



**SilkRoad Recruiting
Release Notes
v2020.2 | June 2020**

New features and improvements

New features and improvements are summarized here. Need more details? Click [here](#).

Module	Release Note	Key	Salesforce Number
ATS	In CCE Correspondence, the error message that appears when you attempt to attach/upload a document that exceeds the max file size of 10MB has been updated to the new UI.	OH-45007	
ATS	Fixed an issue where the new navigation bar overlaid and obstructed the Job Description field after you clicked the Full Screen button in the menu bar of that field.	OH-45842	
ATS	On the Jobs and Resumes pages, by default, the results table now displays all selected columns without the need to scroll. If you want, you can click the double-arrow button to display results in expanded view and then scroll to see all columns.	OH-45543	
ATS	The page that opens after you click the <i>See Hot Matches</i> link on a job has been updated to the new UI.	OH-44999	
ATS	Adding or editing CQE questions on job templates has a new look (it's updated with the new UI). Toggle a CQE question to select it then choose options like making it required and where in the system you want it asked/displayed.	OH-44962	
ATS	The Email Candidates page (which opens when sending CCE Correspondence) is updated with the new UI. There is also a new preview modal window and confirmation messages. After you click the Send Email button, you are routed back to the originating page instead of an intermittent page like in the old UI.	OH-45003	
ATS	When creating a requisition or job posting, the error message that appears when you attempt to change the default requisition administrator or job creator has been updated to the new UI.	OH-45098	
ATS	The Resume Review Status page has been updated to the new UI. The links that were previously displayed in the middle of the page are now accessible under a new ellipses menu button.	OH-45015	

ATS	On the Jobs Dashboard, when you click the count in the Submittals column in the Career Site Posting section, the Resume Advanced Search page opens.	OH-45079
ATS	The time-out warning message that displays after 50 minutes of inactivity has been updated to the new UI. The new message now also contains a 10-minute countdown, allowing you to see how much time is left before an automatic logout occurs. You can click Continue to stay logged in or Log Off to log off. When you are automatically logged out or clicked Log Off , you are routed to the Log-In page.	OH-45102
ATS	The Manage Requisition menu option in the navigation bar is no longer visible to users with the Exec./Report Viewer role.	OH-45461
ATS	The validation/error messages that display when creating a job posting have been updated to be consistent. Each page now displays those messages in the same updated format of the new UI.	OH-45311
ATS	The navigation buttons that you use when positing a requisition are updated to the new UI.	OH-45207
ATS	When creating or editing a job posting, the page that opens after you click Define Question Settings or Update Question Settings on the Evaluation Question page has been updated to the new UI.	OH-45199
ATS	The buttons in the job posting creation/editing process are now consistent and updated to the new UI.	OH-45174
ATS	The View Ranking Criteria page is updated to the new UI.	OH-45191

ATS	<p>The Resume Search setting (Administration>Settings) has a new setting: <i>Show only resumes in stages before the Hired stage when clicking on the resume count of a job</i>. This setting controls whether the resume count on the Jobs Advanced Search page includes all resumes or only resumes in hiring stages before the Hired stage (or whatever the Hired stage is labeled in your system if you customized during configuration). The options:</p> <ul style="list-style-type: none"> • No: (Default) Resume count includes all resumes no matter the hiring stage • Yes: Resume count only includes resumes in hiring stages before the Hired stage <p>This improvement originated because the resume count on the Manage Jobs and Track My Jobs pages (which were eliminated in version 2020.1) showed a list of only those applicants who had not been hired yet for the job, had not been disqualified, or the offer had not been declined. This improvement provides that same functionality now on the Jobs Advanced Search page.</p>	OH-45569
ATS	<p>The pop-up window that is displayed when you click Preview on the CCE Correspondence page has been updated to the new UI.</p>	OH-45483
ATS	<p>The validation/error messages that appear throughout the job posting creation/editing process are now consistent. Each page now displays those message in the same updated format of the new UI.</p>	OH-45154
ATS	<p>The validation/error messages that appear when creating/editing a requisition are updated to be consistent. The messages are updated to the new UI.</p>	OH-45166
ATS	<p>The confirmation message that appears when you change a candidate's disposition from the Candidate Resume Profile page is now updated to the new UI.</p>	OH-45594
ATS	<p>Labels were added underneath some text boxes on the Create/Edit Fee Agency page. They help you better understand what information is needed.</p>	OH-45150
ATS	<p>The validation/error messages that display when creating/editing a job template are now consistent and updated to the new UI.</p>	OH-45170

