

SilkRoad Recruiting

Release Notes

2019.3.1, 2019.3.1.1, 2019.3.2

April, May 2019

New features and improvements

2019.3.2

Name	Tracking ID	Support Case	Description
Candidate Experience – Display message when job is no longer available instead of error code	OH-40598		On a Candidate Experience site when job seekers attempt to view a job that is no longer available (it's On Hold or deactivated or closed), they no longer see an error code. Instead they see a message that tells them the job is no longer available.

Resolved issues

2019.3.2

Name	Tracking ID	Support Case	Description
Candidate Experience - Admin - IE11/Windows7 - Long portal codes exceed field size	OH-41533		Fixed an issue where a long portal code would not wrap correctly on the <i>Career Site List</i> page of the Admin Portal.

2019.3.1.1

Name	Tracking ID	Support Case	Description
Candidate Experience – Jobs without assigned state not displaying	OH-41732		Fixed an issue where jobs that did not have a state assigned to them as part of the job location details were not displaying in the job list.

2019.3.1

Name	Tracking ID	Support Case	Description
ATS - COE Questions displaying out of order on Candidate Profile	OH-27056		Fixed an issue where the COE questions did not display in the correct order on the Candidate Profile page.
Standard OH Report - OFCCP/EEO report review for better performance	OH-38971	00758944	We made some improvements to the code that runs the <i>OFCCP/EEO report</i> to improve performance.
ATS - Applicant receiving duplicate 'Apply Reply' emails	OH-41517	00787543	Fixed an issue where some applicants received 'Apply Reply' emails for applications they had made in the past.
ATS - Report Builder visibility issue	OH-41607	00789690	Fixed an issue where Recruiter and Recruiting Manager users could see job information for a job linked to company locations that they did not have access to when creating a Job/Posting Metrics report in the Report Builder tool that did not include the <i>Company Location</i> column.
Candidate Experience - eForm completion notifications sent when served up front	OH-41672		Fixed an issue where ATS users received emails informing them that an applicant had completed an up-front eForm. This email is only supposed to go out to the ATS user—if the completed eForm had been sent to the candidate via CCE communication from within the ATS.

Technical support

For technical assistance for any of our solutions, contact our support staff at:

- **International Toll Free:** Access numbers via SilkRoad Engagement Center.
- **SilkRoad Engagement Center:** <https://engagementcenter.silkroad.com>
No access? Email support@silkroad.com for access.
- **Email:** support@silkroad.com