



**SilkRoad Recruiting
Release Notes
v2020.4 | September 2020**

New features and improvements

New features and improvements are summarized here. Need more details? Click [here](#).

Module	Release Note	Key	Salesforce Number
ATS	The buttons (bottom of the page that opens after moving a candidate to an offer stage and on the page when you modify offer details) are updated to new UI style.	RND-568	
ATS	There is now a Print option under the ellipsis menu on the Job Posting Details page. Use it to print to PDF or paper. It includes all job details that display on the page.	RND-1052	
ATS	The EEO/AA Info page in SilkRoad Recruiting is updated to the new UI. Selection lists, refresh function, and new modal window improve the flow on this page.	RND-1258	
ATS	The buttons on the Summary tab are now updated to the new UI as well as the pop-up window that opens after you click the Edit button.	RND-1279	
ATS	Settings for Emails to ATS Users section is added to the Email settings page in Candidate Experience Admin portal. The section has two new settings and both are disabled by default: - Send email when applicant withdraws his/her application - Send email when applicant clicked the "Not Me" link You can enable either one or both, and once enabled, the system sends a notification email to the assigned recruiter of a job, letting the recruiter know that a candidate has either withdrawn their application from consideration or clicked the 'Not Me' link for an application, indicating the application was not made by them.	RND-1300	

Candidate Experience	<p>The Thank You For Applying email sent to applicants who apply to jobs on a Candidate Experience career site has improved wording now.</p> <ul style="list-style-type: none"> - The updated email subject now reads: 'Further Action May Be Required For Your Job Application' -The updated email body text now reads: 'Your Application For (JobTitleName) <p>IMPORTANT: If you did not proceed to the final step of the application process when you applied to this job, then you must complete this form now to be considered for employment. If you did complete the form, no further action is needed from you at this point.</p> <p>We're always looking for great people and we really appreciate the time you've taken to apply. Our team will reach out after they have a moment to review your application.</p> <p>You can withdraw your application at any time by visiting the link below and retrieving your Candidate Profile by entering your email address.</p> <p>View My Account</p> <p>If you did not apply to this job and feel that you have received this email in error, please click here to remove yourself.</p> <p>Thank you.'</p> <p>NOTE: The words "complete this form" in the sentence "... you must complete this form now to be considered for employment." is a link to the eForm.</p>	RND-461
Candidate Experience	<p>A presubmission page can be created for Candidate Experience fee agency portals. Candidate Experience Admin users can add presubmission text to any fee agency portal, and fee agency users must click the Accept button to submit a resume. If the fee agency user clicks the Decline button, the resume cannot be submitted.</p>	RND-1096
Candidate Experience	<p>The message that appears when a job seeker navigates to a Candidate Experience career site with no active job openings is improved. The red X is gone and message text is now: 'We do not have any job openings available at this time. Please check back again soon.'</p>	RND-1178

Candidate Experience	<p>New setting on the Job List settings page in the Candidate Experience Admin portal: Collapse search filter section by default.</p> <p>This setting controls whether search filters are expanded or hidden (collapsed). This setting is on by default, which means search filters are collapsed by default on the Job List page. (Saves screen space). If you do not want the filters collapsed by default, disable this option. The filters are expanded on the Job List page.</p>	RND-1228
Candidate Experience	<p>New setting on the Job Details page: Hide Search jobs by keywords bar on Job Details page.</p> <p>This setting controls whether the keyword search bar is displayed on the Job Details page of a Candidate Experience career site. By default, the setting is turned off (disabled). This means the keyword search bar is displayed on the Job Details page. If you enable this setting, the keyword search bar does not appear on the Job Details page.</p>	RND-1239
Candidate Experience	<p>New setting on the Job List settings page: Display Options for Job List.</p> <p>It controls whether jobs are grouped on the Job Lists page in a Candidate Experience career site.</p> <p>The options:</p> <ul style="list-style-type: none"> - Nothing: Jobs are not grouped. Choose how to order them (Order By setting) and results per page (Results Per Page setting). - Category: Jobs are grouped by category in alphabetical order. (This is the default option and is how jobs are listed currently.) - Category (display hierarchy): Jobs are essentially listed the exact same way as the 'Category' option; however, instead of displaying the lowest level category name, the system displays the entire category hierarchy, up to the three possible levels. 	RND-1248
Candidate Experience	<p>The Fee Agency ID is now passed to the Candidate Experience API. This means the API does not allow the source parameter in the URL to be changed or overwritten, which ensures the source of any resume submitted by a fee agency has the correct source linked to it.</p>	RND-1298

