



**SilkRoad Recruiting  
Release Notes  
v2021.2 | May 2021**

## New features and improvements

New features and improvements are summarized here. Need more details? Click [here](#).

Module	Release Note	Key	Salesforce Number
ATS	Email verification has been added to requisition and offer approvals. As an approver clicks the approval or reject link in an approval email, a new page opens and the approver must enter their valid email address. It must match the email address the approval email was sent to. This new functionality helps prevent accidental approval/rejections (either by approver clicking a link by accident or by software that scans email links.)	<a href="#">RND-2280</a>	
ATS	Two new settings added to the Settings page: Lock Offers and Lock Requisitions. If these settings are set to Yes, requisitions and job offers in an approval process cannot be edited until all approvers are removed. This system makes this easy by displaying a pop-up message, letting you know that the requisition or job offer you're attempting to edit is locked and allowing you to remove the current approvers to cancel the approval process. You can then make edits. (You must kick-off the approval process again to get that going.)	<a href="#">RND-2653</a>	
ATS	The AppCast job board has changed their business model and is no longer offering a free job posting section.	<a href="#">RND-2668</a>	
ATS	There is a new standard report that shows all the integration posts that SilkRoad received. This helps troubleshoot instances where the posting of the file appeared successful, but SilkRoad actually never received it. This new report can be run for a user-defined date range, and the results returned show the names of the files received, number of records for each file received, and exact date and time the file was received.	<a href="#">RND-2897</a>	
ATS	When the More Info button is clicked on an interview card on the new Interviews page, additional details about the candidate and an Interview Questions button are displayed in a modal window. The candidate's name and job title are links so you can quickly navigate to the candidate profile page or the Job Details page.	<a href="#">RND-3047</a>	

ATS	<p>The Interviews page has been added to SilkRoad Recruiting. It displays a list of interviews scheduled using the new Interview Scheduling functionality. When the logged-in user accesses the page (Candidate&gt;Interviews), a list of all the interviews where they are either the organizer and/or an attendee is shown. The interviews shown are from the current date through the next seven days but the user can change the date range. Some key info:</p> <ul style="list-style-type: none"> <li>- Each interview is displayed as a card in collapsed view. When the card is expanded, additional information is displayed, including a More info button and Reschedule button.</li> <li>- More info button shows additional details about the candidate and an Interview Questions button.</li> <li>- Reschedule button only displays for the interview organizer.</li> </ul>	<a href="#">RND-3119</a>
Candidate Experience	<p>We made an enhancement to the Candidate Experience (CX) fee agency career sites. Because fee agencies often replace the name and email address of the candidate they are submitting to a job with their own, we made a change that allows fee agency users to submit more than one candidate to the same job using the same name and email address.</p>	<a href="#">RND-2654</a>
Candidate Experience	<p>The General settings page in Candidate Experience has a new setting: Enable reCAPTCHA. When enabled, the system adds reCAPTCHA to the last page of every application form (above the Submit button). The applicant must check the box next to the 'I'm not a robot' text to proceed with the application submittal.</p> <p>This enhancement prevents bots from submitting bogus applications, which can significantly slow down the recruiting process.</p>	<a href="#">RND-2672</a>

8 issues

## Resolved issues

Module	Release Note	Key	Salesforce Number
ATS	Fixed a label that did not display the correct text when a user purged candidates from the recycle bin.	<a href="#">RND-2470</a>	
ATS	Replaced some leftover instances of our legacy "OpenHire Support" email signatures with "SilkRoad Recruiting Customer Support".	<a href="#">RND-2871</a>	
ATS	Fixed a bug that prevented the social share functionality of job postings listed on embedded Candidate Experience career sites from working.	<a href="#">RND-3157</a>	
ATS	Deleted or replaced instances of legacy @openhire.com references in the code. (Replaced with @silkroad.com)	<a href="#">RND-3194</a>	
Candidate Experience	Fixed an issue that caused Candidate Experience emails to be sent to ATS users in a language that was not activated for the career site.	<a href="#">RND-3206</a>	

[5 issues](#)

## More info

- Click [here](#) for information about early adopter process, supported languages and browsers, and more.

## Technical support

For technical assistance for any of our solutions, contact our support staff at:

- **International Toll Free:** Access numbers via SilkRoad Engagement Center
- **SilkRoad Engagement Center:** <https://engagementcenter.silkroad.com>  
No access? Email [support@silkroad.com](mailto:support@silkroad.com) for access.
- **Email:** [support@silkroad.com](mailto:support@silkroad.com)