

SilkRoad Recruiting

Release Notes

Minor Release Notes for 2019.4

2019.4.1, 2019.4.2, 2019.4.3

July 2019

New features and improvements

2019.4.3

Module	Release Note	Key	Salesforce Number
Candidate Experience	The Almost Done message, which informs an applicant that they must complete an eForm (after they submit an CX application), is reworded to convey the urgency of completing the eForm. This improvement helps ensure that applicants complete that critical step in the application process.	OH-42353	

2019.4.1

Module	Release Note	Key	Salesforce Number
ATS	<p>A new Candidate Resume Profile setting was added to the settings page in the ATS. By default, this setting is set to Yes, which reflects current functionality. When this setting is set to No, then:</p> <ul style="list-style-type: none">• Any job—that is linked to a location the logged-in user is not assigned to—is hidden• Any job—that the user has not been assigned one of these roles (Recruiting Manager, Recruiter, Hiring Manager or Recruiting Team)—is hidden from the Tracked For drop-down. (Job is also hidden from the Requisition History list on the Summary tab).	OH-42200	

Resolved issues

2019.4.3

Module	Release Note	Key	Salesforce Number
Candidate Experience	Fixed an issue with the Locations search where locations without active jobs appeared in the list. Now, only locations with active jobs appear in the Locations search.	OH-42456	
Candidate Experience	Fixed an issue where the Recent Jobs snippet for Candidate Experience was not displaying the 10 most recent jobs in descending order of the posted date anymore.	OH-42529	00794510
ATS Candidate Experience	Improved the file upload functionality to correct a scenario where a resume file attached to a Candidate Profile is empty.	OH-42638	

2019.4.2

Module	Release Note	Key	Salesforce Number
Candidate Experience	Fixed an issue that prevented SilkRoad staff from creating a new Candidate Experience instance for clients who called into SilkRoad and asked about getting access to their Production instance of Candidate Experience. This issue did not affect customers who already had an instance created; it only prevented SilkRoad from creating an instance for clients who hadn't requested one so far.	OH-42276	00793779

2019.4.1

Module	Release Note	Key	Salesforce Number
ATS	Fixed an issue that occurred for some clients after the 2019.4 release, where the hiring manager received this message: <i>You are attempting to access an area you are not authorized to see</i> when attempting to view a resume that they were asked to review.	OH-42228	00793865

Technical support

For technical assistance for any of our solutions, contact our support staff at:

- **International Toll Free:** Access numbers via SilkRoad Engagement Center
- **SilkRoad Engagement Center:** <https://engagementcenter.silkroad.com>
No access? Email support@silkroad.com for access.
- **Email:** support@silkroad.com