Candidate Experience	<p>Candidate Experience Admin users can now upload a banner image for a Candidate Experience career site that spans the entire width of the career site rather than a smaller banner image in the middle of the screen only. The Custom Image (entire width of the page) option controls this. It's available from the Image Type drop-down in the Banner Image section on the Images settings page in Candidate Experience Admin portal.</p> <p>Banner image file types allowed for upload are .png, .jpeg, .jpg, .gif or .svg. A custom banner that spans the entire width of the page requires an aspect ratio of 3:1 (width to height). Recommended dimensions for that image are 1200 x 400 pixels.</p> <p>The max display dimensions for a custom banner image to display in the middle of the page are 500 x 100 pixels, which is an aspect ration of 5:1 (width to height).</p>	RND-1313
Candidate Experience	<p>Candidate Experience Admin users can now upload .ico files as their custom favicon image. The ICO file format is an image file format for computer icons in Microsoft Windows. ICO files contain one or more small images at multiple sizes and color depths, allowing them to be scaled appropriately.</p>	RND-1322
Candidate Experience	<p>New OGP Image section added to the Images settings page in the Candidate Experience Admin portal.</p> <p>OGP is Open Graph Protocol. OGP Images are automatically shown with shared links, i.e. links to job postings on Candidate Experience career sites, on platforms like Facebook, LinkedIn and Twitter. Admin user can upload a .png, .jpeg, .jpg or .gif file to use as the OGP image. Recommended dimensions for an OGP image are 1200 x 630 pixels, which is an approximate aspect ratio of 1,91:1 (width to height).</p> <p>An effective OGP image is relevant to the page content, "click-worthy" to catch people's eyes in a social media feed, and branded to match the website's brand or business. The OGP image should give people on social media a preview of what they will see if they click the link.</p>	RND-1323

Resolved issues

Module	Release Note	Key	Salesforce Number
ATS	To improve security, we implemented a solution that discards the jSessionId and creates a new one upon successful login and any other active sessions within the same browser window become invalid.	RND-17	
ATS	To improve security, additional field validation is implemented to prevent exception condition errors from occurring. Those errors could have suggested weaknesses in the input validation strategy and could have been exploited to cause unexpected behavior.	RND-20	
ATS	<p>Fixed an issue that occurred when using the Change Hiring Stage bulk action after performing a resume search that returned results linked to different workflows. When resumes from different workflows were selected, and the Change Hiring Stage bulk action was initiated, you would see duplicate workflow stages in the drop-down. Instead of seeing duplicated workflow stages, if you now attempt to change the hiring stage of candidates linked to different workflows, this message is shown:</p> <p>'The "Change Hiring Stage" action can only be used when all selected candidates belong to jobs with the same workflow.'</p> <p>If your system has more than one workflow configured, use the workflow filter on the Advanced Resume Search page. Filtering resumes by a single workflow ensures that the hiring stage of all returned search results can be changed using the 'Change Hiring Stage' bulk action.</p>	RND-1252	
ATS	All buttons that display under the Resume/CV tab on the Candidate Resume Profile page have been updated to the new UI.	RND-1256	
ATS	Fixed an error that occurred when the names of all custom fields were extremely long and exceeded a combined max length for characters allowed. This caused an error when users attempted to generate an offer letter that used all these custom fields.	RND-1434	

