



**SilkRoad Recruiting
Release Notes
v2021.3 | July 2021**

New features and improvements

New features and improvements are summarized here. Need more details? Click [here](#).

Module	Release Note	Key	Salesforce Number
ATS	<p>When an ATS user selects the Upload option in the left navigation menu and gets to the page where they enter/review all of the candidate details, the Source field is now a type-ahead field and the default placeholder text is now Select One.</p> <p>Also, the Select Source option is now added to the list of fields that Admin users can set to be required via the Candidate Upload Fields Control setting on the Settings page. By adding that field to this setting, Admin users can decide if they want to make the Select Source field a required field. If the field is not set as required, the user uploading the candidate is forced to select/enter a source for the candidate since the field is now a blank type ahead field rather than a drop-down pre-populated with the 'Local' option, which was easily overlooked.</p>	RND-459	
ATS	<p>We made an improvement around when custom fields that are set to either display for external or internal candidates only when the ATS user edits the Summary Information on the Candidate Resume Profile.</p> <p>If the ATS user is viewing a candidate profile of an external candidate, once the user clicks the Edit button under the Summary tab, the system now only shows the custom fields that are set to:</p> <ul style="list-style-type: none">- External & Internal- External only <p>If the ATS user is viewing a candidate profile of an internal candidate, once the user clicks the Edit button under the Summary tab, the system now only shows the custom fields that are set to:</p> <ul style="list-style-type: none">- External & Internal- Internal only	RND-509	00382258
ATS	<p>The Folders page is updated to match the new UI, and the updated toastr messages now appear after creating/updating/deleting a folder.</p>	RND-564	

ATS	The Interview Requests page is updated to match the new UI.	RND-567
ATS	The Review Requests page is updated to match the new UI.	RND-570
ATS	On the Candidate Profile page when choosing the EEO/AA Profile option from the 'What would you like to do with this candidate?' drop-down, the resulting page now opens in a modal window.	RND-1261
ATS	Hiring managers can now move candidates through hiring stages. To use this feature, admin users perform some setup steps such as selecting the hiring stages workflow and assigning permissions to hiring manager users. For details, refer to the What's New document or online Help.	RND-2088
ATS	You can now post a single job to as many as 10 additional locations. To take full advantage of this new feature, your career site(s) must be Candidate Experience (CX) career sites. For details, refer to the What's New document or online Help.	RND-2090
ATS	Glassdoor and Indeed are partnering in the U.S. and UK. Therefore, Glassdoor has been removed from our free nightly job distribution feed.	RND-2673
ATS	You can now ask any existing candidate in your system to opt into receiving text messages that pertain to their job applications or other available job opportunities. You can request opt-in on an individual candidate basis or in bulk. This feature requires your career site(s) to be Candidate Experience (CX) career sites. For details, refer to the What's New document or online Help.	RND-2891
ATS	The following pages under the Administration section of SilkRoad Recruiting have a 'Show Only Active' check box: <ul style="list-style-type: none"> - Company Locations page - Departments page - Job Templates page Until now, that check box was unchecked by default. Going forward, the check box is now checked by default on all three pages, meaning that when you first land on these pages, only the active Location, Department, and Job Templates are displayed.	RND-3265

ATS	When performing a review request, a new option is available from the 'What would you like to do with this candidate?' drop-down: Change Disposition. This option lets you disposition a candidate as part of a review request. (A user can do this as long as they have the Disposition Candidate permission.)	RND-3432
ATS	We added a 'Date Uploaded' column to the table under the 'Attachments' tab of the Candidate Profile page that lists the 'Recruiting Attachments' which are the attachments that were uploaded to the profile by ATS users. The column now displays the date & time of when each attachment was upload to the profile.	RND-3453
ATS	<p>Here are some SMS functionality improvements in SilkRoad Recruiting.</p> <ul style="list-style-type: none"> - Country code drop-down added to phone number fields on Candidate Experience (CX) career sites. The drop-down includes a country flag so applicant can easily select the country where their phone is registered. The system also validates phone number format. - System message added under the Conversations tab in SilkRoad Recruiting that shows the phone number that SilkRoad Recruiting users are using to send texts to candidates. - The deactivating conversation message under the Conversations tab in SilkRoad Recruiting now includes the name of the user who deactivated the conversation. - When a resume is purged (recycle bin is purged), the texting-related data linked to that resume is also purged. If the candidate still has other resumes in the system and has opted into receiving text messages, the opt-in status stays in effect. The conversations for those other applications stay in place. Once the last resume for a candidate is purged, the opt-in status is also purged. 	RND-3578
ATS	The Show only active business units check box has been added to the Business Units page. It is selected (checked) by default. You can also filter business units by starting letter. Both of these enhancements make the Business Units page consistent with other pages (Company Locations, Departments, and Job Templates.)	RND-3716

