

SilkRoad Recruiting

Release Notes

v2019.7

November 2019

New features and improvements

New features and improvements are summarized here. Need more details? Click [here](#).

Module	Release Note	Key	Salesforce Number
ATS	The Candidate Experience fee agency career sites no longer require a password for authentication. Users are now authenticated by the combination of the fee agency specific email address, as well as a unique URL token. For those instances where a fee agency is in need of a new unique URL, we have added the Regenerate URL Tokens bulk action on the Fee Agencies page. Simply check the box for the fee agency that is in need of a new unique URL token, select the Regenerate URL Tokens bulk action, and click Go. The new URL token will be generated, and you just have to email that new URL to the fee agency, using the available merge fields when sending emails to fee agencies.	OH-43151	
ATS	The Category field has been added to the Create and Edit Requisition pages. You can now pre-select the job category field on the job template. When selecting the job template to create a requisition, the pre-selected job category automatically pre-populates on the requisition.	OH-42269	
ATS	Address 1 and Address 2 fields have been added to the Company Location Details page, replacing the Address field. Any information previously entered in the Address field now displays in the Address 1 field.	OH-42416	
ATS	Results per page drop-down is now available on the Jobs, Resumes, and Fee Agencies pages. On the Jobs page, options are 10 (default), 25, and 50. On Resumes and Fee Agencies pages, options are 10 and 25 (default).	OH-43360	
ATS	The existing eForm Notification Email setting now has an additional option: Attach eForm. When selected (checked), the system creates a PDF version of the completed eForm and attaches it to the email that is sent to users who were selected to get the email. This option is unchecked by default.	OH-43012	

ATS	Jobs page improvements: Status column added, Filled filter added, and Filled option removed from the Status filter. These improvements help you narrow your searches. For example, you can narrow your searches by selecting Open from the Status filter and Yes from the Filled filter.	OH-42613
ATS	Justify button added to the menu bar of the TinyMCE editor in the ATS.	OH-43114
ATS	Jobs page improvement: Priority column added to list of available columns for selection. It does not display by default. Once added, the priority indicator (green, yellow, red) for each job displays depending on what it was set to during the creation of the job posting process. A gray icon displays for all closed jobs.	OH-42864
ATS	When selecting the Create New Profile option from the What would you like to do with this candidate? drop-down menu, you can now deselect any Recruiting Attachments or Candidate Provided Attachments that should not be copied to the new profile. (All available attachments are selected by default.) Any eForm that the candidate may have completed can now also be copied to the new profile. (All eForms are selected by default.)	OH-42993
ATS	The Department multi-select autocomplete field has been updated to match a department by name or code as you type. The field also returns the department code in parentheses. These changes are implemented everywhere the Department multi-select autocomplete field is used, i.e. the Department filter on the Jobs page, the Reassign Department action on the Jobs page, and so on.	OH-42860
Candidate Experience	Tracking pixels can be added to Candidate Experience career sites. It can be added to all external facing pages or the Thank You page only. This functionality is not accessible to Candidate Experience admin users. Contact SilkRoad Support if you want to add a tracking pixel to your Candidate Experience career site(s).	OH-41742
Candidate Experience	Screen reader accessibility improvement: When using a screen reader and clicking More Search Options, the screen reader now announces that the section expanded.	OH-43434
Candidate Experience	Screen reader accessibility improvement: The embedded Google Maps on the Job Details page is now accessible for screen readers. A description above the map includes a link to view a larger map in a new browser tab. The screen reader announces the link, and if selected, Google Maps opens in a new tab. On mobile devices with the Google Maps app installed, users are prompted whether to open the link in their Google Maps app.	OH-43424

