





**SilkRoad Recruiting
Release Notes
v2020.1 | April 2020**

New features and improvements

New features and improvements are summarized here. Need more details? Click [here](#).

Module	Release Note	Key	Salesforce Number
ATS	Track My Jobs and Manage Job menu options have been removed from the navigation bar. These options and subsequent pages are no longer available.	OH-44938	
ATS	Recruiter, Candidates, and Jobs dashboards are now sub menu options under the Dashboard menu option in the navigation bar.	OH-43762	
ATS	On many pages in SilkRoad Recruiting, actions are consolidated under a new ellipses menu button  . Click it and then select an action. Pages affected include Manage Requisitions, Job Postings Detail, Interview Requests, Recycle Bin, and more.	OH-44950	
ATS	Toastr flash messages replace modal window messages on several pages in SilkRoad Recruiting. Toastr messages flash at the top right of a page and then disappear. Pages with Toastr flash messages include Update Business Units, Update Departments, and Update Fee Agency.	OH-44974	
ATS	Buttons throughout SilkRoad Recruiting have a new look. They are green with white text.	OH-44838	
ATS	In previous versions of SilkRoad Recruiting, the Manage Report Access link was available only to recruiting managers and administrators via My Reports. Now, Manage Report Access is a menu option under Reports and a new user permission, Mange Report Access, controls which users can access the Manage Report Access functionality.	OH-44774	
ATS	When searching for jobs or candidates on the Open Jobs or Resume pages, these search options are now located under the ellipses menu  : Save Search As, Columns, Basic Searches, My Searches, and Manage my searches.	OH-43753	
ATS	User avatar has been added to the header (top of page). Click it to access the Candidate Experience Admin Portal link (if that's setup and you have access), My Account link, and Log Out link.	OH-44155	

ATS	The navigation bar has a new look. New color, hamburger menu toggles to expand/collapse menu options, and sub menus are now in alphabetical order. In full view (expanded), these are the top level menu options: Dashboards, Jobs, Candidates, Reports, Administration, and Help. In closed view (collapsed), menu options are represented by icons.	OH-45130
ATS	When creating a job position or requisition, location details now pre-populate when using a job template that has company location linked to it or by manually selecting the Job Location Code.	OH-43446
ATS	A quick search for jobs and candidates is available in the header (top of page). Toggle between a candidate search and job search by clicking the down arrow. Enter search text in the text box.	OH-44159
ATS	As part of the user interface (UI) update, the Show only requisitions pending posting link was moved under the ellipses menu in the top right corner of the Manage Requisitions page. When you click that option, it is replaced with the View All Requisitions option. This allows you to easily toggle between the two options.	OH-44762

12 issues

Resolved issues

Module	Release Note	Key	Salesforce Number
ATS	Direct access to the Recruiter Dashboard is now no longer available for users who do not have access via the dashboard option in the left navigation bar.	OH-43828	
ATS	The Resource Activity page has been removed. It was not needed because it stopped working years ago after SilkRoad stopped posting jobs manually for clients.	OH-44428	
ATS	Fixed an issue where the Return to List button on the page where you select the CQE questions for a job displayed an 'Access Error'. Now, you are correctly routed back to the CQE selection list.	OH-44480	

ATS	Fixed a bug that allowed the Change Job Association and the Change Hiring Stage drop downs to display for hiring managers when viewing a list of candidates in a folder.	OH-44616
ATS	Fixed an issue where under some very specific circumstances a recruiter user could not save a search.	OH-44689
ATS	Fixed an issue where the State field was not populated with the value selected for the Job Location on the job template that was used to create a job posting. The issue of the State field not populating also existed when a job posting was created from scratch, but the user selected a pre-defined job location. This has also been fixed.	OH-45158
ATS	Fixed an issue where the State field was not populated with the value selected for the Job Location on the job template that was used to create a requisition.	OH-45162
ATS	Fixed an issue where the fields in the cloned job were not populating with the values from the original job. And when making edits to the cloned job, those edits did not reflect only on the cloned job.	OH-45387
Candidate Experience	Fixed an issue that occurred when an admin user uploaded a file greater than 10MB on the Manage Email Settings page and attempted to save it. After selecting an image that had the correct size, the Save button remained disabled. Now, the Save button displays again and allow the user to save the correctly sized image.	OH-43308
Candidate Experience	Fixed an issue that occurred when a candidate used the GDPR opt-out link in the Candidate Experience email after submitting an Open Submission application. The email sent to ATS users designated by the Candidate Experience Admin user (if configured) did not contain the Open Submission for the application type in that email.	OH-43324
Candidate Experience	Fixed an issue that in some scenarios, a fee agency could submit resumes to jobs they were not specifically assigned to. Now, an error is shown if a fee agency submits resumes to jobs not belonging to that fee agency.	OH-43495
Candidate Experience	Fixed an issue that caused an error to occur when a candidate used the Search By Keywords edit box and entered a search string containing the '<' and the '>' symbols. The validation has been corrected to allow the search string to contain HTML so that an error does not occur on the boolean search side.	OH-43808

Candidate Experience	Fixed an issue with the date/time stamp in the email that is sent to the SilkRoad Recruiting user selected in the Replies Emailed To section on a job when an applicant applied to a job on the Candidate Experience career site.	OH-43844
Candidate Experience	Fixed an issue that in very rare specific scenarios caused the duplicate check on the first page of the Candidate Experience application form not to catch a potential duplicate application.	OH-43917
Candidate Experience	Fixed an issue where any modal window in Candidate Experience that was longer than the page it displayed on was cut off at the bottom.	OH-43957
Candidate Experience	Some applicants discovered that when performing a job search in Candidate Experience for job titles that include a comma or special characters (despite the search result being identical to the job title on the site), no results were returned. Because the search bar uses Boolean searching functionality, the site looks for the full string to include quotations to retrieve accurate results. Going forward, Boolean search strings that contain invalid characters will now have those invalid characters replaced with an 'implied and' and will result in reasonably accurate results. Best results when doing exact string searches occur when the entire string is wrapped in quotes.	OH-44217
Candidate Experience	Fixed an issue that allowed you to enter an email address with an incorrect email format in the Enter Email Addresses field on the Manage GDPR Settings page. The system now validates that the email address entered and saved is a valid email format.	OH-44404

17 issues

More info

- Click [here](#) for information about early adopter process, supported languages and browsers, and more.

Technical support

For technical assistance for any of our solutions, contact our support staff at:

- **International Toll Free:** Access numbers via SilkRoad Engagement Center
- **SilkRoad Engagement Center:** <https://engagementcenter.silkroad.com>
No access? Email support@silkroad.com for access.
- **Email:** support@silkroad.com