ATS	<p>Two new permissions added in this release and can be assigned to individual user accounts. The permissions are:</p> <ul style="list-style-type: none"> -Modify Hiree Information -Modify Offer Information <p>If assigned to a user, that user sees the Modify Offer Information and Modify Hiree Information links on the Candidate Profile. If not assigned, user does not see those links.</p> <p>By default, these new permission are assigned to all Recruiting Managers and Recruiter users, as this reflects the current state. Admin users can now assign these permission to Hiring Manager users as well, which allows those users to now modify the information.</p> <p>Users who DO NOT have one or both of these new permissions assigned to them, but have the ability to move candidates into the Offer & Hired stages, will still be able to move candidates into these stages, and fill out the initial information. However, they will not be able to modify the information.</p>	RND-3717
ATS	<p>This enhancement was necessary because of the work done under made under ticket RND-2088, which is the enhancement for allowing the Admin users to set the hiring stages Recruiters and Recruiting Managers should be allowed to move candidates to. The enhancement of this ticket does not affect Hiring Managers, because Hiring Managers cannot perform bulk actions.</p> <p>With this ticket we will make sure that the hiring stages listed in the 'Change Hiring Stages' drop-down for bulk action on the:</p> <ol style="list-style-type: none"> 1. RESUMES page (for RMs & Recruiters) 2. FOLDERS page (for RMs & Recruiters) 3. TRACK ALL JOBS (for RMs) <p>reflect the stages that have been set for these users roles (per workflow) via the new setting created with ticket RND-2088.</p>	RND-3753
ATS	<p>SilkRoad's new Interview Scheduling functionality requires every employee in the company, who might be added as an interviewer to any candidate interview, to have their calendar linked the Scheduling Service. If the employee is not an ATS user, an Employee user account will need to be created for that user so that the employee can link his/her calendar.</p> <p>With this ticket we added the Interviews link to the navigation bar for the Employee user role so that these user can also see a list of all the interviews for which they have been selected as an attendee/interviewer.</p>	RND-3807

ATS	When a permissible SilkRoad Recruiting user attempted to create a fee agency, the Rate defaulted to 0.0, which caused an error. The Rate field is now blank by default.	RND-3812
ATS	When a permissible SilkRoad Recruiting user edited an existing fee agency or created a new fee agency and saved the changes, the success message appeared. Now, after the changes are saved, the success message appears and the user is then routed to the main Fee Agencies search list page.	RND-3840
Candidate Experience	The message applicants see when an eForm (presented upfront as part of the application process) has already been completed has been updated to this: "If you are seeing this message, it means that you either completed this form already, or the link you clicked in the email has expired. If you are certain that you did not already complete this form, please contact the HR department to request a new link."	RND-1251
Candidate Experience	German, French & Spanish translations were submitted for the newly created Candidate Experience (CX) labels that were created for the new Candidate Experience functionality in this release.	RND-3800

22 issues

Resolved issues

Module	Release Note	Key	Salesforce Number
ATS	When a permissible user edited a fee agency, the tool-tip for the Rate field, which reads 'Enter percentage of Salary charged by agency' was missing.	RND-637	
ATS	Fixed an issue that occurred intermittently when a user used the >> on the Company Locations page to navigate quickly to the last page, and the navigated backwards one page at a time. After a few clicks, a blank page would sometimes display.	RND-854	
ATS	Fixed an intermittent issue where a user who edited a Company Location and clicked Cancel instead of making changes was shown a 'Webpage has expired' message.	RND-1435	

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ATS	Fixed an error that occurred when a user attempted to manually upload a second consecutive candidate using the upload functionality in SilkRoad Recruiting.	RND-3920
Candidate Experience	(WCAG Compliance Improvement) The three radio selection options for the OFCCP Disability question, when displayed on a Candidate Experience (CX) career site, were not read in the NVDA reader.	RND-1102
Candidate Experience	(WCAG Compliance Improvement) Corrected an issue that sometimes would not let the applicant advance to the 'How do I know if I have a disability' section of the OFCCP Disability question when using JAWS on a Candidate Experience (CX) career site.	RND-1103
Candidate Experience	(WCAG 2.1 AA F78 Improvement) The CSS outline or border style on the button element make it difficult or impossible to see the dotted link focus outline. We changed the style to avoid obscuring the focus outline around focusable elements. Using a border or outline style that obscures the focus ring could cause problems.	RND-2141
Candidate Experience	(WCAG 2.1 A 4.1.1 improvement) On the Job List page in the Candidate Experience Admin portal when clicking on the label for the 'Collapse search filter section by default' toggle, the toggle did not change. This issue has been corrected.	RND-3754

[8 issues](#)

More info

- Click [here](#) for information about early adopter process, supported languages and browsers, and more.

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For technical assistance for any of our solutions, contact our support staff at:

- **International Toll Free:** Access numbers via SilkRoad Engagement Center
- **SilkRoad Engagement Center:** <https://engagementcenter.silkroad.com>
No access? Email support@silkroad.com for access.
- **Email:** support@silkroad.com