



**SilkRoad Recruiting
Release Notes
Minor Release Notes for 2020.1
2020.1.1 - 2020.1.4 | May 2020**

Resolved issues

2020.1.4

Module	Release Note	Key	Salesforce Number
ATS	Fixed an issue where some users were seeing an error when trying to perform an advanced search, where the search string contained a space that was caused by hitting the ENTER key, the TAB key or similar when entering the search string.	OH-45700	
ATS	Fixed an issue where users were getting an "You have attempted to access an area that you are not authorized to see." error, when trying to add a comment to a Candidate Resume Profile when coming from the Review Request page.	OH-45683	
ATS	Fixed an issue where users using the legacy approval process got an error when attempting to create or edit requisitions and attempting to forward that requisition for approval. Important Note: This ticket will fix the issue; however, any client still using the legacy approval process should work with the SilkRoad Support team to get the updated approval process enabled, which has been available for over 5 years.	OH-45646	00815060
ATS	Fixed an issue where the new navigation bar appeared in a pop-up window when you attempted to change a job posting's Priority setting.	OH-45638	00815032
ATS	Fixed an issue where the new navigation bar overlaid and obstructed the Job Description field after you clicked the Full Screen button in the menu bar of that field.	OH-45615	
ATS	Fixed an issue where the new navigation bar displayed on the Print Preview when you attempted to print the eForm from the Candidate Resume Profile page.	OH-45610	00814971
ATS	Fixed an issue where the new navigation bar appeared in a modal window when you attempted to change candidate disposition.	OH-45602	

7 issues

2020.1.3

Module	Release Note	Key	Salesforce Number
ATS	Fixed a bug where you would only see a range of 20 years when clicking on the year drop-down of the date picker. The date picker list now goes back 100 years and shows the next 5 years in the future.	OH-45598	00814906
ATS	Fixed an issue where users using the legacy approval process got an error when attempting to create or edit requisitions and selecting the Save Without Review option. Important Note: This ticket will fix the issue; however, any client still using the legacy approval process should work with the SilkRoad Support team to get the updated approval process enabled, which has been available for over 5 years.	OH-45581	00814781
ATS	Fixed an issue where some of the formatting of rich text fields for a job posting, i.e Job Description, did not display on the Review Job Details page when posting a requisition and also on the Job Posting Details page.	OH-45558	00814740
ATS	Fixed an issue where in some circumstances the Recruiter user role had access to three system reports, and the Admin user could not hide those reports from the Recruiter view.	OH-45539	

4 issues

2020.1.2

Module	Release Note	Key	Salesforce Number
ATS	When posting a job to a job board via Broadbean, there was an issue selecting the check box of a job board. This has been corrected. Now, instead of a check box, Broadbean users click the tile of job board and a green checkmark appears beside that tile, indicating that job board is selected.	OH-45451	
ATS	When posting a requisition, a message appeared on the page where a job category is selected that stated the selected job category had been selected and locked down even though the field had not been locked down or set. This is now fixed.	OH-45186	00806424
Candidate Experience	Fixed an issue where the Submit Your Profile open submission link appeared on a Candidate Experience career site when there were no jobs listed on the career site even though the setting was set to not show the link.	OH-45487	
Candidate Experience	When a user of an embedded Candidate Experience career site performed a keyword search or created a job alert, the full Candidate Experience site was displayed rather than the embedded version. This has been corrected.	OH-45475	
Candidate Experience	In some embedded career sites, the Create Job Alert link was not visible because the Create Job Alert modal window was cut off. This has been corrected.	OH-45426	
Candidate Experience	Fixed an issue on Android devices where users could enter text in date fields when completing an application form on a Candidate Experience career site.	OH-43947	

[6 issues](#)

2020.1.1

Module	Release Note	Key	Salesforce Number
ATS	Fixed an issue that caused an error when a user with access to Report Builder attempted to create a new report. The error happened when a user selected one of the data mart options and was caused by some work done for the UI update.	OH-45447	

1 issue

Technical support

For technical assistance for any of our solutions, contact our support staff at:

- **International Toll Free:** Access numbers via SilkRoad Engagement Center
- **SilkRoad Engagement Center:** <https://engagementcenter.silkroad.com>
No access? Email support@silkroad.com for access.
- **Email:** support@silkroad.com