you submit an email address in an incorrect format. Email validation is now available. If you enter an email address that is not formatted correctly, <i>Email Address is invalid</i> message is displayed.
Candidate Experience - Admin - Create a new View page for LIVE and ARCHIVED Application Forms	OH-40079		<p>Previously, you had to click the CLONE icon to view the LIVE or ARCHIVED version of a configured application form.</p> <p>Now, the CLONE icon is replaced with a View icon, and a new VIEW page displays the pages and fields configured for that form in read-only mode.</p> <p>This view page has a CLONE button that allows you to clone the form if you want.</p>
Candidate Experience - Admin - Create a new View page for LIVE and ARCHIVED Job Details Pages	OH-40084		<p>Previously, you had to click the CLONE icon to view LIVE or ARCHIVED version of a configured Job Details page.</p> <p>Now, the CLONE icon is replaced with a View icon, and a new VIEW page displays the page in read-only mode.</p>

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Candidate Experience - Jobs - Application - Use input type email	OH-40174		<p>This view page has a CLONE button that allows you to clone the page if you want.</p> <p>To provide a better user experience, we are now using input type=email on fields that expect an email address to be entered on the multi-form apply and configurable apply.</p>
Candidate Experience - Admin - Images - Duplicate Alt text - WCAG 2.0 A 1.1.1	OH-40186		<p>Using the same ALT text on adjacent images on the Images Settings page resulted in screen readers 'stuttering' because the same text was read twice. With this ticket we made the ALT text unique for each image preview.</p>
Candidate Experience - Admin - Create a new View page for LIVE and ARCHIVED Presubmission Text	OH-40208		<p>Previously, you had to click the CLONE icon to view the LIVE or ARCHIVED version of configured presubmission text.</p> <p>Now, the CLONE icon is replaced with a VIEW icon, and a new VIEW page displays the presubmission text in read-only mode.</p> <p>This view page has a CLONE button that allows you to clone the text if you want.</p>
Candidate Experience - Admin - Add Internal Description Textbox to Presubmission Text	OH-40212		<p>Because there are DRAFT, LIVE, ARCHIVED versions for presubmission text now, you can enter an internal description for configured presubmission text. This helps track the reason(s) why you are creating new and archiving existing text.</p> <p>On the Add Presubmission Text page, enter text into the Description (Only displayed internally) field.</p>
ATS - Allow fields to be hidden when creating/editing a requisition	OH-40256		<p>ATS users with access to the Settings page in the ATS now can hide fields on the Create Requisition and the Edit Requisition forms. A new setting "Displayed Requisition Fields" is available on the Settings page. The setting shows the list of fields you can hide/show to users who create/edit requisitions. By default, all the fields are displayed. You can decide which fields should</p>

Name	Tracking ID	Support Case	Description
ATS - Allow fields to be hidden when creating/editing a job posting	OH-40260		<p>no longer display by unchecking the checkbox(es) and then clicking the Save button.</p> <p>Notes:</p> <ul style="list-style-type: none"> Required fields cannot be hidden. If all fields in a form section are hidden, the section header is also be hidden. Custom fields, EmployeeReferrals.com fields (if applicable) and Requisition Approval fields (when they show up) are not included in the list of fields that can be hidden.
			<p>ATS users with access to the Settings page in the ATS now can hide fields on the Create Job Posting and the Edit Job Posting forms. A new setting "Displayed Job Fields" is available on the Settings page. When clicking on that setting, you see the list of fields you can hide/show to users who create/edit job postings. By default, all the fields continue to display. You can decide which fields should no longer display by unchecking the checkbox(es) and then clicking the Save button.</p> <p>Notes:</p> <ul style="list-style-type: none"> Only fields that display on the first page of the create/edit job posting form can be hidden. Required fields cannot be hidden. If all fields in a form section are hidden, the section header will also be hidden. Custom fields and EmployeeReferrals.com fields (if applicable) are not included in the list of fields that can be hidden.

Resolved issues

Tracking ID	Support Case	Description
OH-39463	772713	An issue was reported around some inconsistency with the resume count on couple tabs on the Track My Jobs page. The different pages were displaying different numbers of resumes but would still link the user to the accurate number of resumes upon drilling into the resumes. This was due to the departments code getting a set of results that broke with resume counts into multiple records and then was only using the first record's value as the displayed count. It should have been adding all the records together for a final count. We updated it to just get a count from the database directly.
OH-40148		For users using an iPhone 6/7/8, or a variety of other smaller devices when logging into the Candidate Experience Admin portal, the SilkRoad Banner image was being chopped off. Code was submitted to make the max-width on the admin banner image 100%, so it scales down when 100% is smaller than the image's actual size.
OH-40169		When an applicant was using Candidate Experience to apply, if that applicant would step away from the application process for more than 20 minutes, and then attempted to complete the application, and error would occur. We changed the session timeout from 20 minutes to 60 minutes and added logic on what to do when a timeout occurs during the long/configurable apply process. The applicant will now be directed to a page that displays a user-friendly message, informing the applicant of the timeout and offering the ability to start over with the application process.

More info

- Click [here](#) for information about early adopter process, supported languages and browsers, and more.

Technical support

For technical assistance for any of our solutions, contact our support staff at:

- **International Toll Free:** Access numbers via SilkRoad Engagement Center.
- **SilkRoad Engagement Center:** <https://engagementcenter.silkroad.com>
No access? Email support@silkroad.com for access.
Email: support@silkroad.com