ATS	When selecting <i>Evaluation Rankings</i> from the <i>What would you like to do with this candidate?</i> drop-down, you now see that buttons on that page are updated to the new UI. The page layout of the text area and radio buttons have a cleaner, improved look.	OH-45126
ATS	The window that opens after selecting <i>Change Job</i> from the <i>What would you like to do with this candidate?</i> drop-down has been updated to the new UI.	OH-45118
ATS	The buttons on the page that opens after selecting <i>Employee Profile</i> from the <i>What would you like to do with this candidate?</i> drop-down are updated to the new UI.	OH-45122
ATS	The window that opens after selecting <i>Create New Profile</i> from the <i>What would you like to do with this candidate?</i> drop-down has been updated to the new UI.	OH-45114
ATS	The modal window that opens after selecting <i>Initiate Assessment Request</i> has been updated to the new UI.	OH-45106
ATS	The AAP Job Group page (Administration>AAP Job Group) has been updated to the new UI.	OH-44958
ATS	The window that opens after selecting the <i>Initiate Background Check</i> option from the <i>What would you like to do with this candidate?</i> drop-down is now updated to the new UI.	OH-45110
Candidate Experience	<p>You can now create an RSS feed for any Candidate (CX) career site yourself without having to contact SilkRoad Support.</p> <p>Add the following to the end of the URL of the main Candidate Experience (CX) career site page that you want to create the feed for:</p> <p>/RSS</p> <p>Here is an example:</p> <ul style="list-style-type: none"> • Career site URL: www.jobs.silkroad.com/MyCompany/Careers • RSS Feed URL: www.jobs.silkroad.com/MyCompany/Careers/RSS <p>The RSS feed has the same information that is shown on the Job Details Page for that career site. Whatever fields are configured to display on that page are the fields that are included in the RSS feed except job-related custom fields. The job-related custom fields will be added to the RSS feed in a future release.</p>	OH-43394

Resolved issues

Module	Release Note	Key	Salesforce Number
ATS	Fixed an issue where some system emails still had a FROM name of "OpenHire Customer Support". Those instances have been changed to "SilkRoad Recruiting Customer Support".	OH-31478	
ATS	Fixed an issue where a non-user friendly error message appeared when clicking on the APPROVE or on the REJECT link in the requisition approval email when the requisition had been deleted since the approval email was sent or the user was removed from the approver list after the email was sent. Here's what the new message looks like: <i>"You are no longer able to approve or reject this requisition, because it has either been deleted, or you have been removed from the list of approvers. Please contact your System Administrator if you have any questions."</i>	OH-43173	00798589
ATS	In the old user interface when deleting a candidate from the Candidate Resume Profile page, a broken error message page was displayed. This has been corrected. Now, after deleting a candidate, a toastr message appears in the top right of the page and then the Resume Advanced Search page opens.	OH-45027	
ATS	Fixed an issue in the new UI where the Save button continued to be disabled on the Create Requisition page even after you filled in all the required fields on that page.	OH-45299	
ATS	Fixed an issue in the Emails for Outages and Upgrades setting where an error message did not display and you were not prompted to correct email address list when an invalid email address format was entered, maximum email addresses were exceeded, or email addresses were not separated by semicolons.	OH-45495	

ATS	Fixed an issue that occurred occasionally for very specific custom fields that are set-up as currency fields, were the value entered into that custom field would not display correctly when being used in a job template, and the job template in turn then was being used to create a requisition or job posting.	OH-45866
Candidate Experience	<p>To better adhere to WCAG guidelines, a required Name field is added to the following configurable pages in the Candidate Experience (CX) Admin portal:</p> <ul style="list-style-type: none"> • Application Form • Fee Agency Application Form <p>When creating a new form or editing a draft form (created before this release), you must enter a name in the required Name field. This name does not display externally. It displays in the Candidate Experience Admin portal as the name in the list of drafts, live, and archived forms. It helps to easily identify a specific form when looking at the list of forms, and it displays in the page titles of the Candidate Experience (CX) pages.</p>	OH-41505
Candidate Experience	<p>To better adhere to WCAG guidelines, a required Name field is added to the following configurable pages in the Candidate Experience (CX) Admin portal:</p> <ul style="list-style-type: none"> • Job Details Page • Fee Agency Job Details Page <p>When creating a new form or editing a draft form (created before this release), you must enter a name in the required Name field. This name does not display externally. It displays in the Candidate Experience Admin portal as the name in the list of drafts, live, and archived forms. It helps to easily identify a specific form when looking at the list of forms, and it displays in the page titles of the Candidate Experience (CX) pages.</p>	OH-41509
Candidate Experience	<p>To better adhere to WCAG guidelines, a required Name field is added to the Presubmission Text page in the Candidate Experience (CX) Admin portal.</p> <p>When creating new presubmission text or editing draft text (created before this release), you must enter a name in the required Name field. This name does not display externally. It displays in the Candidate Experience Admin portal as the name in the list of drafts, live, and archived forms. It helps to easily identify a presubmission text when looking at the list, and it displays in the page titles of the Candidate Experience (CX) pages.</p>	OH-41513

Candidate Experience	Fixed an issue with the embedded Candidate Experience career site option where the pagination of search results read <i>Page 0 of xx</i> instead of <i>Page 1 of xx</i> when you clicked the link to return to the Job List after clicking on a job from the first page of search results.	OH-45182
Candidate Experience	Improved the message job seekers see when navigating to a Candidate Experience (CX) career site that is no longer active. Here's the new message: <i>"The career site you are attempting to reach has been deactivated. Please navigate to our company website and access our new career site from there."</i>	OH-45430

More info

- Click [here](#) for information about early adopter process, supported languages and browsers, and more.

Technical support

For technical assistance for any of our solutions, contact our support staff at:

- **International Toll Free:** Access numbers via SilkRoad Engagement Center
- **SilkRoad Engagement Center:** <https://engagementcenter.silkroad.com>
No access? Email support@silkroad.com for access.
- **Email:** support@silkroad.com