Candidate Experience	New setting on the General Settings page: Hide Company Name On The Job List Page. If enabled, company name does not display on the Job List page. If disabled, the company name displays on the Job List page underneath the banner image. (Disabled is the default.) This setting does not affect any other locations in Candidate Experience where the company name is displayed.	OH-43256
Candidate Experience	A Fee Agency Job Details Page setting is now available in the Candidate Experience Admin portal. Admin users can create a custom Job Details page for fee agencies. The details page can be configured like the existing external career sites, but it only appears when a fee agency user views the job, allowing you to display job information that you do not want exposed to external career sites.	OH-42827
Candidate Experience	A Fee Agency Application Form setting is now available in the Candidate Experience Admin portal. Admin users can create a custom application form specifically for fee agencies. This application form can be configured just like the existing configurable application form for the external career sites, but it only displays when a fee agency user clicks the Apply button to submit a candidate.	OH-42823
Candidate Experience	The AddThis bar (the social media icon bar that lets users share the job) now also displays on the Job Details page when the Candidate Experience career site is embedded. Also, the bar now displays underneath the job title on the Job Details page.	OH-42345
Candidate Experience	Position Type filter added to the Candidate Experience job search. Job Search Filters section added to the Job List setting in the Candidate Experience Admin portal. Admin users can enable/disable any available filter. Search jobs by location filter and Search jobs by category filter are enabled by default. Search jobs by position type filter is disabled by default.	OH-42373
Candidate Experience	ALT tags are now included on all three (color, white, dark) of the social media icon options in the Candidate Experience Admin portal in accordance with WCAG 2.0 A F89.	OH-41720
Candidate Experience	Clear filters link is now available in the Candidate Experience career site filter section. Job seekers can quickly clear all filter selections to start over with the job search.	OH-37067

Candidate Experience	A Fee Agency Submission Email setting has been added to the Fee Agency Application Form settings page. When enabled, a system email is sent to the email address stored in the ATS for the fee agency, notifying that a successful resume submittal happened. The system takes into consideration the settings of the Manage Email setting page in the Candidate Experience Admin portal. (The setting is disabled by default.)	OH-43312
Candidate Experience	A new Fee Agency Sign In page has been created for the fee agency Candidate Experience portals. It is used to authenticate fee agency users. The link to the sign in page is unique to each fee agency and it can be sent to the fee agency from within the ATS. (On the Fee Agencies page, select fee agencies, select the Send Email option, and use available merge fields for the Candidate Experience career sites.) When a fee agency user clicks the link in the email (which the fee agency users should bookmark), the Fee Agency Sign In page opens. The user enters the email address that has been entered on the fee agency profile page in the ATS. In addition, the Subscription Start Date and the Subscription Expiration Date are now being taken into consideration when a fee agency user attempts to log into the Candidate Experience fee agency career site. Fee agency users will not be able to log into the site with a Subscription Start Date that is in the future, and they will also not be able to log in if the Subscription Expiration Date that is in the past.	OH-42831
Candidate Experience	Informational text added to the Quick Apply page for fee agencies to let the fee agency user know to enter the applicant's information (First Name, Last Name, Email Address) into the fields below rather than their own information.	OH-43332
Candidate Experience	Select One is the default option to the State drop-down of the Candidate Experience application form.	OH-43491
Candidate Experience	When fee agency users search for jobs using the available filters on the Candidate Experience Job List page, only filter options that have at least one active job linked to them display as an available filter option.	OH-43532

Resolved issues

Module	Release Note	Key	Salesforce Number
ATS	Corrected an issue where the State field did not pre-populate with any state name when selecting a company location that had a state linked to it. This issue occurred when creating a requisition or job posting using a job template, and the locations fields were locked down.	OH-43177	
Candidate Experience	The Candidate Experience code has been updated to include both the Countries the Candidate is authorized to work in, and the Do you have US. Gov't Security Clearance? questions, as available fields for the configurable application form for Open Submissions.	OH-42803	

More info

- Click [here](#) for information about early adopter process, supported languages and browsers, and more.

Technical support

For technical assistance for any of our solutions, contact our support staff at:

- **International Toll Free:** Access numbers via SilkRoad Engagement Center
- **SilkRoad Engagement Center:** <https://engagementcenter.silkroad.com>
No access? Email support@silkroad.com for access.
- **Email:** support@silkroad.com