



New features and improvements

New features and improvements are summarized here. Need more details? Click [here](#).

Module	Release Note	Key	Salesforce Number
ATS	<p>SilkRoad Recruiting users of clients who purchase the new SMS texting feature now have two new permissions in the Permissions list on the User Account page:</p> <ul style="list-style-type: none">- View conversations with candidates: When assigned to a user, they can view SMS conversations between the candidate and any SilkRoad Recruiting user but cannot send text messages.- Participate in conversations with candidates: When assigned to a user, they can view SMS conversations between the candidate and any SilkRoad Recruiting user AND send text messages to candidates who opted-in to receiving text messages. This permission also enables the Inbox icon (in the header next to user avatar) so the user can easily access the candidate profile of candidates who recently sent text messages.	RND-2567	
ATS Candidate Experience	<p>The descriptions that appear when an applicant clicks the See Description link for the OFCCP Veteran Status questions have been updated.</p>	RND-2756	00823464

[2 issues](#)

Resolved issues

Module	Release Note	Key	Salesforce Number
ATS	The email address for the SilkRoad Support team, which was listed in a few error messages, has been updated.	RND-3191	

1 issue

More info

- Click [here](#) for information about early adopter process, supported languages and browsers, and more.

Technical support

For technical assistance for any of our solutions, contact our support staff at:

- **International Toll Free:** Access numbers via SilkRoad Engagement Center
- **SilkRoad Engagement Center:** <https://engagementcenter.silkroad.com>
No access? Email support@silkroad.com for access.
- **Email:** support@silkroad.com