



**SilkRoad Recruiting  
Release Notes  
Minor Release Notes for 2020.4  
2020.4.1 - 2020.4.5 | Jan. 2021**

## Resolved issues

### 2020.4.5

Module	Release Note	Key	Salesforce Number	Release Note Status
Candidate Experience	Fixed an issue caused by recent browser updates, which prevented the embedded version of Candidate Experience career sites to load correctly when attempting to access it on mobile devices.	<a href="#">RND-3087</a>		

1 issue

### 2020.4.4

Module	Release Note	Key	Salesforce Number	Release Note Status
Candidate Experience	Fixed an issue caused by recent browser updates, which prevented the embedded version of Candidate Experience career sites to load correctly when attempting to access it via desktop or laptop.	<a href="#">RND-3068</a>		External
Candidate Experience	The version of the rich text editor used in the Candidate Experience Admin portal was set to expire on February 25, 2021. The version is now upgraded, and the expiration message previously displayed to admin users no longer appears.	<a href="#">RND-2916</a>		External

2 issues

## 2020.4.3

Module	Release Note	Key	Salesforce Number
ATS	We are deploying the new version of our Interview Scheduling functionality.	<a href="#">RND-102</a>	

## 2020.4.2

Module	Release Note	Key	Salesforce Number
ATS	Fixed an issue where a logged-in user could not see a requisition on the Manage Requisitions page despite being assigned to the requisitions as the requisition administrator.	<a href="#">RND-2651</a>	
Candidate Experience	To adhere to WCAG 2.1 A 4.1.1 guidelines, the sitemap href is now wrapped in quotation marks.	<a href="#">RND-2140</a>	
Candidate Experience	To adhere to WCAG 2.1 A 4.1.1 guidelines, unique IDs are assigned to instructions for each type of image (banner images, logo images, favicons, and open graph images) so that the instructions for each image type have a distinct ID that reflects the image type.	<a href="#">RND-2142</a>	
Candidate Experience	To adhere to WCAG 2.1 A 4.1.1 guidelines, unique IDs are assigned to the elements on the Job Details Admin page so that each form input field has a distinct ID.	<a href="#">RND-2143</a>	
Candidate Experience	To adhere to WCAG 2.1 A 4.1.1 guidelines, unique IDs are assigned to the instructions on the Job List Admin page so that the instructions for each section have a distinct ID.	<a href="#">RND-2144</a>	
Candidate Experience	To adhere to WCAG 2.1 A 4.1.1 guidelines, the words 'Fee Agency' now appear on the page title on the Fee Agency Application Form Admin pages. This provides distinct titles when compared to the regular application form Admin pages.	<a href="#">RND-2145</a>	

Candidate Experience	Fixed an issue where an applicant was not forced to select an option from the How did you hear about us? drop-down even though the field was marked required.	<a href="#">RND-2147</a>
Candidate Experience	Fixed an issue where applicants, who applied to a job without a state assigned to the job location, did not see that job application in the list when they received the My Account email.	<a href="#">RND-2656</a>
Candidate Experience	Fixed an issue that occurred when an applicant applying to a job listed on a Candidate Experience career site had their browser language set to something other than English (United States). In those instances, the configured application form did not appear for the applicant (if one had been published); however, the Quick Apply form appeared instead.	<a href="#">RND-2753</a>

9 issues

## 2020.4.1

Module	Release Note	Key	Salesforce Number
ATS	Aurico/CBES Background Check provider is updating their client end point URLs on Friday, Sept 25th. To prevent any service disruption, we needed to update the end point URLs for this specific vendor integration.	<a href="#">RND-2202</a>	

1 issue

## Technical support

For technical assistance for any of our solutions, contact our support staff at:

- **International Toll Free:** Access numbers via SilkRoad Engagement Center
- **SilkRoad Engagement Center:** <https://engagementcenter.silkroad.com>  
No access? Email [support@silkroad.com](mailto:support@silkroad.com) for access.
- **Email:** [support@silkroad.com](mailto:support@silkroad.com)