ATS Candidate Experience	Corrected a typo in the security clearance question that is displayed on career sites. The security clearance question is now "Do you have U.S. Gov't Security Clearance?"	RND-1593
Candidate Experience	To meet WCAG 2.1 AA F78 standards, we added borders on hover to links and buttons to avoid obscuring the focus outline around focusable elements.	RND-715
Candidate Experience	To meet WCAG 2.1 A 4.1.1 standards, we made an improvement around duplicate IDs of portal, listed in the Candidate Experience Admin portal, that have not yet been imported to Candidate Experience. These portals all used to have an ID of 0, and now they all have a different ID.	RND-716
Candidate Experience	To meet WCAG 2.1 A 4.1.1 standards, we made an improvement around duplicate IDs of the various elements when adding new presubmission text. All fields on the presubmission text page used to have the same ID of 'editor', but they now all have IDs more specific to each field.	RND-717
Candidate Experience	To meet WCAG 2.1 AA F78 standards, we added borders on hover to the breadcrumb link in the Candidate Experience Admin portal to avoid obscuring the focus outline around focusable elements.	RND-718
Candidate Experience	Field validation for input fields for custom fields in Candidate Experience is improved. The validation, if needed, must be created by SilkRoad staff. The current "Form Field Validation" drop down does not apply to Candidate Experience. This form of field validation is outdated and is therefore not used in Candidate Experience. We will continue to use the same area in the Admin portal (accessible by SilkRoad Staff only), which is where we can add a custom regex pattern and use the "Message" field to add a custom validation message for that field. This should allow for any type of validation that may be needed.	RND-784
Candidate Experience	To meet WCAG 2.0 A 2.4.2 standards, we made an improvement around ensuring that each page of a configured application form has a unique title.	RND-1093
Candidate Experience	Fixed an issue that occurred when using the '< Back' breadcrumb link after cloning (but not yet saving) a Fee Agency Job Details Page in the Candidate Experience Admin portal. When using that breadcrumb link to navigate back to the list of archived Fee Agency Job Details Pages, after cloning an existing archived page, the archived pages now became editable.	RND-1172

Candidate Experience	Fixed an issue that caused the 'Open Submission' link to display on Candidate Experience Fee Agency portals if that portal did not have any active jobs listed.	RND-1176
Candidate Experience	Fixed an issue where a long company name displayed on a Candidate Experience career site took up the entire width of the screen, once the width of the screen, as it was shrunken down, reached the width of the company name. The company name is now wrapped, so that it always has the same margins as the rest of the page content.	RND-1177
Candidate Experience	<p>Fixed an issue that caused only active jobs to be listed in the 'My Account' email that applicants can request on any Candidate Experience career site. As the status of a job is changed (to 'On Hold' or even when it is closed or deactivated), applicants should still see those jobs in their list of applications. These are the changes we made under this ticket:</p> <p>When a job that the applicant has applied to is in any of the following statuses:</p> <ul style="list-style-type: none"> * Normal - Int./Ext. Applicants * On Hold * Internal * External * Executive <p>the application to that job is shown in the 'My Account' email and the following is shown in the 'Status' row of the email for any active job:</p> <ul style="list-style-type: none"> * If the applicant is in a workflow stage for which an 'External Label' has been created (reach out to SilkRoad Support for help with this), then that external label is displayed in the 'Status' row of the email. * If the applicant is in a workflow stage that does not have an 'External Label', the word "Active" is displayed in the 'Status' row of the email. <p>Note: This is how this already worked for jobs in 'Normal - Int./Ext. Applicants', status. With this ticket we now made it work the same way for the other statuses listed above.</p> <p>If the job has been closed or deactivated, we leave the 'Status' row empty because we do not want the applicant to find out that they are no longer being considered, simply by viewing their 'My Account' email.</p>	RND-1213

More info

- Click [here](#) for information about early adopter process, supported languages and browsers, and more.

Technical support

For technical assistance for any of our solutions, contact our support staff at:

- **International Toll Free:** Access numbers via SilkRoad Engagement Center
- **SilkRoad Engagement Center:** <https://engagementcenter.silkroad.com>
No access? Email support@silkroad.com for access.
- **Email:** support@silkroad.com